

RAWeb 1.0 Audit

Mobilize Financial Services

“Mobilize FS”

Date of analysis

From 03/03/2026 to 16/03/2026

Auditors

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Website

<https://www.mobilize-fs.com/fr>





Contents

1. Project summary	6
2. Standard used	6
3. Sample evaluated	6
4. Results	7
4.1. Compliance rate	7
4.2. Number of C / NC / NA criteria	7
4.3. Number of issues found and severity level of each issue	7
List of non-compliant criteria	8
5. Exemptions	8
6. Expert opinion	8
7. Guide to using the operational report	9
7.1. Ticket format	9
7.2. Using the tickets	9
7.3. Compliance support tools	10
7.4. Vocabulary	10
7.4.1. AT or assistive technologies	10
7.4.2. "sr-only" CSS class and visually hidden elements	11
.sr-only and .sr-only-focusable	11
Point of attention - elements visually hidden AND not exposed to AT	12
8. Styles, display and readability	13
8.1. Text contrast	13
8.2. Contrast of graphical elements	16
8.3. Content reflow (responsive)	16
8.4. Character spacing	18
8.5. Focus visibility	19
9. Templates - Structure and mandatory elements	20
9.1. Page structure (landmarks) and content grouping areas	20
9.2. Page titles	21
10. Templates - Header	22
10.1. Header - Logo	22
10.2. Header - Search	23
10.2.1. Header - Search - Close button - Focus management	24
10.2.2. Header - Search - Dropdown - Focus management	24
10.2.3. Header - Search - Dropdown - Search field - Label	25
10.2.4. Header - Search - Dropdown - Results - Rendering	25
10.2.5. Header - Search - Dropdown - Results - Headings	26
10.3. Header - Sticky navigation menu	26
10.3.1. Header - Sticky navigation menu	27



10.3.2. Header - Sticky navigation menu - Accessibility module	27
10.4. Header - Desktop navigation menu	27
10.4.1. Header - Desktop navigation menu - Trigger elements	28
10.4.2. Header - Desktop navigation menu - Dropdown - Simulated headings (1)	29
10.4.3. Header - Desktop navigation menu - Dropdown - Language change	29
10.4.4. Header - Desktop navigation menu - Dropdown - Simulated headings (2)	30
10.4.5. Header - Desktop navigation menu - Dropdown - Decorative images	30
10.5. Header - Mobile navigation menu	31
10.5.1. Header - Mobile navigation menu - Button - State	31
10.5.2. Header - Mobile navigation menu - Source code order and focus management	32
10.5.3. Header - Mobile navigation menu - Submenus - Focus management	33
10.5.4. Header - Mobile navigation menu - Back trigger element	34
10.5.5. Header - Mobile navigation menu - Keyboard	35
10.5.6. Header - Mobile navigation menu - Trigger elements	36
10.5.7. Header - Mobile navigation menu - Simulated headings (1)	36
10.5.8. Header - Mobile navigation menu - Simulated headings (2)	37
10.5.9. Header - Mobile navigation menu - Dropdown - Language change	37
10.5.10. Header - Mobile navigation menu - Dropdown - Decorative images	38
11. Templates - Footer	38
11.1. Footer - Social networks - Non-explicit links	38
11.2. Footer - Language change	40
11.3. Footer - Locations - Non-explicit link	41
11.4. Footer - Presentation of information - Semantics	42
12. Templates - Cookie modal	42
12.1. Cookies - Presentation modal	43
12.1.1. Cookies - Presentation modal - Modal name	43
12.1.2. Cookies - Presentation modal - Presentation of information	44
12.2. Cookies - Preference management modal	46
12.2.1. Cookies - Preference management modal - Double 	46
12.2.2. Cookies - Preference management modal - Semantics	47
13. Downloadable files	47
14. Components	51
14.1. Breadcrumb	51
14.2. PDF download module - Source code order and semantics	52
14.3. Inappropriate aria-hidden="true" attribute	54
14.4. Accessibility module	55
14.4.1. Accessibility module - Trigger element - Role	55



14.4.2. Accessibility module - Dropdown	56
14.4.3. Accessibility module - Dropdown - Title	57
14.4.4. Accessibility module - Dropdown - Non-explicit buttons	57
14.4.5. Accessibility module - Dropdown - Non-explicit "Activer police Dyslexie" label	58
14.4.6. Accessibility module - Dropdown - Close button - Focus management	59
14.5. Language selector	59
14.5.1. Language selector - Trigger element - Role and state	60
14.5.2. Language selector - Panel	61
14.5.3. Language selector - Title	61
14.5.4. Language selector - Language change - Incorrect attribute	62
15. Page 1 - Home	63
15.1. Decorative images (1)	63
15.2. Simulated headings	66
15.3. Non-explicit links	67
15.4. Decorative images - Pictograms	68
15.5. Decorative images (2)	69
16. Page 2 - Contact	70
16.1. Form - Inappropriate label - Semantics	70
16.2. Form - Error message	71
16.3. Error message	71
17. Page 3 - Site map	73
17.1. Search at the bottom of the page - Focus management	73
17.2. Submit button	74
18. Page 4 - Legal notice	75
18.1. Simulated headings (1)	75
18.2. Simulated headings (2)	76
18.3. External links - CSS-generated content	77
18.4. Presentation of information - Empty paragraphs	78
19. Page 5 - Accessibility	79
19.1. Presentation of information - Empty paragraphs	80
19.2. Simulated heading	81
19.3. Simulated headings	81
19.4. Table - Title not associated	82
19.5. Table - Row headers	83
20. Page 6 - News	84
20.1. Inconsistent heading	85
21. Page 7 - Finance	86
21.1. Decorative image	86



21.2. "En savoir plus" tiles - Headings	87
21.3. Mobile view - Data tables	88
22. Page 8 - Financial ratings	90
22.1. Buttons - Expanded / collapsed state	91
23. Page 9 - Join us	92
23.1. Decorative images	93
23.2. Employee tile	95
23.3. Decorative SVG	97
24. Page 10 - Our job offers	98
24.1. Form - Filters - State and inappropriate attribute	99
24.2. Form - Language changes	99
24.3. "Job offer" tile - Heading and source code order	101
24.4. "Job offer" tile - Language changes	102
24.5. Presentation of information - Semantics	103
25. Page 11 - Our customers	104
25.1. Decorative images	104
26. Page 12 - Financing for individuals	105
26.1. Decorative images	106
26.2. Inconsistent headings	107
26.3. Language change	107
26.4. Informative images	108
26.5. "Quelques exemples" tiles	111
26.6. External link - CSS-generated content	112
27. Page 13 - Governance	113
27.1. Presentation of information - Semantics	113
27.2. Simulated heading	115
27.3. Employee tiles - Simulated headings	117
27.4. Informative image	118
27.5. Non-explicit link	119
27.6. Language change	120
28. Page 14 - Martin Thomas	121
28.1. Presentation of information - Semantics	121
28.2. Language change	122
28.3. Carousel - Navigation - Arrows	123
28.4. Carousel - Navigation - Navigation dots	124
29. Page 15 - Our locations	125
29.1. Status message - Rendering or no results	126
29.2. Inappropriate headings	127
29.3. Decorative image	128



30. Appendix	129
30.1. List of compliant criteria	129
30.2. List of non-compliant criteria	130



1. Project summary

The purpose of this report is to provide you with the areas for improvement identified following the audit we carried out on the website available at:

<https://www.mobilize-fs.com/fr>

2. Standard used

The audit was carried out on the basis of the RAWeb 1.0 standard, the technical part of which consists of:

- 136 criteria
- 294 unit tests

RAWeb 1.0: <https://accessibilite.public.lu/fr/raweb1/criteres.html>

3. Sample evaluated

The analyses were carried out on the following sample of pages:

1. Page 1 - Home: <https://www.mobilize-fs.com/fr>
2. Page 2 - Contact: <https://www.mobilize-fs.com/fr/acces/contact>
3. Page 3 - Site map: <https://www.mobilize-fs.com/fr/plan-de-site>
4. Page 4 - Legal notice: <https://www.mobilize-fs.com/fr/mentions-legales>
5. Page 5 - Accessibility: <https://www.mobilize-fs.com/fr/accessibilite>
6. Page 6 - News: <https://www.mobilize-fs.com/fr/actualites>
7. Page 7 - Finance: <https://www.mobilize-fs.com/fr/finance>
8. Page 8 - Financial ratings:
<https://www.mobilize-fs.com/fr/finance/notations-financieres>
9. Page 9 - Join us: <https://www.mobilize-fs.com/fr/nous-rejoindre>
10. Page 10 - Our job offers:
<https://www.mobilize-fs.com/fr/nous-rejoindre/nos-offres-emploi>
11. Page 11 - Our customers: <https://www.mobilize-fs.com/fr/nos-clients>



12. Page 12 - Financing for individuals:

<https://www.mobilize-fs.com/fr/nos-clients/particuliers/financements-pour-les-particuliers>

13. Page 13 - Governance: <https://www.mobilize-fs.com/fr/notre-groupe/gouvernance>

14. Page 14 - Martin Thomas: <https://www.mobilize-fs.com/fr/portraits/martin-thomas>

15. Page 15 - Our locations: <https://www.mobilize-fs.com/fr/nos-implantations>

4. Results

4.1. Compliance rate

The RAWeb 1.0 compliance rate measured on the sample is **49.28%**.

4.2. Number of C / NC / NA criteria

- **34** compliant criteria
- **35** non-compliant criteria
- **67** non-applicable criteria

4.3. Number of issues found and severity level of each issue

The analysis of the website identified **133** accessibility issues.

- **13** blocking issues
- **104** major issues
- **16** minor issues

Resolving all the errors detected is necessary to achieve the objective of RAWeb 1.0 compliance. However, it is clear that some issues are more or less severe for users. We have therefore specified priorities in the tickets using 3 levels:

- **Blocking:** These are elements that prevent a majority of users with disabilities from perceiving or interacting with content. From an accessibility point of view they are barriers and should be an absolute priority.
- **Major:** The associated issues make it difficult for some users to perceive content or to understand interaction mechanisms. From an accessibility point of view, they are significant obstacles.
- **Minor:** Users can perceive and interact with the content, but the associated improvements will make certain tasks easier for them and provide a better user experience. Dealing with them may be considered less



important than the other 2, but it remains necessary to comply with the standard and to respect the users concerned.

The improvements to be made are detailed below in the form of tickets. In the first part, only cross-cutting elements are covered. Elements specific to each page are covered in the second part.

List of non-compliant criteria

See the [appendix](#) at the end of this document

5. Exemptions

The following content has been exempted by “Mobilize FS”:

- Leaflet map

6. Expert opinion

The pages analysed achieve a compliance rate with the RAWeb 1.0 standard of 49.28%. This result is fairly average and reveals 36 non-compliant criteria for which corrective action is needed in order to comply with the standard.

Beyond this percentage, it is important to note that we detected 133 accessibility issues, of which we consider a majority (117 of them) to be major or blocking for users with disabilities.

In its current state, the website causes significant discrimination against people with disabilities. As a result, it is certain that a large number of people with disabilities will encounter blocking situations and will be unable to fully use and interact with the service.

Although a few positive points were noted, such as the ability to resize to 200%, or the presence of relevant page titles on almost all of the sample, the amount of work required to make the improvements is probably quite substantial.

Among the blocking issues

- Some elements do not work with the keyboard (3 occurrences)
- An aria-hidden="true" attribute hides content useful to AT (all pages except 1 and 14)
- Visible informative content generated with CSS is not rendered to users of assistive technologies (3 occurrences)
- The PDF files are not accessible



Among the major issues

- Heading hierarchy issues (18 occurrences)
- Focus management is not always consistent (13 occurrences)
- Decorative images are rendered by assistive technologies (14 occurrences)
- Issues related to language changes (11 occurrences)
- Issues related to inappropriate roles on some trigger elements

Among the minor issues

- Tags with no semantic value
- Empty paragraphs

7. Guide to using the operational report

7.1. Ticket format

Name of the element affected by one or more accessibility issues

Screenshot of the component

Issue

- RAWeb 1.0 criterion no. - Severity: Details of the issue

Screenshot or HTML code of the specific element of the component

- etc.

Solution

- The solution

Proposed correction or example of a suitable compliant solution

- etc.

Severity: The highest severity of the element is noted here

7.2. Using the tickets

The team in charge of the corrections can:

- Either turn each item of an issue into a ticket in its management tool (Redmine, JIRA, etc.)
- Or turn each element, made up of one or more issues, into a ticket in its management tool. In this case, the highest severity of the element should be recorded as the overall severity.



7.3. Compliance support tools

Some tools can help you check your compliance work:

- Contrast of text and graphical elements | Color Contrast Analyser <https://developer.paciellogroup.com/resources/contrastanalyser/>
- Text contrast | WCAG Contrast Checker Firefox extension <https://addons.mozilla.org/fr/firefox/addon/wcag-contrast-checker/>
- Heading hierarchy | HeadingsMap Firefox extension <https://addons.mozilla.org/fr/firefox/addon/headingsmap/>
- Graphical zoom ctrl + 6 times up to 200%
- Text-only zoom | Firefox browser
Firefox > View > Zoom > Zoom Text Only then ctrl + 6 times up to 200%
- PDF accessibility | PDF Accessibility Checker <https://pac.pdf-accessibility.org/en>
- Many criteria: ARCtoolkit <https://chrome.google.com/webstore/detail/arc-toolkit/chdkkkccnlfncngelccgbgfmjebmkmce>
- Many criteria: Windows screen reader | NVDA <https://www.nvda-fr.org/>
- Many criteria: Firefox extension | Web Developer toolbar <https://addons.mozilla.org/fr/firefox/addon/web-developer/>
- Many criteria: Chrome and Firefox code inspector
- Many criteria: [Stylus](#)

7.4. Vocabulary

7.4.1. AT or assistive technologies

In this document, we will regularly use the expression *assistive technologies* (abbreviated as “AT”) or the expression “*technical aids*”. These expressions refer to the software and hardware solutions that enable certain people with disabilities to access and interact with the website or application.

Examples of assistive technologies:

- screen magnification software,
- speech synthesis software, sometimes combined with the use of a keyboard or touch screen as the only means of navigation and/or a braille display,
- voice control software,



- the ability to navigate and interact with a computer using an eye or head movement tracker,
- a system for using button-type switches, or a straw for sip-and-puff control,
- software for changing the appearance of fonts and their spacing,
- software for changing colours and inverting the contrast of a web page,
- etc.

7.4.2. “sr-only” CSS class and visually hidden elements

.sr-only and .sr-only-focusable

When it is necessary to **expose certain information to AT while keeping that information visually hidden**, there is a ready-made CSS class called “sr-only” (for *Screen Reader Only*) designed for this purpose.

It can be renamed, but it is mostly known by this name within the front-end developer community (sometimes *visually-hidden*, *a11y* or *text-screen-reader*).

All the information about this CSS class can be found here:

<https://www.ffmpeg.fr/cache-cache-css/#la-totale>

Its sister class *.sr-only-focusable*, when added to it, makes the element visible only when it receives keyboard focus:

```
.sr-only{
  border: 0 !important;
  clip: rect(1px,1px,1px,1px) !important;
  clip-path: inset(50%) !important;
  height: 1px !important;
  overflow: hidden !important;
  padding: 0 !important;
  position: absolute !important;
  width: 1px !important;
  white-space: nowrap !important;
}
```

```
.sr-only-focusable:focus{
  clip: auto !important;
  clip-path: none !important;
  height: auto !important;
  margin: auto !important;
  overflow: visible !important;
  width: auto !important;
  white-space: normal !important;
}
```



Point of attention - elements visually hidden AND not exposed to AT

Do **not** use the following CSS declarations to hide an element that must be rendered by AT:

```
display: none  
visibility: hidden  
font-size: 0
```

Do not use the following attributes to hide an element that must be rendered by AT:

```
hidden  
aria-hidden="true"
```



Detailed analysis of global and cross-cutting elements

8. Styles, display and readability

8.1. Text contrast

Issue

- 3.2 - major: text elements with insufficient contrast against their background (4.5:1) or with insufficient size for a contrast of (3:1)
- All pages
 - Main menu, #F84300 / #FFFFFF, contrast ratio: 3.6:1



- Submenu, #F84300 / #F0F0F0, contrast ratio: 3.2:1



- Language, #F84300 / #FFFFFF, contrast ratio: 3.6:1





- Search results, #F84300 / #F0F0F0, contrast ratio: 3.2:1



- All pages except home
 - Breadcrumb, #888888 / #FFFFFF, contrast ratio: 3.5:1



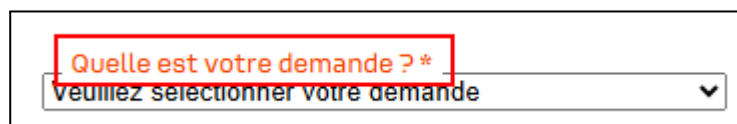
- [Page 1 - Home](#)

- Date



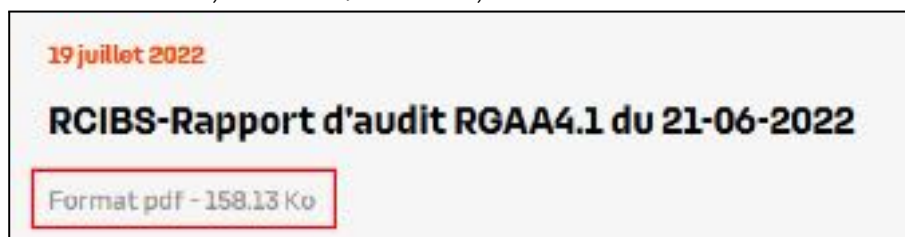
- [Page 2 - Contact](#)

- Label



- [Page 5 - Accessibility](#)
- [Page 7 - Finance](#)
- [Page 13 - Governance](#)

- File information, #888888 / #F6F6F6, contrast ratio: 3.3:1





- Date, #F84300 / #F6F6F6, contrast ratio: 3.4:1



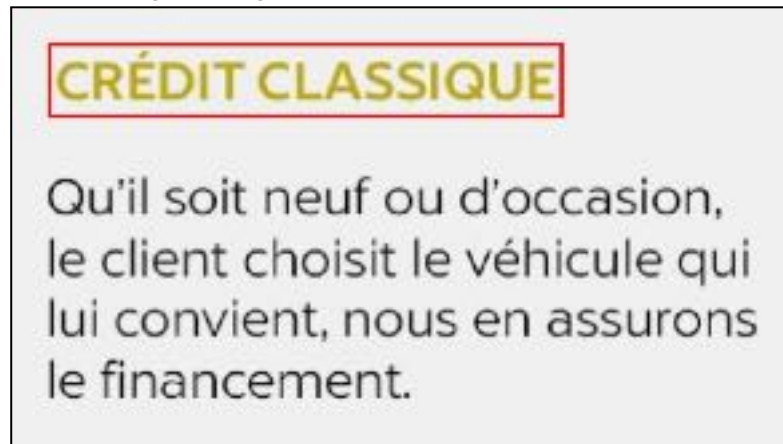
- [Page 10 - Our job offers](#)

- Filter buttons,



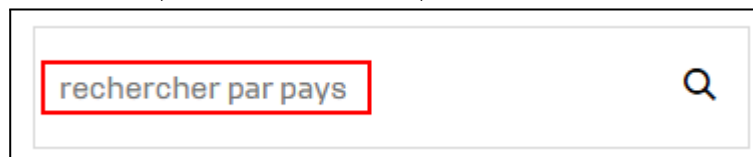
- [Page 12 - Financing for individuals](#)

- Text in image, Foreground: #BCA70C / #F0F0F0, contrast ratio: 2.1:1



- [Page 15 - Our locations](#)

- Placeholder, #888888 / #FFFFFF, contrast ratio: 3.5:1



Solution

- Either increase the contrast of the listed text or adjust the font size:
 - Text and images of text without bold effect with a rendered size of less than 24px must have a contrast ratio between the text and its background of at least 4.5:1
 - Bold text and images of text with a rendered size of less than 18.5px must have a contrast ratio between the text and its background of at least 4.5:1



- Text and images of text without bold effect with a rendered size greater than or equal to 24px must have a contrast ratio between the text and its background of at least 3:1
- Bold text and images of text with a rendered size greater than or equal to 18.5px must have a contrast ratio between the text and its background of at least 3:1
- Or develop a mechanism that displays a compliant contrast ratio. In this case, make sure that the button activating the contrast enhancement is itself sufficiently contrasted from the outset

Severity: major

8.2. Contrast of graphical elements

Issue

- 3.3 - major: graphical elements with insufficient contrast against their background

Solution

- Increase the contrast of these elements to at least 3:1 against adjacent colours

Severity: major

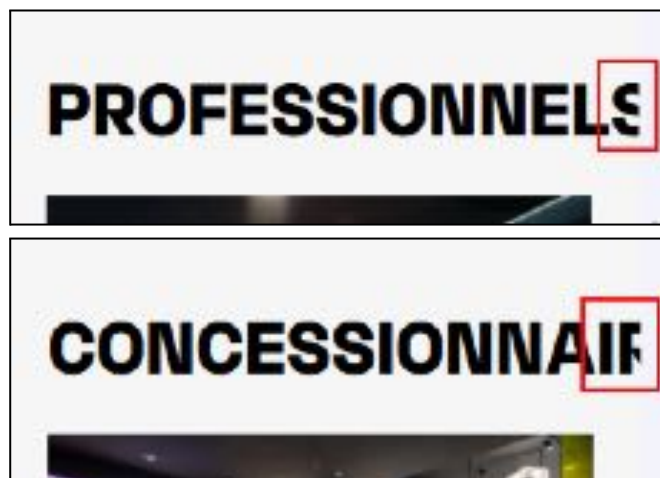
8.3. Content reflow (responsive)

Issue

- 10.11 - major: content that cannot be presented without horizontal scrolling

- [Page 11 - Our customers](#)

- Truncated text



- [Page 12 - Financing for individuals](#)



- Overlapping text

**du crédit
classique à la
location
flexible
personnalisée**

**heycar : des
voitures
d'occasion de
qualité et
garanties**

**quelques
exemples**

- [Page 13 - Governance](#)

- Overlapping text

Patrick Claude
President du
Conseil
d'Administration
de RCI Banque
S.A.

accueil / notre groupe / **gouvernance**

GOUVERNANCE



- [Page 15 - Our locations](#)
 - Truncated text



Solution

- Display content without requiring horizontal scrolling for a window 320px wide
- Reflow content and features so that they are available on screens 320px wide

Severity: blocking

Note: responsive mode corresponds to a 320px-wide mobile display or to 400% zoom when starting on desktop with a window width of 1280 pixels

Note: you can test this point, for example, with the mobile view option in your browser's console

Note: to find out more about content reflow, see:

<https://www.w3.org/WAI/WCAG21/Understanding/reflow.html>

8.4. Character spacing

Issue

- 10.12 - blocking: text is truncated when character spacing is greater than the default
- All pages



- Accessibility support tool



Solution

- Make sure that no loss of information and no readability issues occur with increased character spacing:
 - Line spacing (line-height) must be able to be increased up to 1.5 times the font size
 - Spacing following paragraphs (<p> tag) must be able to be increased up to 2 times the font size
 - Letter spacing (letter-spacing) must be able to be increased up to 0.12 times the font size
 - Word spacing (word-spacing) must be able to be increased up to 0.16 times the font size

Severity: blocking

8.5. Focus visibility

Issue

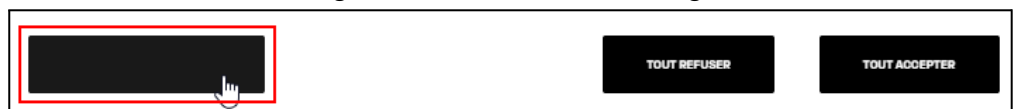
- 10.7 - major: for each element receiving focus, the keyboard focus must be visible. This is not the case for some interactive elements of the website (button, link, form element)
- All pages
 - Cookie modal - Preference management



- No visible focus on hover over the tabs



- The text takes on the background colour when hovering over the buttons



- All pages
 - Accessibility component, checkbox on hover, #D9D9D9 / #FFFFFF, contrast ratio: 1.4:1



Solution

- Restore focus visibility on all interactive elements on all pages of the website
 - Either by not degrading the browser's default outline
 - Or by ensuring that a custom style that does not rely solely on a colour change is present on each element concerned, underlining for example

Severity: major

9. Templates - Structure and mandatory elements

9.1. Page structure (landmarks) and content grouping areas

Issue

- 12.6 - major: the <div> search area does not have the associated ARIA landmark

Solution



- Add a role="search" to the parent tag of the search engine

Example of a compliant structure:

```
<header role="banner">
  <nav role="navigation" aria-label="Main navigation">[...]</nav>
  <div role="search">[Search engine]</div>
  <nav role="navigation" aria-label="Secondary navigation">[...]</nav>
</header>
<main role="main">
[...]
</main>
<footer role="contentinfo">
[...]
</footer>
```

The <nav> and <div role="search"> tags can also be placed outside the <header> tag and after it, depending on the website architecture:



Severity: major

9.2. Page titles

Issue

- 8.6 - major: page title (<title> element in the <head>) not explicit enough



- [Page 10 - Our job offers](#)
 - After activating a pagination link and reloading the page, the page title is not changed according to the link activated

<title>NOS OFFRES D'EMPLOI | Mobilize Financial Services | Groupe</title>

Solution

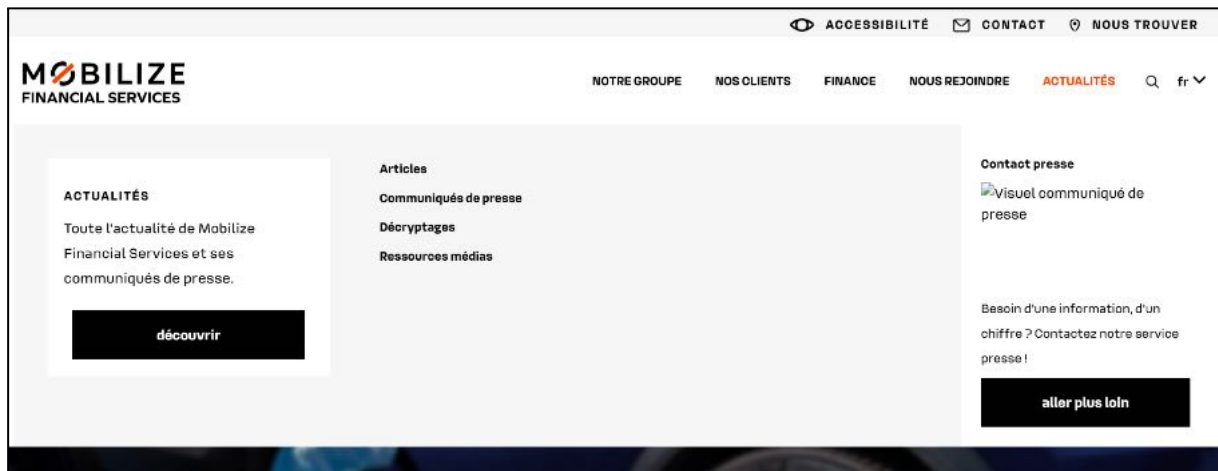
- Add the website name to the <title> and ensure that the page name is unique and that it clearly, concisely and uniquely identifies the content or nature of the page

- [Page 10 - Our job offers](#)
 - After activating a pagination link and reloading the page, the page title indicates which page of job offers is displayed:

<title>NOS OFFRES D'EMPLOI - page 2 | Mobilize Financial Services | Groupe</title>

Severity: major

10. Templates - Header



10.1. Header - Logo





```
<svg [...]>
[... ]
</svg>
</a>
```

Issue

- 1.2 - Major: Decorative image rendered by assistive technologies
- 6.1 - Major: Non-explicit link text, the link destination is not indicated

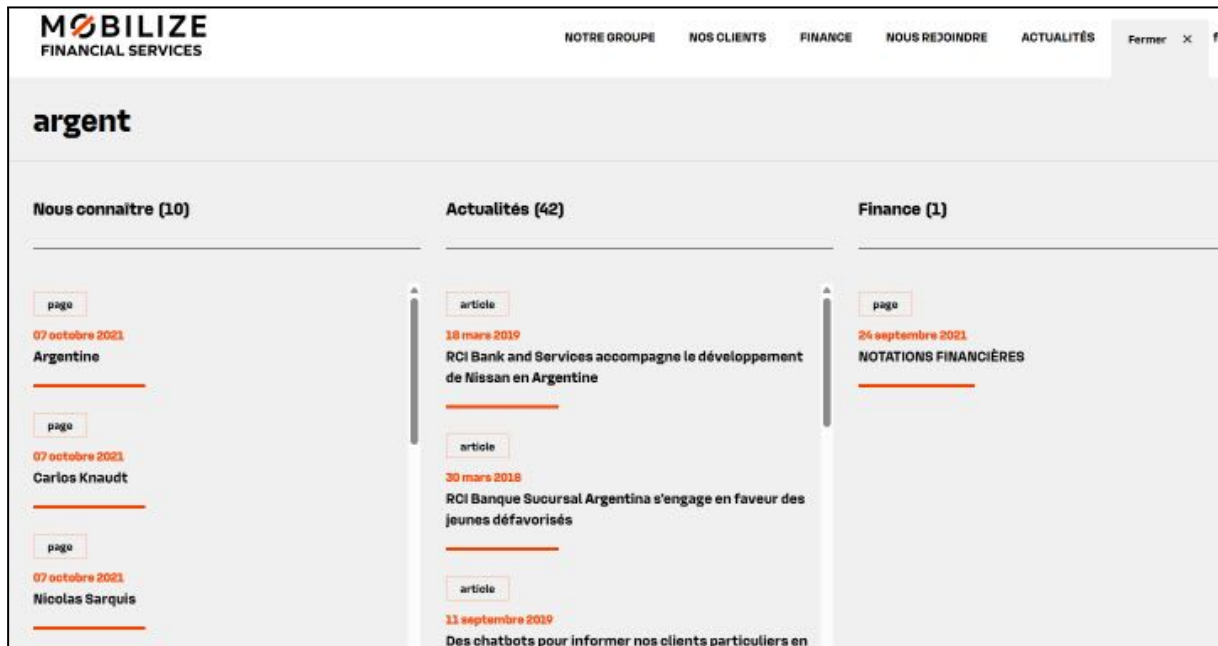
Solution

- Add an aria-hidden="true" attribute to the <svg> tag
- Add the link destination to the aria-label attribute:

```
<a href="https://www.mobilize-fs.com/fr" aria-label="Accueil - Mobilize Financial Services | Groupe">
<svg [...] aria-hidden="true">
[... ]
</svg>
</a>
```

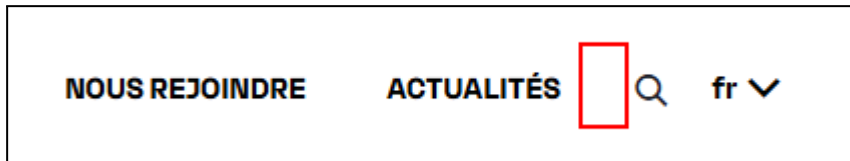
Severity: major

10.2. Header - Search





10.2.1. Header - Search - Close button - Focus management



```
<button aria-label="Fermer le volet de recherche" title="Fermer le  
volet de recherche" class="close">Fermer </button>
```

Issue

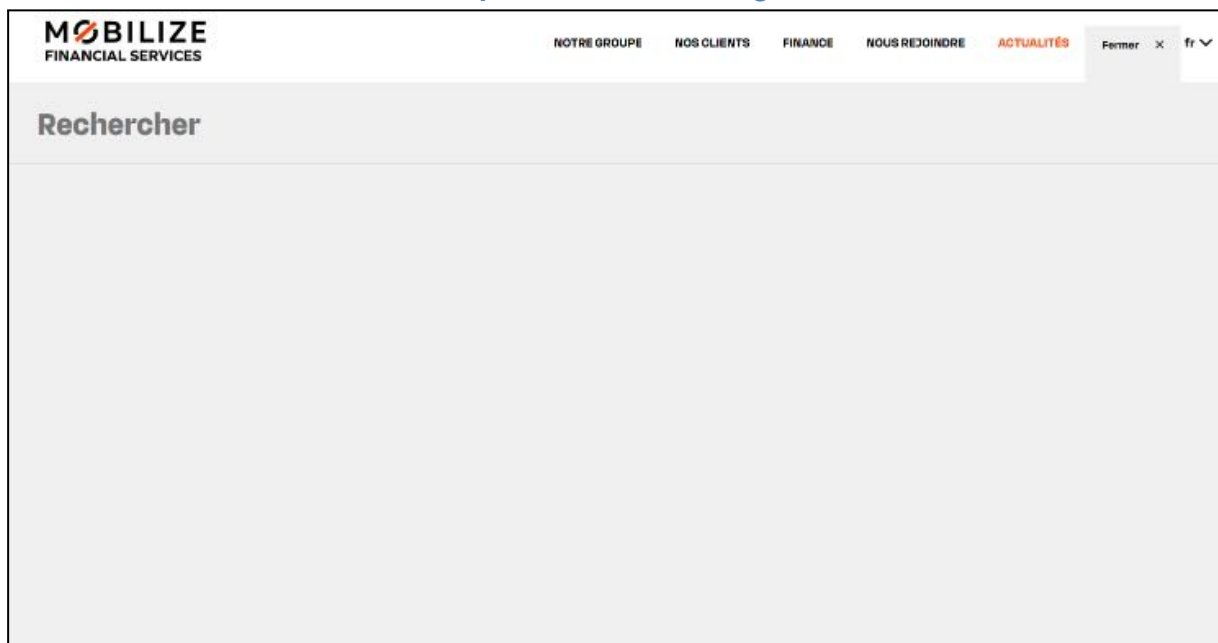
- 12.8 - Major: Inconsistent tab order, the close button of the search dropdown can be reached with the keyboard when it is hidden

Solution

- Hide the non-visible button from all users so that it cannot be reached with the keyboard, for example with display:none

Severity: major

10.2.2. Header - Search - Dropdown - Focus management



Issue

- 12.8 - Major: Inconsistent tab order, when the dropdown is open, background content can be reached with the keyboard

Solution

- Close the dropdown when keyboard focus leaves it



Severity: major

10.2.3. Header - Search - Dropdown - Search field - Label



Issue

- 11.2 - Major: Irrelevant label, the placeholder value is different from the value of the title attribute

Solution

- The values of the placeholder and of the title attribute must be identical

Severity: major

10.2.4. Header - Search - Dropdown - Results - Rendering



Issue

- 7.5 - Major: Search results not always rendered in a consistent order, results are sometimes rendered by AT before their category headings

Solution

- Remove the aria-live attribute from the main container
- Add an empty <div aria-live="polite"> tag to the source code and generate inside it the status message indicating the total number of suggestions in a <p>; this text can be visually hidden with an sr-only type class



Severity: major

10.2.5. Header - Search - Dropdown - Results - Headings



```
<div class="head title--2-5 title--u">
Nous connaître
<span class="count-wrapper">(<span
data-index-count="other">5</span>)</span>
</div>
```

Issue

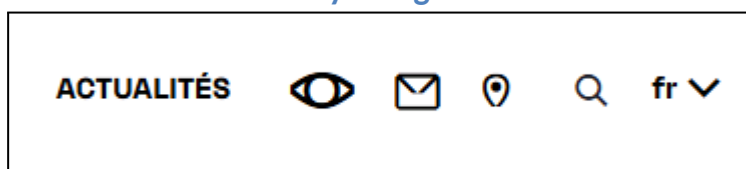
- 9.1 - Major: Simulated heading

Solution

- Replace each <div> tag with a level <h2> heading tag

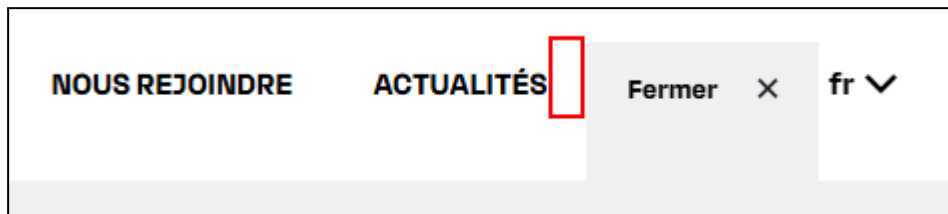
Severity: major

10.3. Header - Sticky navigation menu





10.3.1. Header - Sticky navigation menu



Issue

- 12.8 - Major: Inconsistent tab order, when the search panel is open, the sticky menu is rendered to AT

Solution

- When the search panel is open, hide the sticky menu from AT

Severity: major

10.3.2. Header - Sticky navigation menu - Accessibility module



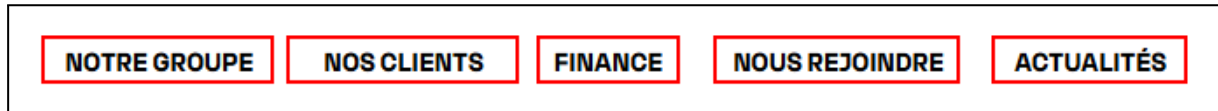
See component [Accessibility module](#)

10.4. Header - Desktop navigation menu





10.4.1. Header - Desktop navigation menu - Trigger elements



```
<a href="/fr/notre-groupe" class="main-button focusable"
aria-haspopup="true" aria-label="NOTRE GROUPE">
  <span class="text" data-txt="NOTRE GROUPE">NOTRE GROUPE</span>
</a>
```

Issue

- 7.1 - Major: Inappropriate <a href> role used to display the submenu dropdown
- 7.1 - Major: No information on the expanded/collapsed state of the dropdown

Solution

- Remove the aria-haspopup attribute

To add an appropriate role and allow keyboard navigation:

- Either replace the link with a <button type="button">
- Or give the link a role="button" and make it operable with the Enter and Space keys

To render the expanded / collapsed state of the dropdown:

- Add an aria-expanded="false" attribute to the dropdown's trigger element, and change its value to "true" when the dropdown is displayed

Severity: major



10.4.2. Header - Desktop navigation menu - Dropdown - Simulated headings (1)



```
<span class="title">NOTRE GROUPE</span>
```

Issue

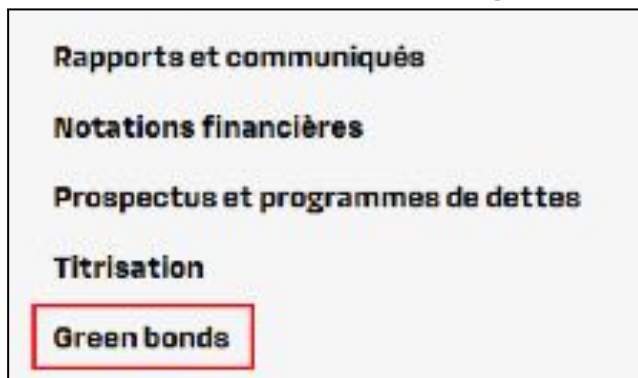
- 9.1 - Major: Simulated heading

Solution

- Replace the tag with a level <h2> heading tag

Severity: major

10.4.3. Header - Desktop navigation menu - Dropdown - Language change



```
<a href="/fr/finance/green-bonds" class="link " aria-label="Green bonds">  
<span class="text">Green bonds</span>  
</a>
```

Issue

- 8.7 - Major: Language change not indicated

Solution

- Either add a tag around the English text
- Or translate the text into French



Severity: major

10.4.4. Header - Desktop navigation menu - Dropdown - Simulated headings (2)



```
<strong class="title">Notation financière</strong>
```

Issue

- 9.1 - Major: Simulated heading

Solution

- Replace the tag with a level <h3> heading tag

Severity: major

10.4.5. Header - Desktop navigation menu - Dropdown - Decorative images



```
<img [...] alt="Notation financière">
```



Issue

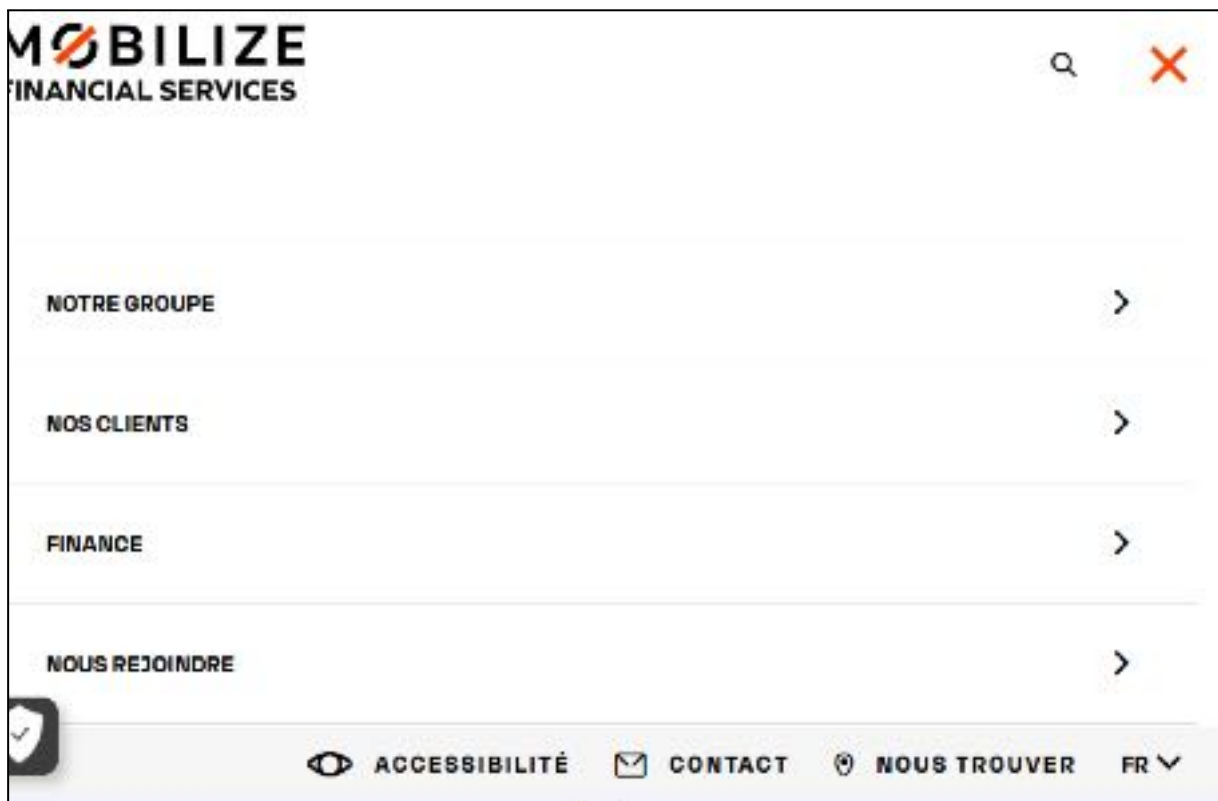
- 1.2 - Major: Decorative image rendered by assistive technologies

Solution

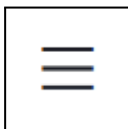
- Empty the value of the image's alt attribute (alt="")

Severity: major

10.5. Header - Mobile navigation menu



10.5.1. Header - Mobile navigation menu - Button - State



```
<button class="burger-btn btn-menu" aria-label="Menu"
title="Menu"><span class="text">Menu</span></button>
```

Issue



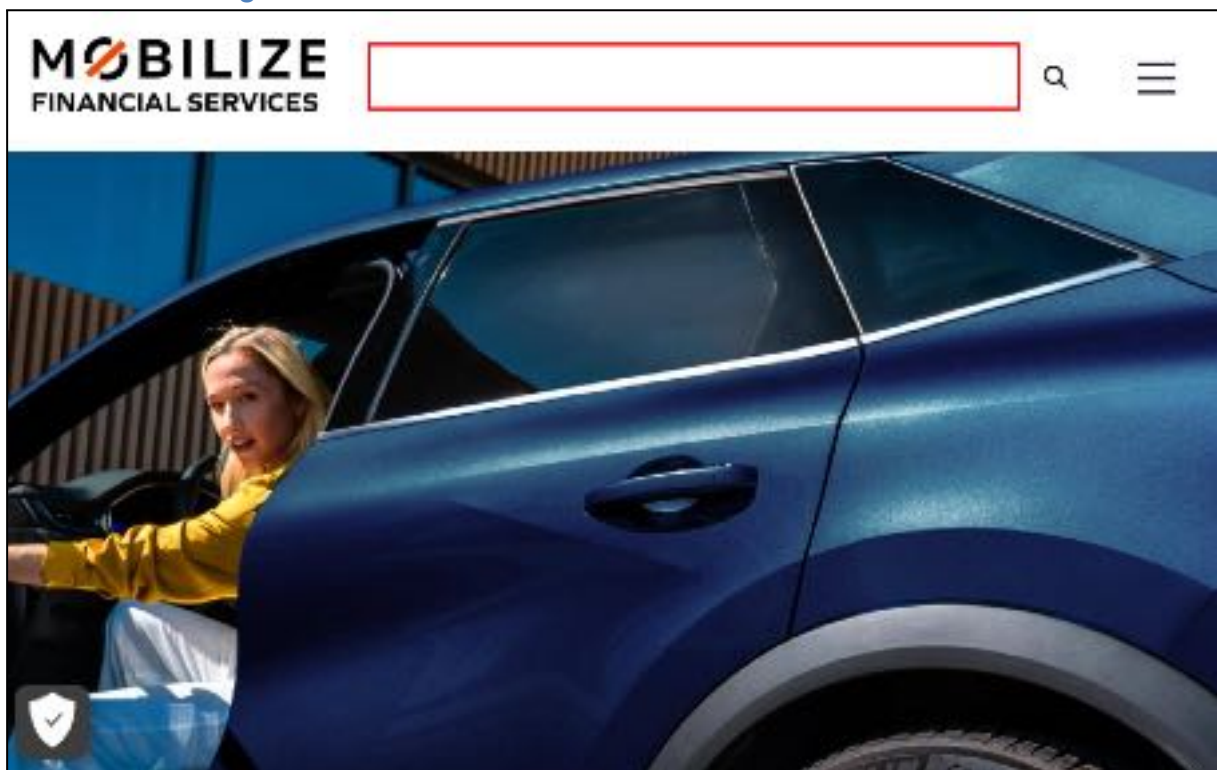
- 7.1 - Major: No information on the expanded/collapsed state of the dropdown

Solution

- Add an aria-expanded="false" attribute to the dropdown's trigger element, and change its value to "true" when the dropdown is displayed

Severity: major

10.5.2. Header - Mobile navigation menu - Source code order and focus management



Issue

- 10.3 - Blocking: Information whose order in the source code does not allow users of assistive technologies to understand it, the menu panel is located before the button that displays it
- 12.8 - Major: Inconsistent tab order, the main menu is rendered to AT before it is displayed

Solution

- In the source code, place the menu panel just after the button that shows / hides it
- Hide the main menu from AT, for example using a CSS display: none; property on its container, when it is not visible on screen

Severity: blocking



10.5.3. Header - Mobile navigation menu - Submenus - Focus management

NOTRE GROUPE	>
NOS CLIENTS	>
FINANCE	>
NOUS REJOINDRE	>
ACTUALITÉS	>

Issue

- 12.8 - Major: Inconsistent tab order, the submenus can be browsed with the keyboard when they are not displayed

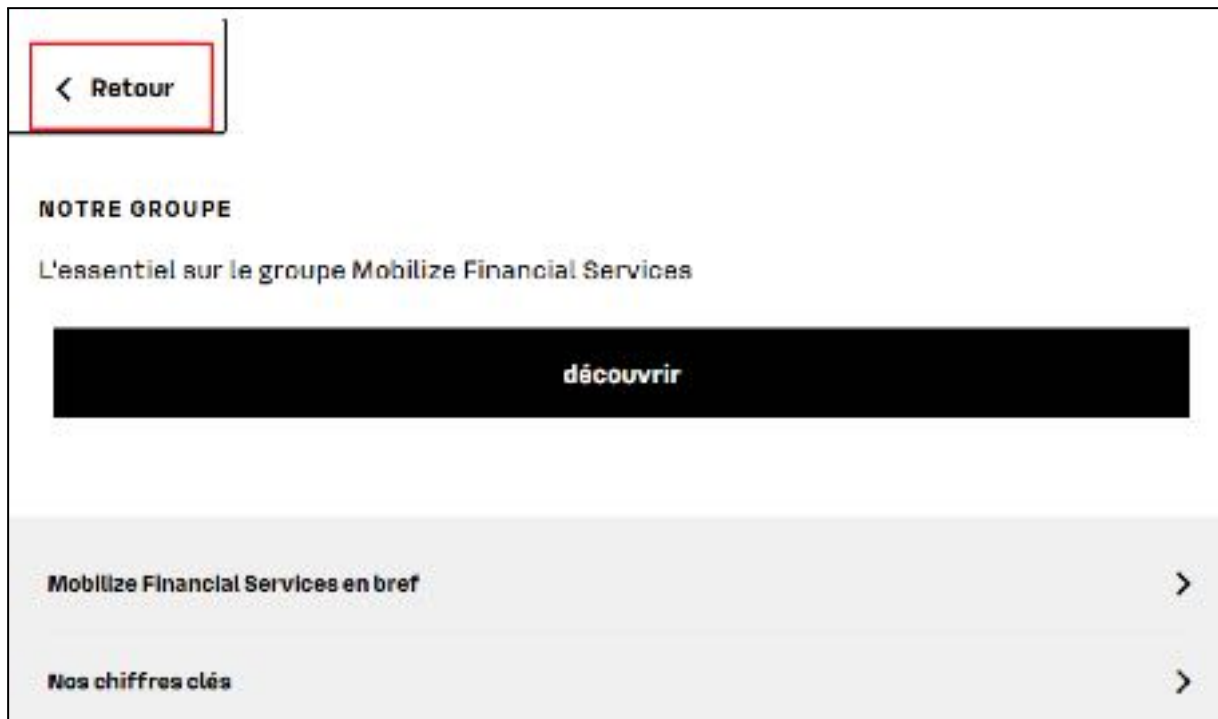
Solution

- When they are not displayed, hide the submenus from AT using a "display: none" property

Severity: major



10.5.4. Header - Mobile navigation menu - Back trigger element



```
<a href="Javascript:void(0)" class="part btn-back" style="--order:0" aria-label="Retour">Retour</a>
```

Issue

- 7.1 - Major: Inappropriate role
- 12.8 - Major: Inconsistent tab order, after activating the "Retour" (Back) trigger element, focus is not managed

Solution

To add an appropriate role:

- Either replace the link with a `<button type="button">`
- Or give the link a `role="button"` and make it operable with the Enter and Space keys

For focus management:

- After activating the "Retour" (Back) trigger element, place the focus on the first-level item that opened the submenu; for example, for the screenshot illustrating this ticket, the focus will be placed on the "Notre groupe" button

Severity: major



10.5.5. Header - Mobile navigation menu - Keyboard

NOTRE GROUPE	>
NOS CLIENTS	>
FINANCE	>
NOUS REJOINDRE	>
ACTUALITÉS	>

```
<a href="/fr/notre-groupe" class="main-button focusable"
aria-haspopup="true" aria-label="NOTRE GROUPE">
  <span class="text" data-txt="NOTRE GROUPE">NOTRE GROUPE</span>
</a>
```

Issue

- 7.3 - Blocking: First-level menu items do not work with the keyboard

Solution

- Replace each non-focusable element with a `<button type="button">` and ensure that it can be activated with the Enter and Space keys

Severity: blocking



10.5.6. Header - Mobile navigation menu - Trigger elements

NOTRE GROUPE	>
NOS CLIENTS	>
FINANCE	>
NOUS REJOINDRE	>
ACTUALITÉS	>

See ticket [Header - Desktop navigation menu - Trigger elements](#)

10.5.7. Header - Mobile navigation menu - Simulated headings (1)

< Retour

NOS CLIENTS

Découvrez nos activités au service de nos différents clients.

découvrir

See ticket [Header - Desktop navigation menu - Dropdown - Simulated headings \(1\)](#)



10.5.8. Header - Mobile navigation menu - Simulated headings (2)



See ticket [Header - Desktop navigation menu - Dropdown - Simulated headings \(2\)](#)

10.5.9. Header - Mobile navigation menu - Dropdown - Language change



See ticket [Header - Desktop navigation menu - Dropdown - Language change](#)

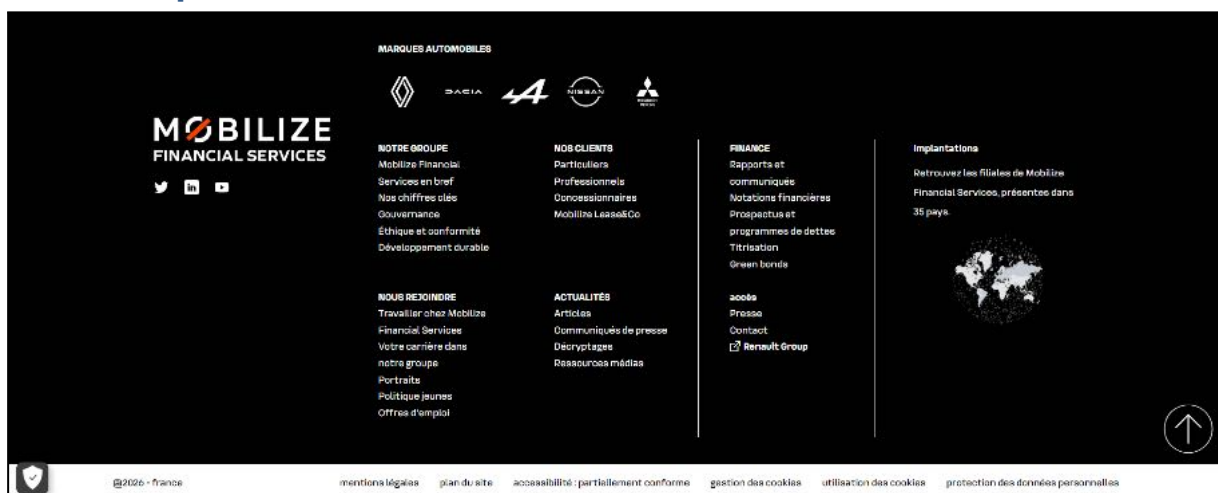


10.5.10. Header - Mobile navigation menu - Dropdown - Decorative images



See ticket [Header - Desktop navigation menu - Dropdown - Decorative images](#)

11. Templates - Footer



11.1. Footer - Social networks - Non-explicit links



```
<ul class="list">
<li class="link-icon">
<a href="https://twitter.com/Mobilize_FS" target="_blank"
rel="noopener nofollow" aria-label="Twitter">
```



```
[...]
</a>
</li>
<li class="link-icon">
<a href="https://www.linkedin.com/company/mobilize-fs"
target="_blank" rel="noopener nofollow" aria-label="Linkedin">
[...]
```

Issue

- 6.1 - Major: Non-explicit link texts

Solution

- Indicate the precise destination of the links in the aria-label attributes, for example:

```
<ul class="list">
<li class="link-icon">
<a href="https://twitter.com/Mobilize_FS" target="_blank"
rel="noopener nofollow" aria-label="Mobilize FS sur Twitter">
[...]
```



```
[...]  
</a>  
</li>  
</ul>
```

Severity: major

11.2. Footer - Language change



```
<li class="item-wrapper">  
<span class="item ">  
<a href="/fr/finance/green-bonds" class="link"><span  
class="text">Green bonds</span></a>  
</span>  
</li>
```

Issue

- 8.7 - Major: Language change not indicated

Solution

- Add a `<span lang="en">` tag around the English text

Severity: major



11.3. Footer - Locations - Non-explicit link



```
<a [...]>
<span [...]>implantations</span>
<img [...] alt="Implantations">
</a>
```

Issue

- 6.1 - Major: Non-explicit link text

Solution

- Empty the value of the image's alt attribute to avoid repeating the word "Implantation"

```
<a [...]>
<span [...]>implantations</span>
<img [...] alt="">
</a>
```

Severity: major



11.4. Footer - Presentation of information - Semantics

@2026 - france

```
<div class="copyright item">@2026 - france</div>
```

Issue

- 8.9 - Minor: Missing tag with semantic value

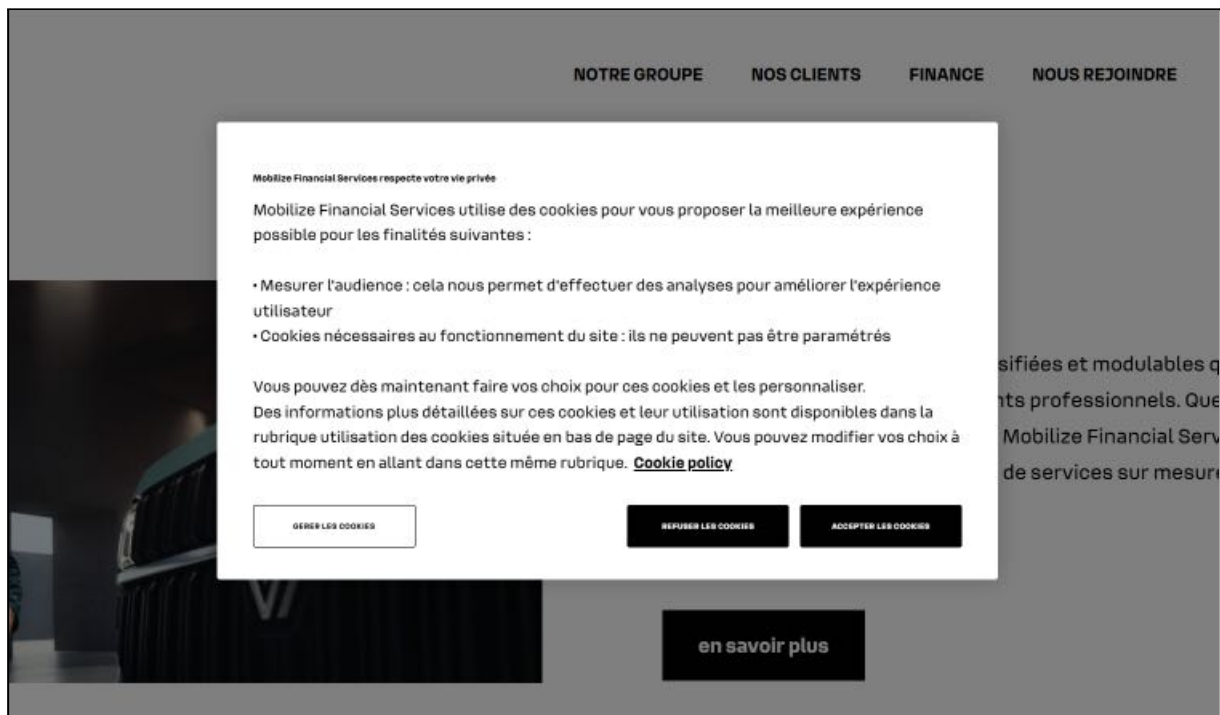
Solution

- Add a <p> tag with semantic value around the text

```
<div class="copyright item"><p>@2026 - france</p></div>
```

Severity: minor

12. Templates - Cookie modal





12.1. Cookies - Presentation modal



12.1.1. Cookies - Presentation modal - Modal name

```
<div class="ot-sdk-container" role="dialog" aria-modal="true"
aria-label="Mobilize Financial Services respecte votre vie privée">
[...]
```

Issue

- 7.1 - Major: The modal has a non-explicit name

Solution

- Use a name that is more explicit about the function of the modal, for example:

```
<div [...] aria-label="Gérer, accepter ou refuser les cookies">
[...]
```

Severity: major



12.1.2. Cookies - Presentation modal - Presentation of information

Mobilize Financial Services respecte votre vie privée

Mobilize Financial Services utilise des cookies pour vous proposer la meilleure expérience possible pour les finalités suivantes :

- Mesurer l'audience : cela nous permet d'effectuer des analyses pour améliorer l'expérience utilisateur
- Cookies nécessaires au fonctionnement du site : ils ne peuvent pas être paramétrés

Vous pouvez dès maintenant faire vos choix pour ces cookies et les personnaliser. Des informations plus détaillées sur ces cookies et leur utilisation sont disponibles dans la rubrique utilisation des cookies située en bas de page du site. Vous pouvez modifier vos choix à tout moment en allant dans cette même rubrique : [Cookie policy](#).

```
<div id="onetrust-policy-text">Mobilize Financial Services utilise
des cookies pour vous proposer la meilleure expérience possible
pour les finalités suivantes :<br><br>
• <strong>Mesurer l'audience</strong> : cela nous permet
d'effectuer des analyses pour améliorer l'expérience
utilisateur<br>
• <strong>Cookies nécessaires au fonctionnement du site</strong> :
ils ne peuvent pas être paramétrés<br><br>
Vous pouvez dès maintenant faire vos choix pour ces cookies et les
personnaliser. <br>Des informations plus détaillées sur ces cookies
et leur utilisation sont disponibles dans la rubrique
<strong>utilisation des cookies</strong> située en bas de page du
site. Vous pouvez modifier vos choix à tout moment en allant dans
cette même rubrique.<a class="ot-cookie-policy-link"
href="https://mobilize-fs.com/fr/politique-cookies"
aria-label="Pour en savoir plus sur la protection de votre vie
privée, s'ouvre dans un nouvel onglet" rel="noopener noreferrer"
target="_blank">Cookie policy</a>
</div>
```

Issue

- 6.1 - Major: Non-explicit link text, the aria-label attribute does not include the visible link text
- 8.9 - Minor: Missing tag with semantic value
- 8.9 - Minor: Empty paragraphs <p></p>
- 8.7 - Major: Language change not indicated
- 9.3 - Major: List not structured as such



Solution

- Include the visible link text in the aria-label attribute
- Add a <p> tag with semantic value around each boxed text
- Translate the link text "Cookie policy" as "Politique des cookies" (see the title of the page the link leads to)
- Include the "Politique des cookies" link in the 2nd paragraph
- Add tags to structure the list

```
<p>Mobilize Financial Services utilise des cookies pour vous  
proposer la meilleure expérience possible pour les finalités  
suivantes :</p>
```

```
<ul>
```

```
<li><strong>Mesurer l'audience</strong> : cela nous permet  
d'effectuer des analyses pour améliorer l'expérience  
utilisateur</li>
```

```
<li><strong>Cookies nécessaires au fonctionnement du site</strong>  
: ils ne peuvent pas être paramétrés</li>
```

```
</ul>
```

```
<p>Vous pouvez dès maintenant faire vos choix pour ces cookies et  
les personnaliser.<br>
```

```
Des informations plus détaillées sur ces cookies et leur  
utilisation sont disponibles dans la rubrique utilisation des  
cookies située en bas de page du site. Vous pouvez modifier vos  
choix à tout moment en allant dans cette même rubrique. <a [...]  
href lang="en" aria-label="Politique des cookies - Pour en savoir  
plus sur la protection de votre vie privée, s'ouvre dans un nouvel  
onglet">Politique des cookies</a></p>
```

Severity: major



12.2. Cookies - Preference management modal

Préférences des cookies

Gestion des cookies

Fonctionnel

Mesures d'audience

Personnalisation des contenus

Gestion des cookies

Notre site et ses partenaires utilisent des cookies pour améliorer son bon fonctionnement, l'analyser et vous offrir une expérience personnalisée.

Pour en savoir plus, consultez notre rubrique [cookies](#).

SAUVEGAUVER MES CHOIX

TOUT REFUSER

TOUT ACCEPTER

12.2.1. Cookies - Preference management modal - Double

Préférences des cookies

Gestion des cookies

Fonctionnel

Mesures d'audience

Personnalisation des contenus

Gestion des cookies

Notre site et ses partenaires utilisent des cookies pour améliorer son bon fonctionnement, l'analyser et vous offrir une expérience personnalisée.

Pour en savoir plus, consultez notre rubrique [cookies](#).

Issue

- 8.9 - Minor: Double
 used to simulate paragraphs

Solution



- Remove the double
 and use only <p> to create paragraphs and CSS to format them

Severity: minor

12.2.2. Cookies - Preference management modal - Semantics



```
<div class="ot-always-active">Toujours actif</div>
```

Issue

- 8.9 - Minor: Missing tag with semantic value

Solution

- Add a <p> tag with semantic value around the text

Severity: minor

13. Downloadable files

Issue

- 13.3 - blocking: office files (here PDFs) must themselves be accessible, i.e. have all the properties that allow them to be perceived and understood (content structure, image alternatives, etc.) or else have an accessible version, for example in HTML page format. The documents we examined on the website do not all meet these criteria.
- [Page 5 - Accessibility](#)



- Audit accessibilité RGAA Mobilize-fs 21-06-22.pdf

PAC 2024 - PDF Accessibility Checker 2024

PAC

Ouvrir document

Titre: (pas de titre)
Nom de fichier: Audit accessibilité RGAA Mobilize-fs 21-06-22.pdf
Langue: fr-FR
Pages: 17
Balises: (pas de balises)
Taille: 158 KB

PDF/UA WCAG Qualité

Ce fichier PDF n'est pas conforme à la norme PDF/UA.

Point de contrôle	Passé	Alerte	Échoué
✓ Syntaxe PDF (ISO 32000-1)	36	-	-
✓ Polices	8	-	-
✗ Contenu	18007	-	18071
○ Titres incorporés	-	-	-
✓ Langue naturelle	18017	-	-
✗ Éléments de structure	24	-	24
○ Arbre de la structure	-	-	-
○ Cartographie des rôles	-	-	-
▲ Descriptions alternatives	-	21	-
✗ Méta-données	-	-	3
✗ Paramètres du document	1	-	4

Résultats en détail Rapport PDF

- [Page 7 - Finance](#)



- RCI2025_MOBILIZE_RAC_2025_FR_MEL_comptes_non_audites_2026_02_19.pdf

PAC 2024 - PDF Accessibility Checker 2024

PAC

Ouvrir document



Titre: RCI2025_RAC_FR_MEL_avec_mention.indd
Nom de fichier: RCI2025_MOBILIZE_RAC_2025_FR_MEL_compte..._02_19.pdf
Langue: fr FR
Pages: 6
Balises: (pas de balises)
Taille: 1 MB

☒ PDF/UA ☒ WCAG ☒ Qualité

Ce fichier PDF n'est pas conforme à la norme PDF/UA.

Pont de contrôle	Passé	Avant	Échoué
✓ Syntaxe PDF (ISO 32000-1)	14	-	-
✓ Polices	90	-	-
✗ Contenu	54,0	-	50,7
⊗ Fichiers incorporés	-	-	-
✓ Langue naturelle	54,1	-	-
⊗ Éléments de structure	-	-	-
⊗ Arbre de la structure	-	-	-
⊗ Cartographie des liens	-	-	-
⊗ Descriptions alternatives	-	-	-
✗ Méta-données	2	-	1
✗ Paramètres du document	1	-	2

 Résultats en détail  Rapport PDF   

- [Page 8 - Financial ratings](#)



- RCI Rating Update (06 Juin 2024).pdf

PAC 2024 - PDF Accessibility Checker 2024

PAC

Ouvrir document

Titre: (pas de titre)
Nom de fichier: RCI Rating Update (06 Juin 2024).pdf
Langue: (pas de langue)
Pages: 8
Sujets: (pas de balises)
Taille: 45 KB

PDF/UA WCAG Qualité

Ce fichier PDF n'est pas conforme à la norme PDF/UA.

Point de contrôle	Passé	À venir	Échoué
✓ Synthèse PDF (ISO 32000-1)	10	-	-
✓ Polices	4	-	-
✗ Contenu	280	-	312
✗ Fichiers incorporés	-	-	-
✗ Langue manquante	-	-	280
✗ Éléments de structure	2	-	2
✓ Arbre de la structure	-	-	-
✓ Cartographies des rôles	-	-	-
⚠ Descriptions alternatives	-	2	-
✗ Méta-données	-	-	3
✗ Paramètres du document	1	-	6

Résultats en détail Rapport PDF

Solution

- Either make the PDFs accessible, or provide an accessible alternative in .docx or HTML format

Severity: Blocking

Exemption: "For private-law entities referred to in 2° to 4° of I of Article 47 of the Law of 11 February 2005: if office files were published before 23 September 2018 (unless they are documents needed to complete an administrative procedure relating to the tasks performed by the organisation concerned), they are exempt from the accessibility obligation;"



14. Components

14.1. Breadcrumb

accueil / nosclients / particuliers / financements pour les particuliers

```
<ul [...]>
<li [...]>
<a [...]>[...]Accueil[...]</a>
[...]
</li>
<li [...]>
<a [...]>[...]NOS CLIENTS[...]</a>
[...]
</li>
<li [...]>
<a [...]>[...]PARTICULIERS[...]</a>
[...]
</li>
<li [...]>
<a [...]>[...]financements pour les particuliers[...]</a>
[...]
</li>
</ul>
```

All pages except:

- [Page 1 - Home](#)
- [Page 14 - Martin Thomas](#)

Issue

- 7.1 - Major: No information on the active state of the navigation element

Solution

- Add an aria-current="page" attribute to the last element of the breadcrumb:

```
<ul [...]>
<li [...]>
<a [...]>[...]Accueil[...]</a>
[...]
</li>
```



```
<li [...]>
<a [...]>[...]NOS CLIENTS[...]</a>
[...]
</li>
<li [...]>
<a [...]>[...]PARTICULIERS[...]</a>
[...]
</li>
<li [...]>
<a [...] aria-current="page">[...]financements pour les
particuliers[...]</a>
[...]
</li>
</ul>
```

Severity: major

14.2. PDF download module - Source code order and semantics



```
<div class="media-list">
<div class="file file--default">
<div class="content">
<div class="date">19 juillet 2022</div>
<h3 class="title title--6">RCIBS-Rapport d'audit RGAA4.1 du
21-06-2022</h3>
<div class="file-info">
Format pdf - 158.13 Ko</div>
</div>
<div class="cta"><a
href="/sites/default/files/media/pdf/Audit%20accessibilit%C3%A9%20R
GAA%20Mobilize-fs%2021-06-22.pdf" target="_blank" class="btn
btn--primary">Télécharger </a>
</div>
```



</div>

</div>

Pages:

- [Page 5 - Accessibility](#)
- [Page 7 - Finance](#)
- [Page 13 - Governance](#)

Issue

- 8.9 - Minor: Missing tag with semantic value
- 10.3 - Major: Information whose order in the source code does not allow users of assistive technologies to understand it, the date is located before the heading that structures it

Solution

For tags with semantic value:

- Add a <p> tag with semantic value around the date and the file format / size

For the source code order:

- Either put the elements back in source code order so that the information is understandable to users of assistive technologies, and position the date visually using CSS
- Or wrap all the information in an <article> tag; this solution makes criterion 10.3 compliant without having to change the source code order

```

<article class="media-list">
<div class="file file--default">
<div class="content">
<div class="date">19 juillet 2022</div>
<h3 class="title title--6">RCIBS-Rapport d'audit RGAA4.1 du
21-06-2022</h3>
<div class="file-info">
Format pdf - 158.13 Ko</div>
</div>
<div class="cta"><a
href="/sites/default/files/media/pdf/Audit%20accessibilit%C3%A9%20RG
AA%20Mobilize-fs%2021-06-22.pdf" target="_blank" class="btn
btn--primary">Télécharger </a>
</div>
</div>
</article>

```



Severity: major

14.3. Inappropriate aria-hidden="true" attribute



```
<header class="article-head" aria-hidden="true">
[... ]
</header>
```

Pages:

- [Page 2 - Contact](#)
- [Page 3 - Site map](#)
- [Page 4 - Legal notice](#)
- [Page 5 - Accessibility](#)
- [Page 6 - News](#)
- [Page 7 - Finance](#)
- [Page 8 - Financial ratings](#)
- [Page 9 - Join us](#)
- [Page 10 - Our job offers](#)
- [Page 11 - Our customers](#)
- [Page 12 - Financing for individuals](#)
- [Page 13 - Governance](#)
- [Page 15 - Our locations](#)

Issue

- 7.1 - Blocking: aria-hidden="true" attribute that may hide content useful to AT

Solution

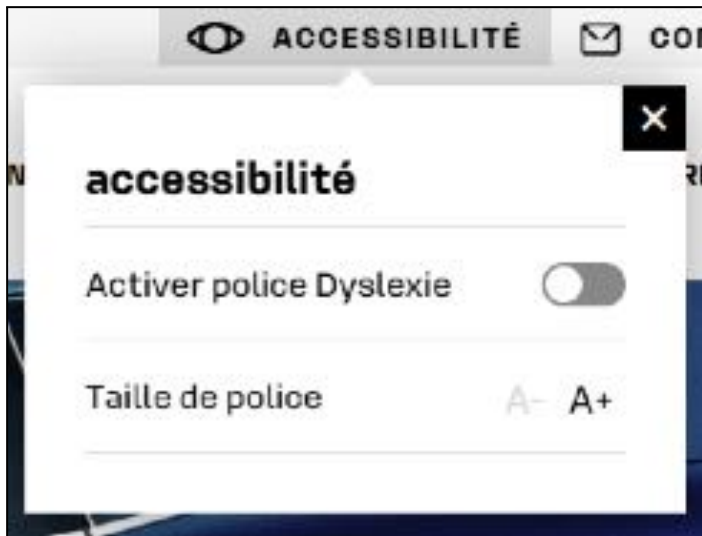
- Remove the aria-hidden="true" attribute

```
<header class="article-head">
[... ]
</header>
```

Severity: blocking



14.4. Accessibility module



All pages, desktop and mobile views

14.4.1. Accessibility module - Trigger element - Role



```
<a aria-label="accessibilité" href="Javascript:void(0);"
class="ph-item ic-accessibilite btn-accessibility"
aria-expanded="false" data-tippy="1">
<span class="title">accessibilité</span>
</a>
```

Issue

- 7.1 - Major: Inappropriate role

Solution



- Either replace the link with a `<button type="button">`
- Or give the link a `role="button"` and make it operable with the Enter and Space keys

Severity: major

14.4.2. Accessibility module - Dropdown



```
<div [...] role="tooltip">  
[...]  
</div>
```

Issue

- 7.1 - Major: Inappropriate `role="tooltip"` attribute
- 12.8 - Major: Inconsistent tab order, when the dropdown is open, background content can be reached with the keyboard

Solution

- Remove the `role="tooltip"` attribute
- When keyboard focus leaves the dropdown, close the dropdown

Severity: major



14.4.3. Accessibility module - Dropdown - Title



```
<span class="title">accessibilité</span>
```

Issue

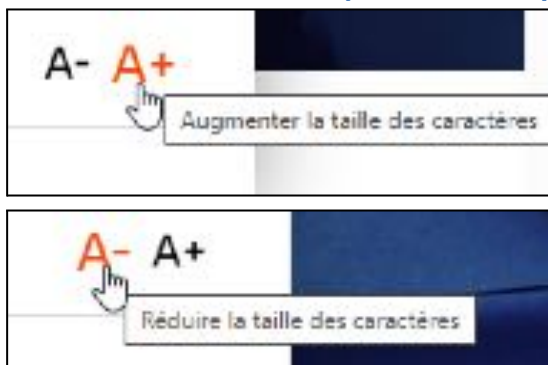
- 9.1 - Major: Simulated heading

Solution

- Replace the tag with a level <h2> heading tag

Severity: major

14.4.4. Accessibility module - Dropdown - Non-explicit buttons



```
<button class="font-size-down" aria-label="Réduire la taille des caractères" title="Réduire la taille des caractères" disabled="">A-</button>  
<button class="font-size-up" aria-label="Augmenter la taille des caractères" title="Augmenter la taille des caractères">A+</button>
```

Issue



- 7.1 - Major: Non-explicit text on each button

Solution

- Add the visible text with the additional information to the title attribute to make it explicit

```
<button class="font-size-down" aria-label="Réduire la taille des caractères" title="A- - Réduire la taille des caractères" disabled="">A-</button>  
<button class="font-size-up" aria-label="Augmenter la taille des caractères" title="A+ - Augmenter la taille des caractères">A+</button>
```

Severity: major

14.4.5. Accessibility module - Dropdown - Non-explicit "Activer police Dyslexie" label



```
<div class="item checkbox">  
<input id="accessibility_dyslexic" class="dyslexic-toggle"  
type="checkbox" name="accessibility_dyslexic">  
<label class="item-title" for="accessibility_dyslexic">Activer  
police Dyslexie </label>  
</div>
```

Issue

- 11.2 - Major: Irrelevant label, when the dyslexia font has been activated, the text does not change

Solution

- Change the label
 - Either dynamically each time the checkbox is checked / unchecked
 - Or with a text that makes the function of the checkbox clear in all cases, for example "Activer / désactiver police dyslexie" (Enable / disable dyslexia font)



Severity: major

14.4.6. Accessibility module - Dropdown - Close button - Focus management



Issue

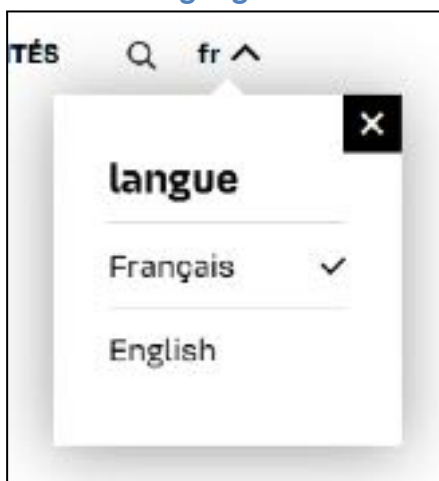
- 12.8 - Major: Inconsistent tab order, after activating the dropdown's close button, focus is not managed

Solution

- After activating the dropdown's close button, place the focus on the "Accessibilité" button that displayed it

Severity: major

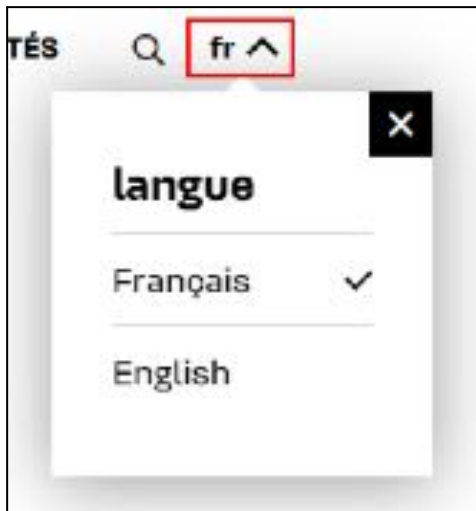
14.5. Language selector



All pages, desktop and mobile views



14.5.1. Language selector - Trigger element - Role and state



```
<a href="Javascript:void(0);" class="language fr ph-item"
aria-haspopup="true" title="Langue active : fr">
  fr
</a>
```

Issue

- 7.1 - Major: Inappropriate <a> role
- 7.1 - Major: No information on the expanded/collapsed state of the dropdown

Solution

- Either replace the link with a <button type="button">

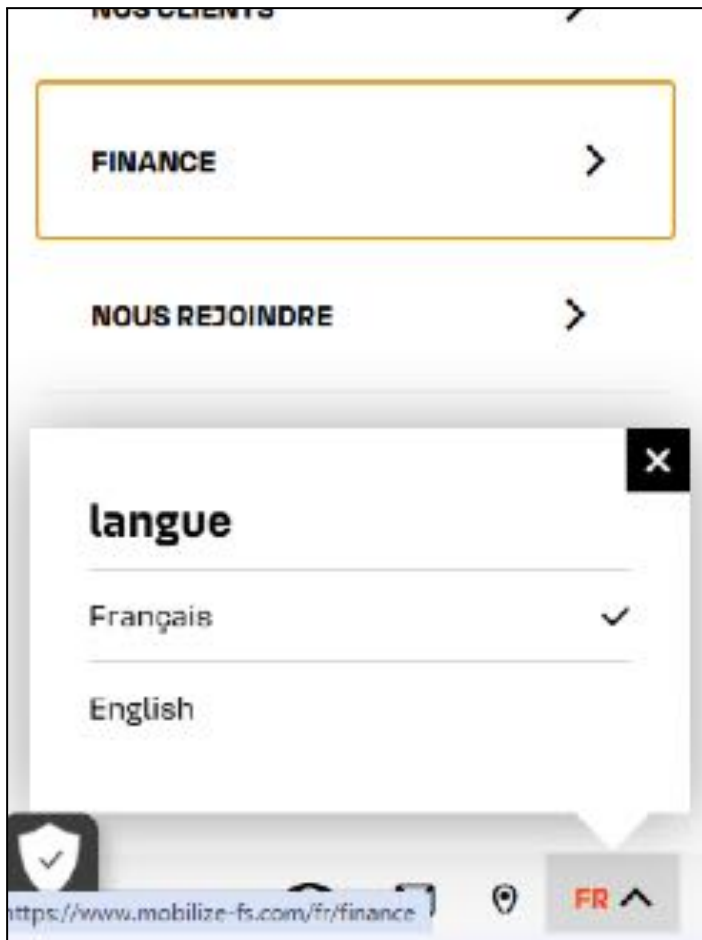
To manage the expanded/collapsed state:

- Or give the link a role="button" and make it operable with the Enter and Space keys
- Add an aria-expanded="false" attribute to the dropdown's trigger element, and change its value to "true" when the dropdown is displayed

Severity: major



14.5.2. Language selector - Panel



Issue

- 12.8 - Major: Inconsistent tab order, when the dropdown is open, background content can be reached with the keyboard

Solution

- Close the dropdown when keyboard focus leaves it

Severity: major

14.5.3. Language selector - Title





```
<div class="title title--6">langue </div>
```

Issue

- 9.1 - Major: Simulated heading

Solution

- Replace the <div> tag with a level <h2> heading tag

Severity: major

14.5.4. Language selector - Language change - Incorrect attribute



```
<a [...] hreflang="en">English</a>
```

Issue

- 8.7 - Major: Incorrect language change attribute

Solution

- Correct the attribute to lang="en"

Severity: major



Detailed analysis of the pages

15. Page 1 - Home



<https://www.mobilize-fs.com/fr>

15.1. Decorative images (1)





`<img [...] alt="Homme dans parking">`



`<img [...] alt="Professionnels">`





Issue

- 1.2 - Major: Decorative image rendered by assistive technologies

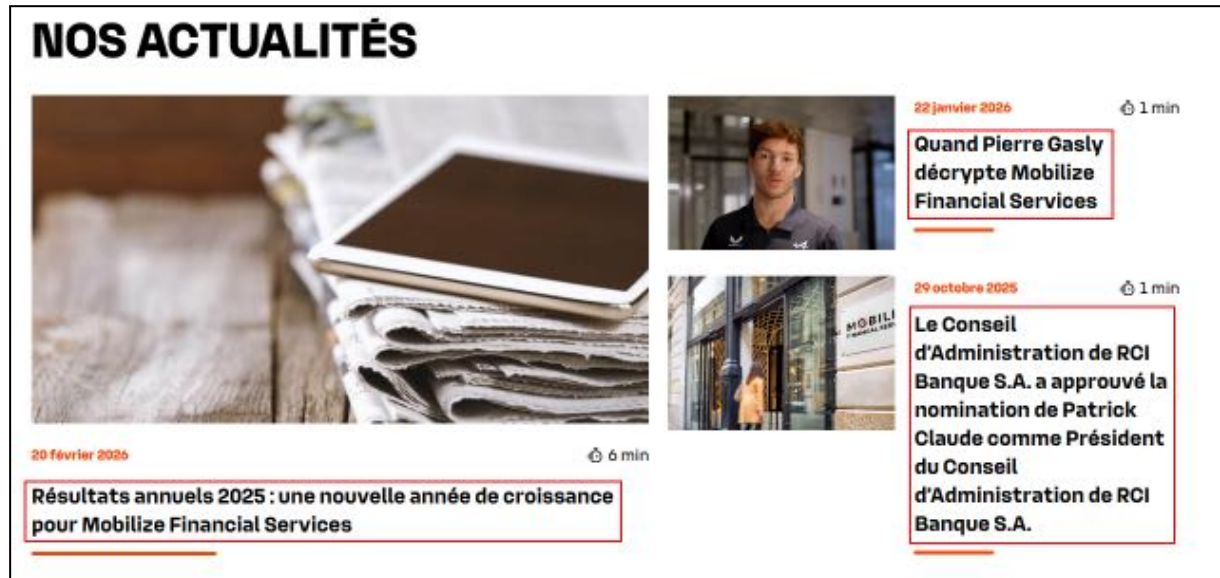


Solution

- Empty the value of the image's alt attribute (alt="")

Severity: major

15.2. Simulated headings



```
<span class="title title--6">  
<span data-link-real="span"  
href="/fr/actualites/resultats-annuels-2025-une-nouvelle-annee-de-c  
roissance-pour-mobilize-financial-services">Résultats annuels 2025  
: une nouvelle année de croissance pour Mobilize Financial  
Services</span>  
</span>
```

Issue

- 9.1 - Major: Simulated headings

Solution

- Replace each tag with a level <h3> heading tag

Severity: major



15.3. Non-explicit links



```
<img [...] alt="Visuel communiqué de presse">  
<img [...] alt="Décryptage avec Pierre Gasly">  
<img [...] alt="Entrée du siège de Mobilize Financial Services">
```

Issue

- 6.1 - Major: Link texts made non-explicit by images with a filled-in alt attribute

Solution

- Empty the value of the alt attribute of each image

Severity: major



15.4. Decorative images - Pictograms



```
<div class="picto-clock">
<svg width="17" height="17" viewBox="0 0 17 17" fill="none"
xmlns="http://www.w3.org/2000/svg">
[... ]
</svg>
</div>
```

Issue

- 1.2 - Major: Decorative images rendered by assistive technologies

Solution

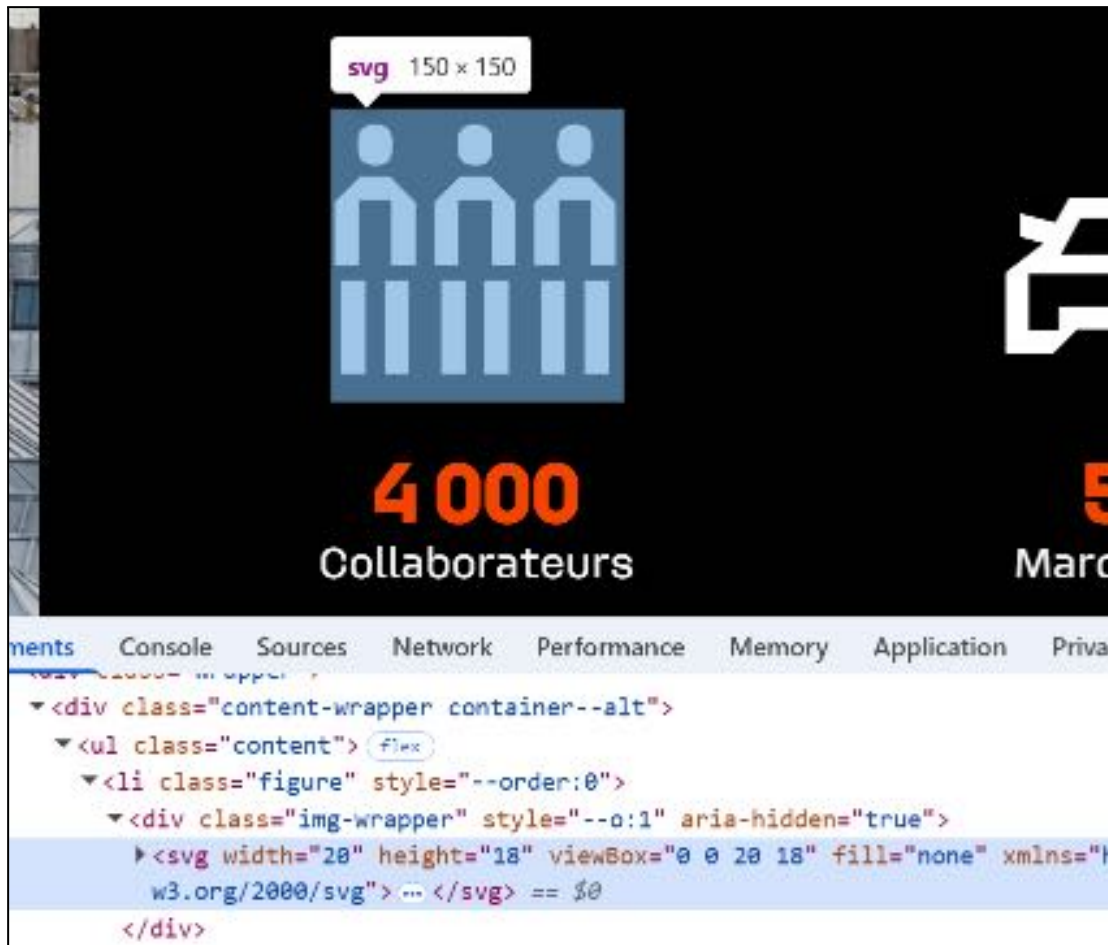
- Add an aria-hidden="true" attribute to each <svg> inserting a pictogram

```
<div class="picto-clock">
<svg [... ] aria-hidden="true">
[... ]
</svg>
</div>
```

Severity: major



15.5. Decorative images (2)



Issue

- 1.2 - Major: Decorative image rendered by assistive technologies

Solution

- Add an aria-hidden="true" attribute to the <svg>

Severity: major



16. Page 2 - Contact

<https://www.mobilize-fs.com/fr/acces/contact>

See components:

- [Breadcrumb](#)
- [Inappropriate aria-hidden="true" attribute](#)

16.1. Form - Inappropriate label - Semantics

```
<label data-drupal-selector="edit-contact-form-title"
for="edit-contact-form-title">Quelle est votre demande ?</label>
```

Issue

- 8.9 - Minor: Missing tag with semantic value



Solution

- Replace the <label> tag with a <p> paragraph tag

Severity: minor

16.2. Form - Error message

The screenshot shows a web form with a dropdown menu labeled "Quelle est votre demande ?". The dropdown menu is open, showing the text "Veuillez sélectionner votre demande". Below the dropdown menu, there is a red error message that says "Ce champ est requis". To the right of the error message is a black button with the text "suivant".

```
<select [...] aria-describedby="edit-request--giVJHsV0_SU--error">
[...]
</select>
<div class="form-item--error-message">Ce champ est requis</div>
```

Issue

- 8.9 - Minor: Missing tag with semantic value
- 11.10 - Major: Error messages not associated with their respective fields
- 11.10 - Major: Misspelt attribute that does not point to any target

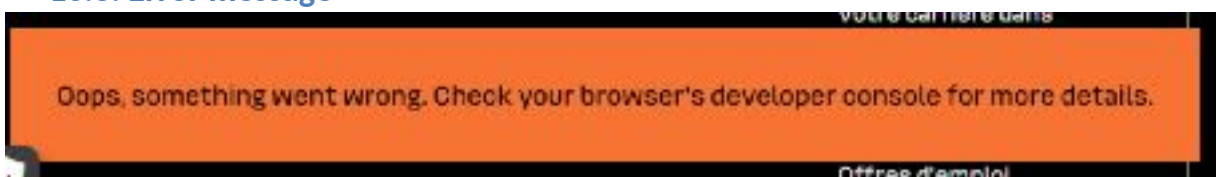
Solution

- Replace the <div> tag with a <p> tag with semantic value
- Add an aria-describedby="xxx" attribute to the field in error, where xxx is the unique id value on the page of the error message to be associated

```
<select [...] aria-describedby="xxx">
[...]
</select>
<p [...] id="xxx">Ce champ est requis</p>
```

Severity: major

16.3. Error message





```
<div class="messages messages--error" role="alert" data-drupal-message-id="error-331114110794355" data-drupal-message-type="error" aria-label="Message d'erreur">Oops, something went wrong. Check your browser's developer console for more details.</div>
```

Issue

- 8.7 - Major: Language change not indicated
- 8.9 - Minor: Missing tag with semantic value

Solution

- Translate the text into French
- Add a <p> tag with semantic value around the text

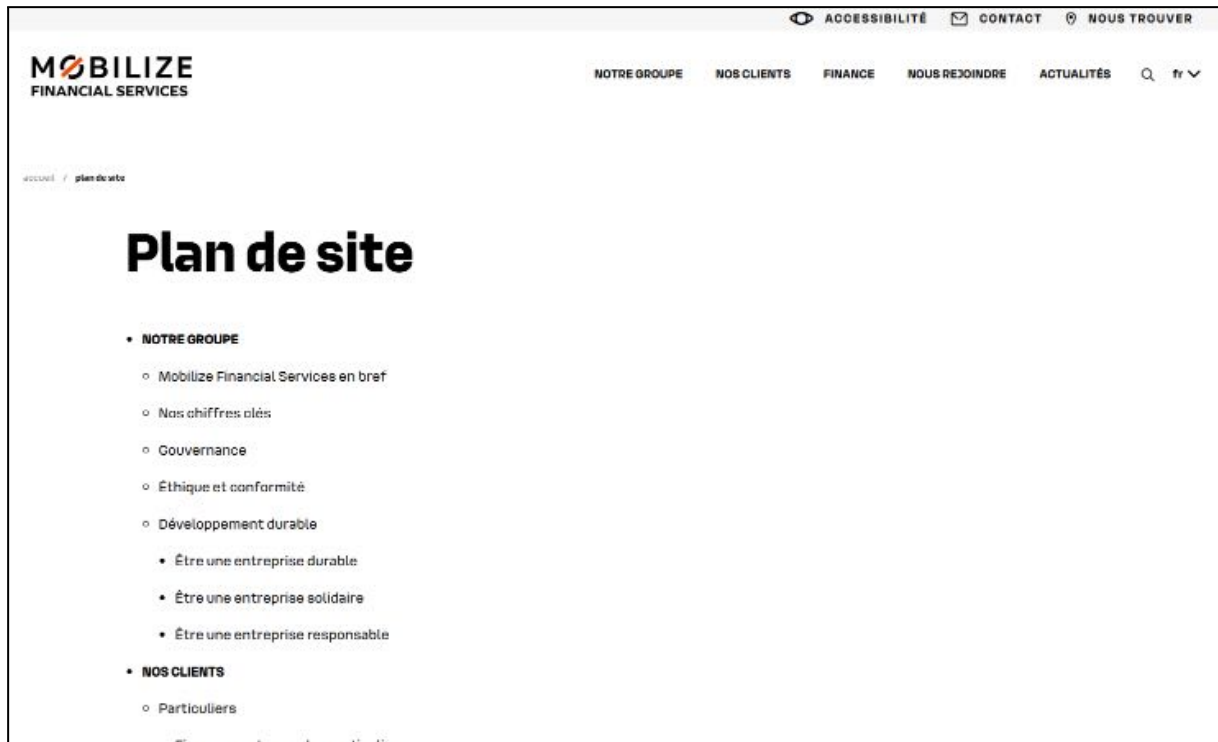
Severity: major

Note: during our audit, when submitting the form, an error prevented us from checking the compliance of the contact process.

The screenshot shows a contact form titled "CONTACT". Below the title, a message states: "Les champs suivis d'un astérisque (*) sont obligatoires." The main heading of the form is "Quelle est votre demande ?". Below this, there is a dropdown menu with the text "Quelle est votre demande ? *" and "Contacter le service client" selected. A large black button labeled "suivant" is positioned below the dropdown. At the bottom of the form, an orange error message box displays the text: "Oops, something went wrong. Check your browser's developer console for more details."



17. Page 3 - Site map



<https://www.mobilize-fs.com/fr/plan-de-site>

See components:

- [Breadcrumb](#)
- [Inappropriate aria-hidden="true" attribute](#)

17.1. Search at the bottom of the page - Focus management



Issue

- 12.8 - Major: Inconsistent tab order, when the user clicks in the "Rechercher" (Search) field with their pointer, focus is placed in the search field at the top of the page
- 12.8 - Major: Inconsistent tab order, when the user reaches the field using the TAB key and enters a search term, if they click on the button.search-btn.btn-menu button, focus is placed in the empty search field at the top of the page



- 7.4 - Major: Change of context of which the user is not warned and over which they have no control

Solution

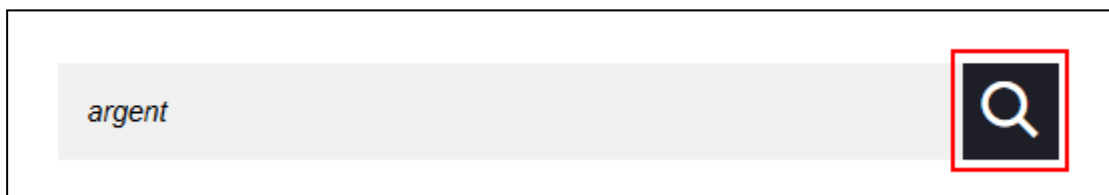
- Either remove this search field at the bottom of the "Plan de site" (Site map) page
- Or allow it to be used without redirecting to the search at the top of the page
- Or warn, using a text associated with the field, that the user will be redirected to another search field; associate this text with the search field using an `aria-describedby="xxx"` attribute, where xxx is the unique id value on the page of the text to be associated

Example of expected code:

```
<input class="search-input search-trigger search-value" type="text"
aria-label="Rechercher" placeholder="Rechercher" title="Rechercher"
aria-describedby="xxx">
<p id="xxx">A l'activation de ce champ, vous serez redirigé vers un
autre champ de recherche</p>
```

Severity: major

17.2. Submit button



```
<button class="search-btn btn-menu"><span
class="text">Rechercher</span></button>
```

Issue

- 11.9 - Major: Irrelevant button text, after submission focus is placed in the search field of the search dropdown and the term entered at the bottom of the page has been deleted

Solution

- Change the button text to inform the user of the exact function of this button

Severity: major



18. Page 4 - Legal notice

MOBILIZE
FINANCIAL SERVICES

ACCESSIBILITÉ CONTACT NOUS TROUVER

NOTRE GROUPE NOS CLIENTS FINANCE NOUS REJOINDRE ACTUALITÉS

mentions légales

mentions légales

Vous êtes actuellement connecté au site www.mobilize-fs.com (ci-après « le Site ») édité par Mobilize Financial Services, marque commerciale de RCI Banque SA, destiné à l'information de ses utilisateurs. Votre utilisation du Site est soumise au respect des conditions générales d'utilisation détaillées ci-dessous et de l'ensemble des lois et règlements applicables. Lorsque vous accédez au Site et que vous l'utilisez, vous acceptez les conditions générales d'utilisation.

Vous trouverez ci-dessous les informations légales et les conditions générales d'utilisation du Site.

1) Informations légales

Exploitant du site internet

<https://www.mobilize-fs.com/fr/mentions-legales>

See components:

- [Breadcrumb](#)
- [Inappropriate aria-hidden="true" attribute](#)

18.1. Simulated headings (1)

1) Informations légales

```
<p><span class="title-n--2 title-n--1">1) Informations  
légales</span></p>
```

2) Conditions générales d'utilisation du site

```
<p><span class="title-n--1">2) Conditions générales d'utilisation  
du site</span></p>
```

Issue

- 9.1 - Major: Simulated headings



Solution

- Replace the <p> tag with a level <h2> heading tag

Severity: major

18.2. Simulated headings (2)

Exploitant du site internet

```
<p><span class="title-n--2">Exploitant du site internet</span></p>
```

Direction du site

Directeur de la publication : Martin THOMAS Directeur Général de RCI Banque. (Représentant légal de

Responsable de la rédaction : Auriane POTEL, Directrice de la Communication de RCI Banque.

Médiation

Les clients peuvent soumettre gratuitement tout litige entrant dans le champ de sa compétence légale (Société pour le Développement des Techniques Bancaires) en adressant un courrier à : Monsieur le Médiateur en vous connectant sur www.lemediateur.fbf.fr

Conception et réalisation du site

Hébergement et moyens techniques

Le Site est hébergé par : Link By Net – 5-9 Rue de l'Industrie - 93200 Saint-Denis

Téléphone : 01 48 13 00 00

Droits d'auteur

Contactez-nous

Issue



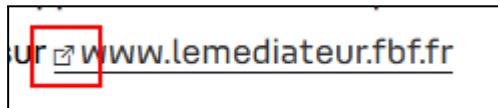
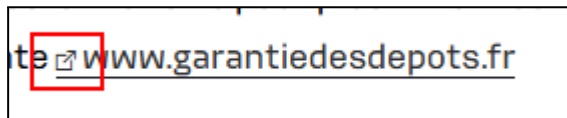
- 9.1 - Major: Simulated headings

Solution

- Replace the <p> tag with a level <h3> heading tag

Severity: major

18.3. External links - CSS-generated content



```
<a href="https://www.orias.fr/welcome"
target="_blank">https://www.orias.fr/</a>
```

Issue

- 10.2 - Blocking: Visible informative content generated with CSS not rendered to users of assistive technologies

Solution

- Add a title attribute containing the full visible text and a mention that it opens in a new window, for example:

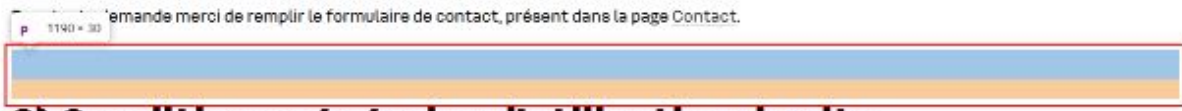
```
<a href="https://www.orias.fr/welcome" target="_blank"
title="https://www.orias.fr/ - Nouvelle
fenêtre">https://www.orias.fr/</a>
```

Severity: blocking



18.4. Presentation of information - Empty paragraphs

Contactez-nous

emande merci de remplir le formulaire de contact, présent dans la page Contact.

2) Conditions générales d'utilisation du site

Le Site a pour vocation de présenter de manière institutionnelle le groupe Mobilize Financial Services, marque commerciale de RCI Banque S.A. La navigation sur ce Site est soumise à la réglementation française en vigueur et aux présentes Conditions Générales d'Utilisation. Lorsque vous accédez au Site et que vous le parcourez, vous acceptez sans réserve les Conditions Générales. Ces dernières étant mises à jour régulièrement, vous êtes invité à consulter cette page à l'occasion de chaque connexion au Site.

RCI Banque S.A se réserve le droit de modifier et de mettre à jour à tout moment l'accès au Site ainsi que les présentes mentions. Ces modifications et mises à jour s'imposent à l'utilisateur qui doit en conséquence se référer régulièrement à cette rubrique pour vérifier les mentions légales en

Issue

- 8.9 - Minor: Empty paragraphs <p></p>

Solution

- Remove the empty paragraphs and use only CSS for formatting

Severity: minor



19. Page 5 - Accessibility

The screenshot shows the 'accessibilité' page of the Mobilize Financial Services website. The header includes the Mobilize logo and navigation links: ACCESSIBILITÉ, CONTACT, NOUS TROUVER, NOTRE GROUPE, NOS CLIENTS, FINANCE, NOUS REJOINDRE, and ACTUALITÉS. The main heading is 'accessibilité'. Below it, a paragraph states: 'Mobilize Financial Services s'engage à rendre son site internet accessible conformément à l'article 47 de la loi n° 2005-102 du 11 février 2005. À cette fin, elle met en œuvre la stratégie et les actions telles que définies dans le schéma pluriannuel, prochainement disponible en ligne.' This is followed by: 'Cette déclaration d'accessibilité s'applique au site web <https://www.mobilize-fs.com>'. A section titled 'Etat de conformité' contains the text: 'Le site <https://www.mobilize-fs.com> est partiellement conforme avec le référentiel général d'amélioration de l'accessibilité (RGAA), version 4.1. Les non-conformités et exemptions sont énumérées ci-dessous.'

<https://www.mobilize-fs.com/fr/accessibilite>

See components:

- [Breadcrumb](#)
- [Inappropriate aria-hidden="true" attribute](#)



19.1. Presentation of information - Empty paragraphs

accessibilité

Mobilize Financial Services s'engage à rendre son site internet accessible conformément à l'article 47 de la loi n° 2005-102 du 11 février 2005. À cette fin, elle met en œuvre la stratégie et les actions telles que définies dans le schéma pluriannuel, prochainement disponible en ligne.

Cette déclaration d'accessibilité s'applique au site
web ~~https://www.mobilize-fe.com~~

Dérogation pour charge disproportionnée

Contenus non-soumis à l'obligation d'accessibilité

11.formulaires	RAS
12 .navigation	RAS
13 .titration	Document PDF sans version accessible

Issue

- 8.9 - Minor: Empty paragraphs <p></p>

Solution

- Remove the empty paragraphs and use only CSS for formatting

Severity: minor



19.2. Simulated heading

Les contenus listés ci-dessous ne sont pas accessibles pour les raisons suivantes :

Non conformité

1.images	RAS
2.cadres	RAS
3.couleurs	Ratio du taux de contraste entre la couleur du texte et la couleur de son arrière-plan insuffisant
4.multimédia	RAS
5.tableaux	RAS

```
<p><span class="title-n--3">Non conformité</span></p>
```

Issue

- 9.1 - Major: Simulated heading

Solution

- Replace the <p> tag with a level <h3> heading tag

```
<h3><span class="title-n--3">Non conformité</span></h3>
```

Severity: major

19.3. Simulated headings

Dérogation pour charge disproportionnée

RAS

Contenus non-soumis à l'obligation d'accessibilité

RAS

```
<p><span class="title-n--3">Dérogation pour charge  
disproportionnée</span>[...]</p>  
<p><span class="title-n--3">Contenus non-soumis à l'obligation  
d'accessibilité</span>[...]</p>
```

Issue

- 9.1 - Major: Simulated headings



Solution

- Replace the tag with a level <h3> heading tag

```
<h3 class="title-n--3">Dérogation pour charge disproportionnée</h3>
<p>[...]</p>
<h3 class="title-n--3">Contenus non-soumis à l'obligation
d'accessibilité</h3>
<p>[...]</p>
```

Severity: major

19.4. Table - Title not associated

Les contenus listés ci-dessous ne sont pas accessibles pour les raisons suivantes :

Non conformité	
1.images	RAS
2.cadres	RAS
3.couleurs	Ratio du taux de contraste entre la couleur du texte et la couleur de son arrière-plan insuffisant
4.multimédia	RAS
5.tableaux	RAS

Issue

- 5.4 - Major: Title not associated with the data table

Solution

- Add an aria-labelledby="xxx" attribute to the <table> tag, where xxx is the unique id value on the page of the title to be associated with the table

```
<h3 id="xxx">Non conformité</h3>
<table aria-labelledby="xxx">
```

Severity: major



19.5. Table - Row headers

1.images	RAS
2.cadres	RAS
3.couleurs	Ratio du taux de contraste entre la couleur du texte et la couleur de son arrière-plan insuffisant
4.multimédia	RAS
5.tableaux	RAS
6.liens	Certains liens-images ne possèdent pas d'intitulé
7.scripts	L'état des éléments de menu n'est pas correctement signalé aux lecteurs d'écrans
8.éléments obligatoires	RAS
9.structuration de l'information	Problème de balises de titres
10.présentation de l'information	Des contenus affichables au survol ne sont pas refermables sans changer le curseur de position
11.formulaires	RAS
12.navigaton	RAS
13.consultation	Document PDF sans version accessible

```
<table>
<tbody>
<tr>
<td>1 .images</td>
<td><p>RAS</p>
</td>
</tr>
[...]
<td>13 .consultation</td>
<td>Document PDF sans version accessible</td>
</tr>
</tbody>
</table>
```

Issue

- 5.6 - Major: Row headers and column headers not declared as such

Solution

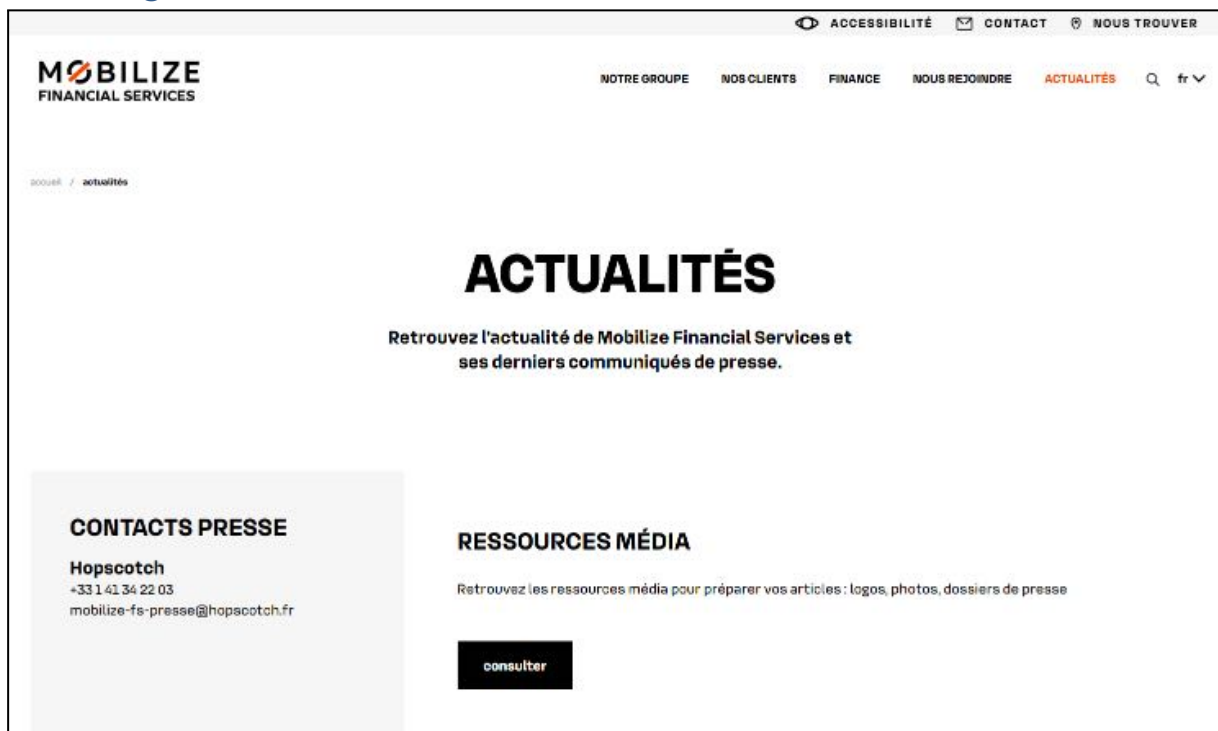
- Replace the <td> tags with <th> header tags



```
<table aria-labelledby="xxx">
<tbody>
<tr>
<th>1 .images</th>
<td><p>RAS</p>
</td>
</tr>
[... ]
<th>13 .consultation</th>
<td>Document PDF sans version accessible</td>
</tr>
</tbody>
</table>
```

Severity: major

20. Page 6 - News



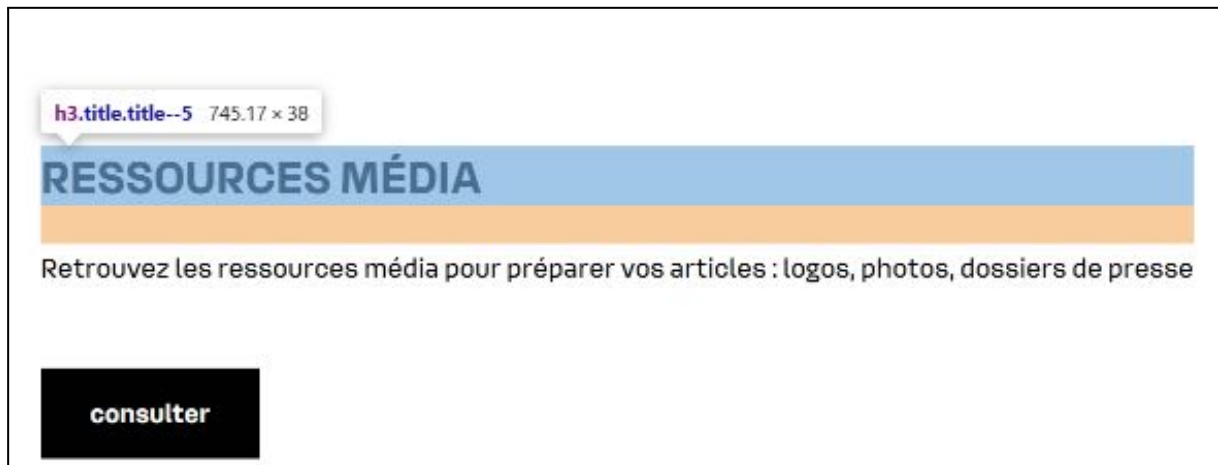
<https://www.mobilize-fs.com/fr/actualites>

See components:

- [Breadcrumb](#)
- [Inappropriate aria-hidden="true" attribute](#)



20.1. Inconsistent heading



```
<h3 class="title title--5">RESSOURCES MÉDIA</h3>
```

Issue

- 9.1 - Major: Heading inconsistent with its context

Solution

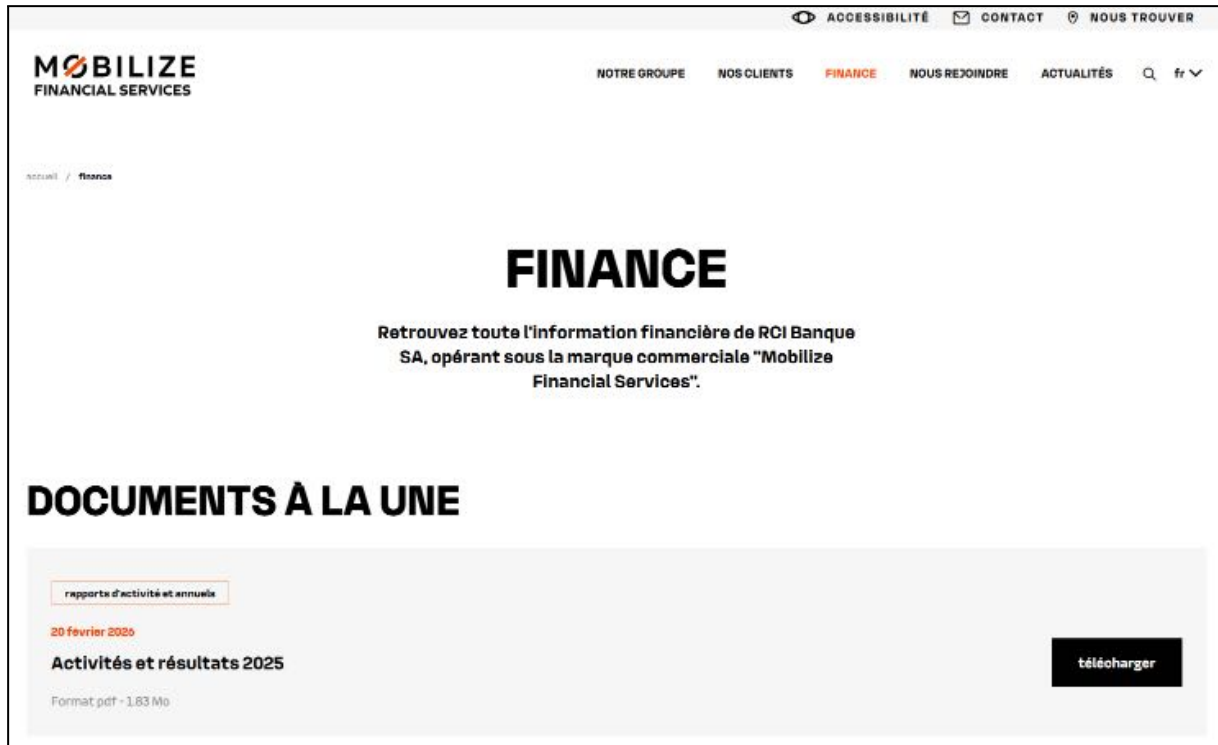
- Replace the level <h3> heading with a level <h2> heading

```
<h2 class="title title--5">RESSOURCES MÉDIA</h2>
```

Severity: major



21. Page 7 - Finance



<https://www.mobilize-fs.com/fr/finance>

See components:

- [Breadcrumb](#)
- [Inappropriate aria-hidden="true" attribute](#)
- [PDF download module - Source code order and semantics](#)

21.1. Decorative image



`<img [...] alt="Rapports financiers">`



Issue

- 1.2 - Major: Decorative image rendered by assistive technologies

Solution

- Empty the value of the image's alt attribute (alt="")

Severity: major

21.2. "En savoir plus" tiles - Headings



```
<h3 class="title title--6">
<span data-link-real="span"
href="/fr/finance/notations-financieres">NOTATIONS
FINANCIÈRES</span>
</h3>
```

Issue

- 9.1 - Major: Simulated heading

Solution

- Replace the tag with a level <h3> heading tag

```
<span class="title title--6">
<span data-link-real="span"
href="/fr/finance/notations-financieres">NOTATIONS
```



FINANCIÈRES

Severity: major

21.3. Mobile view - Data tables

NOM DU DOCUMENT		
Communiqué de presse : Résultats 2025		—
DATE	20/02/2026	
TÉLÉCHARGEMENT	PDF - 216.01 Ko	
RCI Banque communique l'actualisation de son exigence de MREL		+
RCI BANQUE : Emission de 900 millions d'euros d'obligations à taux fixe d'échéance février 2032		+

```
<table class="table acc" style="--nb-col:3" title="COMMUNIQUÉS FINANCIERS">
<thead class="thead">
<tr class="row--header">
<th class="cell item-title main" scope="col">Nom du document </th>
<th class="cell item-title " scope="col">Date </th>
<th class="cell item-title " scope="col">Téléchargement </th>
</tr>
</thead>
<tbody class="tbody">
<tr class="row row--item acc-wrapper acc-open">
<td class="cell acc-toggle">
<div class="name">Nom du document</div>
<div class="value">Communiqué de presse : Résultats 2025</div>
```



```
</td>
<td class="cell">
<div class="name">Date</div>
<div class="value">
<time datetime="2026-02-20T12:00:00Z">20/02/2026</time>
</div>
</td>
<td class="cell">
<div class="name">Téléchargement</div>
<div class="value"><a [...]>
[...]
</a>
</div>
</td>
</tr>
[...]
</tbody>
</table>
```

Issue

- 5.7 - Major: Cells not associated with their header
- 5.3 - Major: Layout table not declared as such
- 5.8 - Major: Attributes and tags specific to data tables used on a layout table
- 7.1 - Major: Inappropriate role
- 7.1 - Major: No information on the expanded/collapsed state of the dropdown
- 7.3 - Blocking: Element that does not work with the keyboard

Solution

- Add a role="presentation" attribute to the <table> tag
- Remove the title attribute from the <table> tag
- Add an aria-hidden="true" attribute to the <th>Nom du document</th>
- Add a role="button" attribute to the <td> that acts as a button
- Add a tabindex="0" attribute to the <td> that acts as a button
- Add an aria-expanded="false" attribute to the <td> that acts as a button; change its value to "true" when the button is activated
- Add a <p> paragraph tag around the text of the other rows to give this content semantics

Example of expected code:

```
<table role="presentation">
<tr>
```



```
<td role="button" tabindex="0" aria-expanded="false">xxx</td>
<td>
<p>xxx</p>
<p>xxx</p>
</td>
</tr>
</table>
```

Severity: blocking

22. Page 8 - Financial ratings

MOBILIZE
FINANCIAL SERVICES

NOTRE GROUPE NOS CLIENTS **FINANCE** NOUS REJOINDRE ACTUALITÉS

Accueil / Finance / notations financières

NOTATIONS FINANCIÈRES

Les émissions du groupe consolidées sont réalisées par sept émetteurs : RCI Banque, DIAC, Rombo Compania Financiera (Argentine), RCI Financial Services Korea Co Ltd (Corée du Sud), Banco RCI Brasil (Brésil), RCI Finance Maroc, et RCI Colombia S.A. Compañía de Financiamiento (Colombie).

- RCI BANQUE COURT TERME : S&P : A 3 / Moody's : P 2
- RCI BANQUE LONG TERME : S&P : BBB (Stable) / Moody's : Baa1 (stable)

NOTATIONS FINANCIÈRES PAR ÉMETTEUR

RCI Banque S.A. +

<https://www.mobilize-fs.com/fr/finance/notations-financieres>

See components:

- [Breadcrumb](#)
- [Inappropriate aria-hidden="true" attribute](#)



22.1. Buttons - Expanded / collapsed state

RCI Banque S.A.	+
Banco RCI Brasil S.A.	+
DIAC S.A.	+
RCI Colombia S.A. Compañía de Financiamiento	+
RCI Finance Maroc	+
RCI Financial Services Korea Co Ltd	+
Rombo Compañía Financiera S.A.	+

```
<button class="nested-table-button acc-toggle" data-acc-id="nested"
aria-haspopup="true">
<h3>RCI Banque S.A.</h3>
</button>
```

Issue

- 7.1 - Major: Inappropriate aria-haspopup attribute
- 7.1 - Major: No information on the expanded/collapsed state of the dropdown

Solution

- Remove the inappropriate aria-haspopup attribute
- Add an aria-expanded="false" attribute to the dropdown's trigger element, and change its value to "true" when the dropdown is displayed

Severity: major



23. Page 9 - Join us



<https://www.mobilize-fs.com/fr/nous-rejoindre>

See components:

- [Breadcrumb](#)
- [Inappropriate aria-hidden="true" attribute](#)
- [PDF download module - Source code order and semantics](#)



23.1. Decorative images

3 RAISONS DE REJOINDRE MOBILIZE FINANCIAL SERVICES



Intégrer un groupe international

Une banque solide, partenaire des constructeurs Renault Nissan Mitsubishi. Des expertises dans tous les métiers de la banque et des services. Des expériences professionnelles dans un environnement international avec des opportunités variées d'évolutions de carrière.



Évoluer dans un environnement innovant au service du client

Une banque à l'esprit pionnier, qui a démocratisé l'accès à l'automobile. Un groupe qui s'adapte constamment pour répondre aux enjeux technologiques, environnementaux et sociétaux. Une mission et des métiers qui évoluent pour construire **une mobilité durable pour tous**.



Agir pour l'intelligence collective

Une entreprise à taille humaine, des équipes agiles et enthousiastes. Une culture qui valorise la diversité des profils et des expériences, et encourage les initiatives. Des méthodes de travail qui favorisent la transversalité pour mixer les expertises et les approches.

En tant que banque, Mobilize Financial Services s'appuie sur des experts issus de nombreuses professions pour son bon fonctionnement : relation client, finance, comptabilité, statistiques, marketing, commerce, data, digital, systèmes d'information, audit, conformité par exemple.



Manager commercial



Analyste financier

Assurer l'analyse comptable et financière des dossiers clients professionnels et concessionnaires et monter les dossiers de financements.



Conseiller clientèle à distance

Être l'interlocuteur privilégié de nos clients particuliers, professionnels ou concessionnaires, assurer le traitement des dossiers, conseiller les clients et les assister au quotidien.





Étudiants

Grâce à des missions responsabilisantes, développez vos compétences et votre expérience professionnelle au contact de nos équipes d'experts dans un environnement international, dans le cadre d'un stage ou d'une alternance.

[en savoir plus](#)

Jeunes diplômés et VIE

Profitez de notre réseau international en faisant le choix d'un VIE à la fin de vos études. À ce jour, suite à leur mission, plus de la moitié de nos VIE ont intégré RCI Bank and Services, soit en contrat local dans une filiale soit au siège.

[en savoir plus](#)



Issue

- 1.2 - Major: Decorative images rendered by assistive technologies

Solution

- Empty the value of the alt attribute of each decorative image (alt="")

Severity: major



23.2. Employee tile



« J'ai appris à élaborer des stratégies de financement des ventes, à fixer les prix, à lancer de nouveaux produits, et même à négocier avec les compagnies d'assurance. »

Alla Kibizova
Directrice des ventes partenaires
externes
Corporate

```
<a [...]>  
<div class="img-wrapper" aria-hidden="true">  
<img [...] alt="Arancha Martinez">  
</div>  
<div class="date-title-wrapper thumbnails-primary">  
<div class="citation">  
<p>  
<span>J'ai eu plusieurs changements de poste qui étaient assez  
inattendus, des moments clés dans mon évolution, d'avoir été
```



capable d'accepter tous les changements qui m'étaient
proposés.

</p>

</div>

<span data-link-real="span"

href="/fr/portraits/arancha-martinez">Arancha Martinez

<div class="role title--6">Responsable de contrôle de gestion
international</div>

<div class="country">Corporate</div>

</div>

Issue

- 9.1 - Major: Simulated heading
- 8.9 - Minor: Missing tag with semantic value to display the person's role and entity
- 6.1 - Major: Link text made non-explicit by the amount of information it contains:
 - Image alt attribute
 - Quotation
 - Name of the person
 - Role of the person
 - Entity
- 9.4 - Major: Quotation block not declared as such

Solution

- Replace the link wrapping all the information with a <div> or <article> tag
- Add an <a href> link around the person's name and, if necessary, extend the clickable area with JS
- Wrap this link in a level <h3> heading
- Add a <p> paragraph tag around the person's role
- Add a <p> paragraph tag around the person's entity
- Add a <blockquote> tag around the quotation

<div [...]>

<div class="img-wrapper" aria-hidden="true">

</div>

<div class="date-title-wrapper thumbnails-primary">

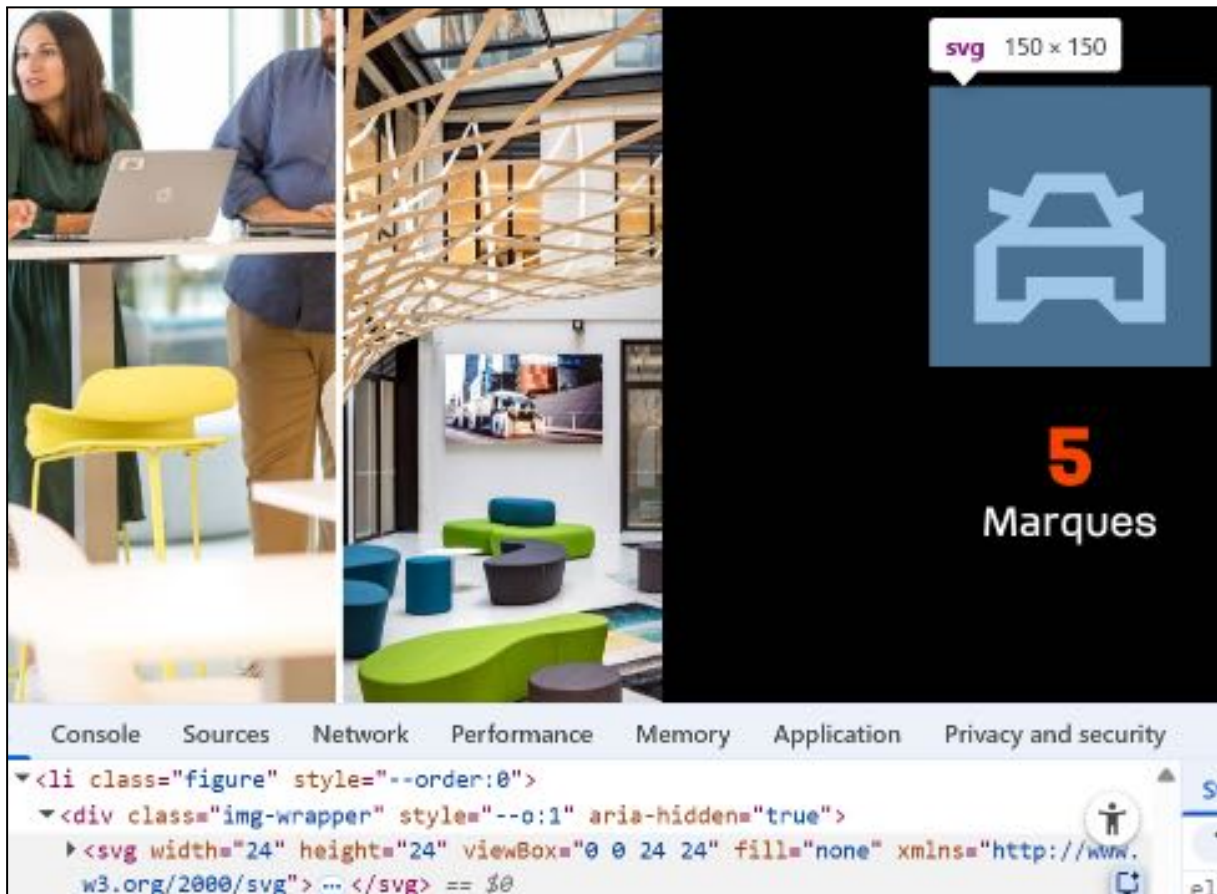
<div class="citation">



```
<blockquote>
<span>J'ai eu plusieurs changements de poste qui étaient assez
inattendus, des moments clés dans mon évolution, d'avoir été
capable d'accepter tous les changements qui m'étaient
proposés.</span>
</blockquote>
</div>
<span class="title title--6">
<h3 data-link-real="span"><a href>Arancha Martinez</a></span>
</h3>
<p class="role title--6">Responsable de contrôle de gestion
international</p>
<p class="country">Corporate</p>
</div>
</div>
```

Severity: major

23.3. Decorative SVG





Issue

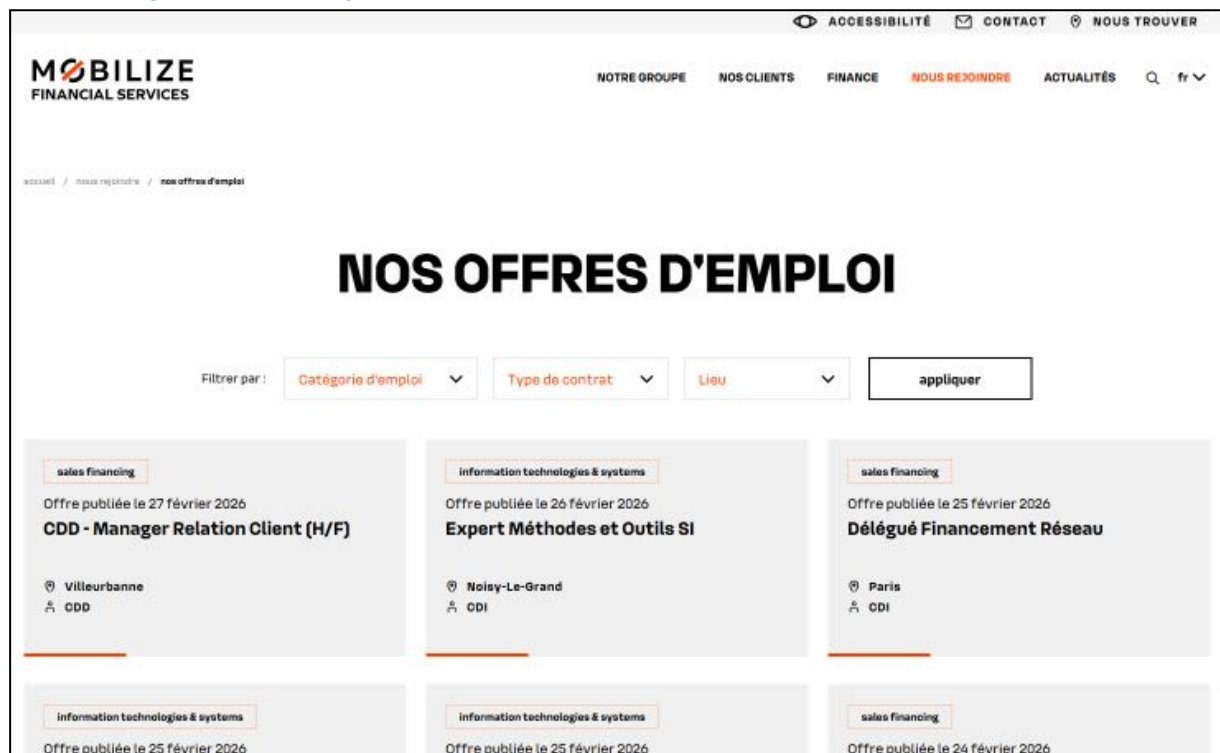
- 1.2 - Major: Decorative <svg> rendered by assistive technologies

Solution

- Add aria-hidden="true" attributes to the decorative <svg>

Severity: major

24. Page 10 - Our job offers



<https://www.mobilize-fs.com/fr/nous-rejoindre/nos-offres-demploi>

See components:

- [Breadcrumb](#)
- [Inappropriate aria-hidden="true" attribute](#)



24.1. Form - Filters - State and inappropriate attribute

```
<button class="title focusable" aria-haspopup="true"
aria-label="Filtrer par Catégorie d'emploi" onclick="return
false;">
<span id="category" class="fieldset-legend title--6">Catégorie
d'emploi</span>
</button>
```

Issue

- 7.1 - Major: No information on the expanded/collapsed state of the dropdown

Solution

- Add an aria-expanded="false" attribute to the <button>, whose value will change to "true" when the dropdown is displayed and back to "false" when it is hidden

Severity: major

24.2. Form - Language changes



Issue

- 8.7 - Major: Language change not indicated

Solution

- Either add a `<span lang="en">` tag around the English texts
- Or translate the texts into French

Severity: major



24.3. "Job offer" tile - Heading and source code order



```
<span class="title">  
<span data-link-real="span"  
href="https://alliancewd.wd3.myworkdayjobs.com/renault-group-career  
s/job/Noisy-Le-Grand/Manager-Relation-Rseau--H-F-_JOBREQ_50239999-1  
>  
<p>Manager Relation Réseau (H/F)</p>  
</span>  
</span>
```

Issue

- 9.1 - Major: Simulated heading

Solution

- Replace the `<span class="title">` tag with a level `<h2>` heading tag

```
<a [...]>  
<div class="tags">  
<span class="tag">Sales Financing</span>  
</div>  
<div class="date">Offre publiée le 23 janvier 2026</div>  
<h2 class="title">  
<span data-link-real="span"  
href="https://alliancewd.wd3.myworkdayjobs.com/renault-group-career  
s/job/Noisy-Le-Grand/Manager-Relation-Rseau--H-F-_JOBREQ_50239999-1  
>
```



```
<p>Manager Relation Réseau (H/F)</p>
</span>
</h2>
<div class="bottom-info">
<div class="info">
<i class="icone ic-location"></i>Noisy-Le-Grand</div>
<div class="info">
<i class="icone ic-network-manager"></i>CDI</div>
</div>
</div>
</a>
```

Severity: major

24.4. "Job offer" tile - Language changes



Issue

- 8.7 - Major: Language change not indicated

Solution

- Either add a `<span lang="en">` tag around the English texts
- Or translate the texts into French

Severity: major



24.5. Presentation of information - Semantics

Filtrer par : Catégorie d'emploi ▼ Type de con

```
<span class="title">Filtrer par :</span>
```

Filtrer par : Catégorie d'emploi ▼ Type de contrat ▼ Lieu ▼ appliquer

Aucune offre d'emploi n'est disponible

```
<div class="news-list-wrapper">  
<div class="text-center">Aucune offre d'emploi n'est  
disponible</div>  
</div>
```

Issue

- 8.9 - Minor: Missing tags with semantic value

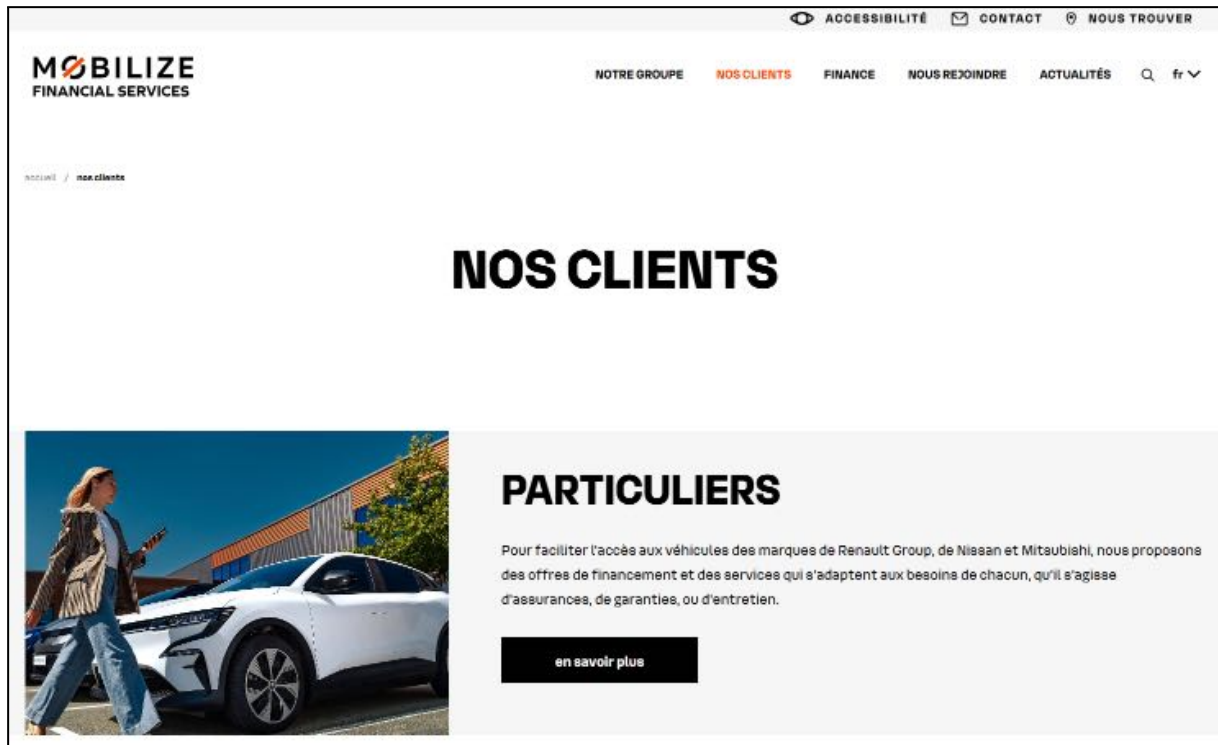
Solution

- Add a <p> tag with semantic value around each text

Severity: minor



25. Page 11 - Our customers



<https://www.mobilize-fs.com/fr/nos-clients>

See components:

- [Breadcrumb](#)
- [Inappropriate aria-hidden="true" attribute](#)

25.1. Decorative images



```
<div class="img-wrapper" aria-hidden="true">  
<picture>
```



```
[...]  
<img [...] alt="Femme parking Scenic">  
</picture>  
</div>
```

Issue

- 1.2 - Major: Decorative images rendered by assistive technologies

Solution

- Empty the value of the alt attribute of each decorative image (alt="")

Severity: major

26. Page 12 - Financing for individuals



<https://www.mobilize-fs.com/fr/nos-clients/particuliers/financements-pour-les-particuliers>

See components:

- [Breadcrumb](#)
- [Inappropriate aria-hidden="true" attribute](#)



26.1. Decorative images

la location flexible

mobiles adaptés aux besoins des particuliers. Le client
es lui proposons une solution de financement
nt digitale qu'accessible en concession.



heykar : des voitures d'occasion de qualité et garanties

Besoin d'une voiture d'occasion ? Le site de vente de voitures d'occasion heykar propose des véhicules d'occasion de qualité et garantis. Le site propose des concessionnaires de confiance sélectionnés et certifiés. Le site propose des véhicules de moins de 150 000 kilomètres, contrôlés, révisés et garantis jusqu'à 36 mois. Le site propose des véhicules correspondant à ses critères, à l'aide de nombreux filtres et notifications lorsque de nouveaux véhicules sont disponibles.

[visiter heykar.fr](https://www.heykar.fr)

Issue

- 1.2 - Major: Decorative image rendered by assistive technologies

Solution



- Empty the value of the image's alt attribute (alt="")

Severity: major

26.2. Inconsistent headings

le crédit classique

L'offre de crédit automobile classique de Mobilize Financial Services accompagne les clients dans l'acquisition de véhicules neufs et d'occasion.

Elle s'adresse aux clients des marques de Renault Group, de Nissan et de Mitsubishi - dans certains pays - qui souhaitent devenir propriétaire de leur véhicule neuf ou acheter un véhicule d'occasion, et qui ont besoin de financer leur achat, avec ou sans apport.

location avec option d'achat ou crédit avec engagement de reprise

Pour nos clients cherchant plus de flexibilité, ces deux formules s'adaptent à leurs besoins.

Elles permettent au client ou client de conduire un véhicule neuf pendant la durée de son choix, tout en gardant la possibilité de le conserver à la fin du contrat.

À la fin de l'engagement du client, il lui est donc proposé soit de renouveler le contrat et repartir avec un nouveau véhicule, soit de le conserver en payant la dernière échéance (option d'achat) ou simplement le restituer au point de vente.

location longue durée et offres flexibles

La location longue durée permet à nos clients de rouler avec un nouveau véhicule, en contrepartie d'un loyer mensuel et sans apport.

Ce produit est adapté aux clients qui souhaitent changer de véhicule régulièrement, sans se préoccuper des conditions de revente.

La location longue durée et les offres de *leasing* avec engagement de reprise du véhicule sont des formules synonymes de flexibilité. Le client peut par exemple changer de véhicule sans frais après 6 mois de location (Renault Pass) ou louer son véhicule pour une durée minimale de 1 mois sans engagement (car subscription).

Issue

- 9.1 - Major: Inconsistent heading levels

Solution

- Replace each level <h2> heading with a level <h3> heading

Severity: major

26.3. Language change

La location longue durée et les offres de *leasing* avec engagement de reprise du véhicule sont des formules synonymes de flexibilité. Le client peut par exemple changer de véhicule sans frais après 6 mois de location (Renault Pass) ou louer son véhicule pour une durée minimale de 1 mois sans engagement (car subscription).



🕒 4min

RCI Bank and Services s'engage sur le marché de la **car subscription** avec l'acquisition de la société Bipi

Issue

- 8.7 - Major: Language change not indicated

Solution

- Either add a `<span lang="en">` tag around the English text, or translate the text into French

Severity: major

26.4. Informative images

JE SOUHAITE ÊTRE PROPRIÉTAIRE DE MON VÉHICULE



CRÉDIT CLASSIQUE

Qu'il soit neuf ou d'occasion, le client choisit le véhicule qui lui convient, nous en assurons le financement.



JE SOUHAITE AVOIR LE CHOIX À LA FIN DE MON CONTRAT

LOCATION AVEC OPTION D'ACHAT

Garder, restituer ou changer de véhicule, la location avec option d'achat s'adapte aux envies du client.



JE SOUHAITE CHANGER DE VÉHICULE RÉGULIÈREMENT



LOCATION LONGUE DURÉE

Le client bénéficie toujours d'un véhicule neuf grâce à la liberté offerte par la location longue durée.

Issue

- 1.3 - Major: Irrelevant alternative on the informative image
- 1.8 - Major: Informative image of text that should be text styled with CSS
- 9.1 - Major: Simulated headings

Solution

- Remove the text in images:



- 7014_je%20souhaite%20être%20propriétaire%20de%20mon%20véhicule%20.jpg?t=yD6qAc6J
- 7015_je%20souhaite%20avoir%20le%20choix%20à%20la%20fin%20de%20mon%20contrat.jpg?t=yD6qAc6J
- 7016_je%20souhaite%20changer%20de%20véhicule%20régulièrement%20.jpg?t=yD6qAc6J
- Insert the following texts in a level <h3> heading tag:
 - Je souhaite être propriétaire de mon véhicule
 - Je souhaite avoir le choix à la fin de mon contrat
 - Je souhaite changer de véhicule régulièrement
- Insert the following texts in a level <h4> heading tag:
 - Crédit classique
 - Location avec option d'achat
 - Location longue durée
- Insert each text under the headings in the grey boxes in a <p> paragraph tag
- Insert each of the character illustration images in an tag with an empty alt attribute

Severity: major



26.5. "Quelques exemples" tiles

quelques exemples



⌚ 4min

Renault Finance, l'app pour demander son financement automobile en ligne en Corée du Sud

Issue

- 1.2 - Major: Decorative pictogram rendered by assistive technologies

Solution

- Add an aria-hidden="true" attribute to the <svg> tag of the decorative pictogram (see ticket [Decorative images - Pictograms](#))

Severity: major



26.6. External link - CSS-generated content

Besoin d'une voiture d'occasion ? Le site de vente de voitures d'occasion heycar met les clients concessionnaires de confiance sélectionnés et certifiés. Le site propose des véhicules 150 000 kilomètres, contrôlés, révisés et garantis jusqu'à 36 mois. Le client peut trouver des véhicules correspondant à ses critères, à l'aide de nombreux filtres, enregistrer sa recherche et recevoir des notifications lorsque de nouveaux véhicules sont disponibles.

```
<a href="https://heycar.fr/voiture-occasion" target="_blank">
::before
site de vente de voitures d'occasion heycar </a>
```

Issue

- 10.2 - Blocking: Visible informative content generated with CSS not rendered to users of assistive technologies

Solution

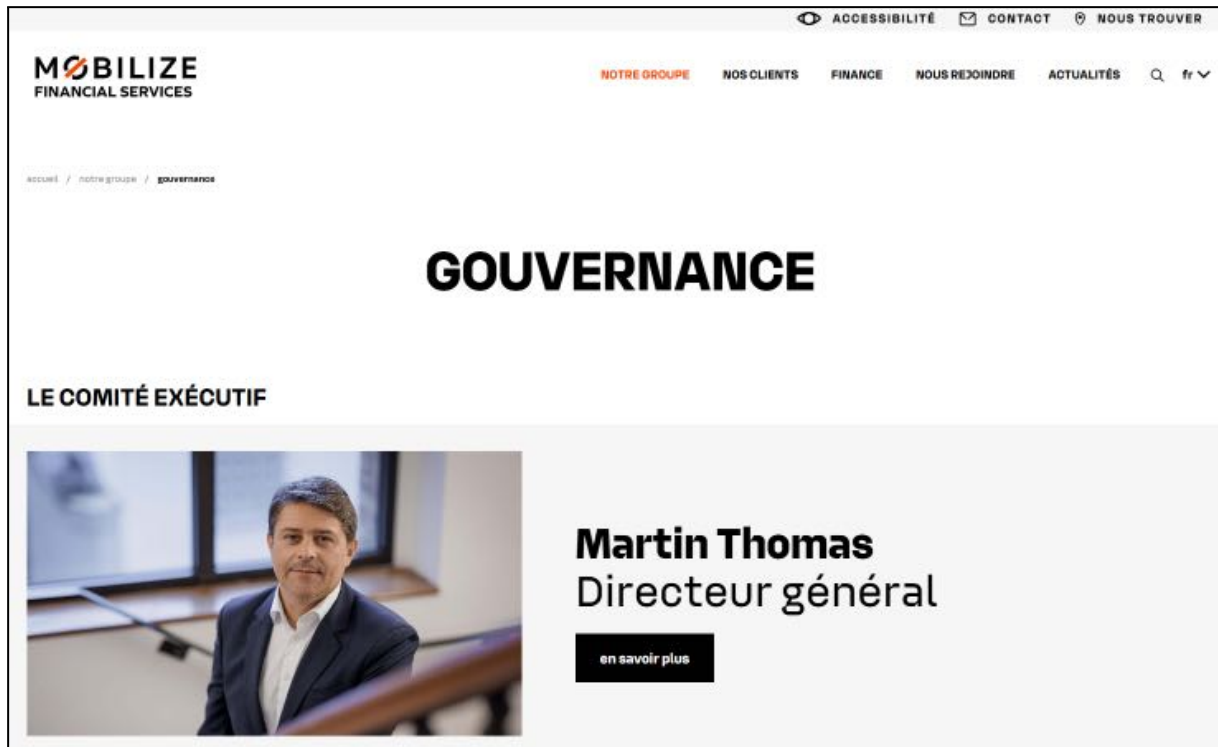
- Add a title attribute containing the full visible text and a mention that it opens in a new window, for example:

```
<a href="https://heycar.fr/voiture-occasion" target="_blank"
title="site de vente de voitures d'occasion heycar - nouvelle
fenêtre">
::before
site de vente de voitures d'occasion heycar </a>
```

Severity: blocking



27. Page 13 - Governance



<https://www.mobilize-fs.com/fr/notre-groupe/gouvernance>

See components:

- [Breadcrumb](#)
- [Inappropriate aria-hidden="true" attribute](#)
- [PDF download module - Source code order and semantics](#)

27.1. Presentation of information - Semantics



```
<span class="role title--2">Directeur général</span>
```



Patrick Claude

Président du Conseil
d'Administration de RCI
Banque S.A.

en savoir plus

`Président du Conseil d'Administration
de RCI Banque S.A.`

Issue

- 8.9 - Minor: Missing tag with semantic value

Solution

- Replace the `<span>` tag with a `<p>` tag with semantic value

Severity: minor



27.2. Simulated heading

LE COMITÉ EXÉCUTIF



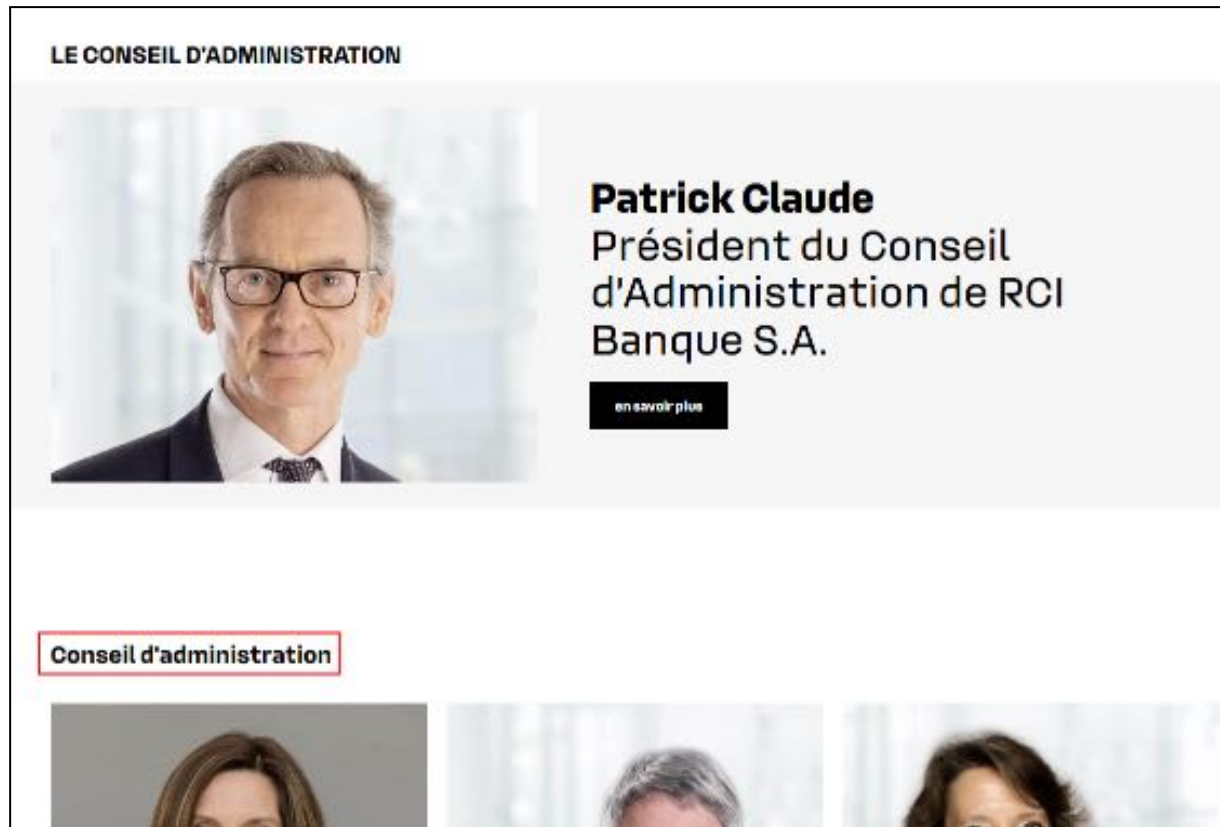
Martin Thomas
Directeur général

en savoir plus

Comité exécutif



```
<div class="container title--5">Comité exécutif</div>
```



```
<div class="container title--5">Conseil d'administration</div>
```

Issue

- 9.1 - Major: Simulated headings

Solution

- Replace each <div> tag with a level <h3> heading tag

```
<h3 class="container title--5">Comité exécutif</h3>
```

```
<h3 class="container title--5">Conseil d'administration</h3>
```

Severity: major



27.3. Employee tiles - Simulated headings



```
<span class="title title--6">  
<span data-link-real="span"  
href="/fr/portraits/vincent-gelle">Vincent Gellé</span>  
</span>
```

Issue

- 9.1 - Major: Simulated heading

Solution

- Replace the tag with a level <h3> heading tag

```
<h3 class="title title--6">
```



```
<span data-link-real="span"
href="/fr/portraits/vincent-gelle">Vincent Gellé</span>
</h3>
```

Severity: major

27.4. Informative image



```
<div class="content">
<div class="img-wrapper" aria-hidden="true">
<picture>
[... ]
<img [...] alt="Commissaires aux comptes">
</picture>
</div>
<div class="title-text-wrapper">
<h2 class="title title--5">Commissaires aux comptes</h2>
[... ]
</div>
</div>
```

Issue

- 10.3 - Blocking: Information whose order in the source code does not allow users of assistive technologies to understand it
- 1.3 - Major: Irrelevant alternative on the informative image
- 7.1- Blocking - Informative content not rendered to some AT

Solution

- Put the elements back in source code order so that the information is understandable to users of assistive technologies, and position them visually using CSS
- Set the value of the image's alt attribute to the text visible on the image

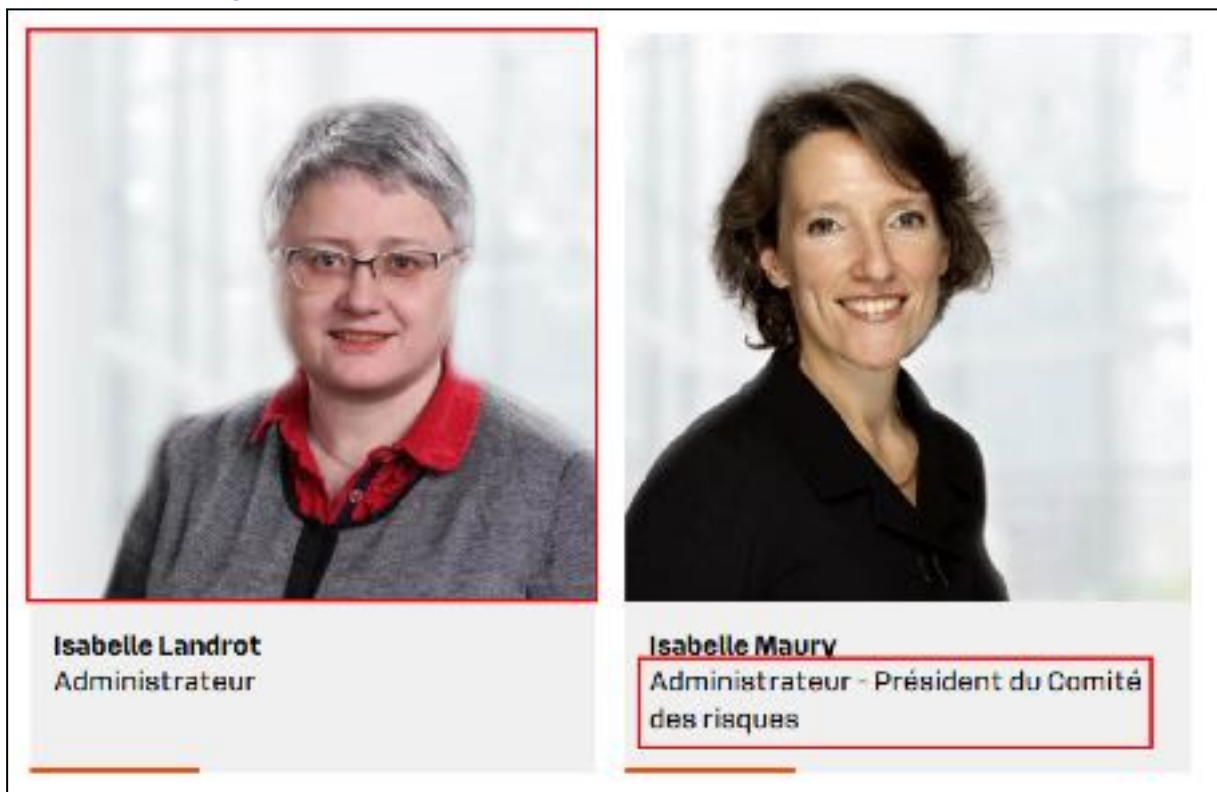


- Remove the aria-hidden="true" attribute from the image's parent <div> to make it accessible to all AT

```
<div class="content">
<div class="img-wrapper">
</div>
<div class="title-text-wrapper">
<h2 class="title title--5">Mazars KPMG cutting through
complexity</h2>
[... ]
<picture>
[... ]
<img [... ] alt="Commissaires aux comptes">
</picture>
</div>
</div>
```

Severity: blocking

27.5. Non-explicit link



Note: the alt attribute of the first image is the same as the text of the second image.



27.6. Language change



`<img [...] alt="A picture of Giovanni Luca Soma">`

Issue

- 8.7 - Major: English expression

Solution

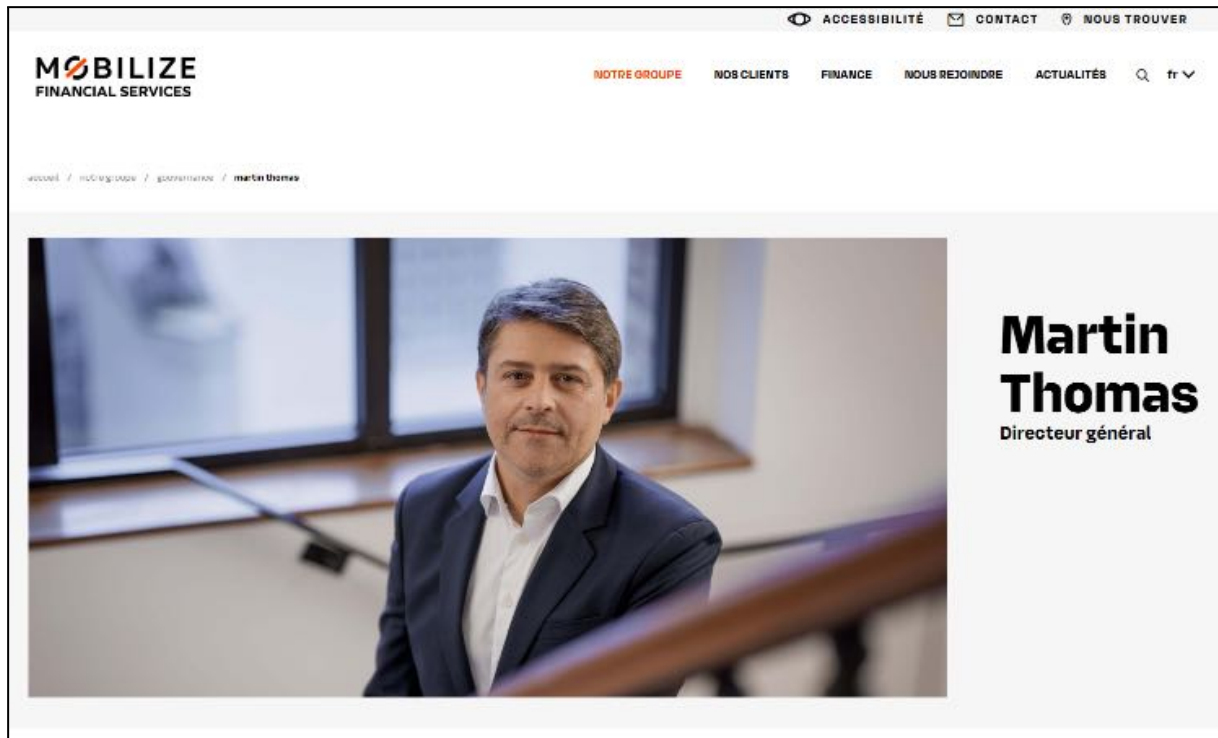
- Remove the English expression

`<img [...] alt="Giovanni Luca Soma">`

Severity: major



28. Page 14 - Martin Thomas



<https://www.mobilize-fs.com/fr/portraits/martin-thomas>

28.1. Presentation of information - Semantics



```
<span class="article-role title--6">Directeur général</span>
```

Issue

- 8.9 - Minor: Missing tag with semantic value

Solution



- Replace the tag with a <p> tag with semantic value

<p class="article-role title--6">Directeur général</p>

Severity: minor

28.2. Language change

Sa carrière internationale s'est poursuivie en décembre 2008 avec son entrée chez FGA Capital **joint-venture** entre le Crédit Agricole et Fiat S.p.A), où il a pris la direction de la filiale au Royaume-Uni et notamment supervisé le déploiement des services financiers pour Jaguar Land Rover.

En octobre 2014, Martin Thomas a rejoint Banco Santander pour créer et développer la filiale de Santander Consumer Finance en France et assurer la mise en œuvre de la **joint-venture** avec PSA Banque. Devenu administrateur de PSA Banque France et Crédipar en février 2015, il a été nommé Président du Directoire de Santander

Issue

- 8.7 - Major: Language change not indicated

Solution

- Either add a tag around the English text
- Or translate the text into French

Severity: major



28.3. Carousel - Navigation - Arrows



```
<div class="actions-wrapper">
<button class="prev swiper-button-disabled"
aria-label="slider.previous" disabled="">
<span class="value">slider.previous</span>
</button>
<button class="next" aria-label="slider.next">
<span class="value">slider.next</span>
</button>
</div>
```

Issue

- 8.7 - Major: Content in English
- 12.8 - Major: Inconsistent tab order, after activating one of the arrows, focus remains on that arrow

Solution

- Translate the arrow labels into French
- After activating one of the arrows, place the focus on the first new slide displayed

Severity: major



28.4. Carousel - Navigation - Navigation dots



```
<div class="pagination swiper-pagination-clickable
swiper-pagination-bullets">
<span class="swiper-pagination-bullet
swiper-pagination-bullet-active"></span>
<span class="swiper-pagination-bullet"></span>
<span class="swiper-pagination-bullet"></span>
<span class="swiper-pagination-bullet"></span>
</div>
```

Issue

- 7.1 - Major: Inappropriate role on the trigger elements
- 7.1 - Blocking: No text on the trigger elements
- 7.3 - Blocking: Element that does not work with the keyboard
- 10.2 - Blocking: Visible informative content generated with CSS not rendered to users of assistive technologies
- 10.9 - Major: Information conveyed only by a change of shape
- 12.8 - Major: Inconsistent tab order, after activating a navigation element, focus is not managed

Solution

- Replace the non-focusable element with a `<button type="button">` and ensure that it can be activated using the Enter and Space keys
- Add a visually hidden text inside the button with an `sr-only` type class
- Add information in the code to the active element
- After activating a navigation element, place the focus on the first new slide displayed

Example of expected code:

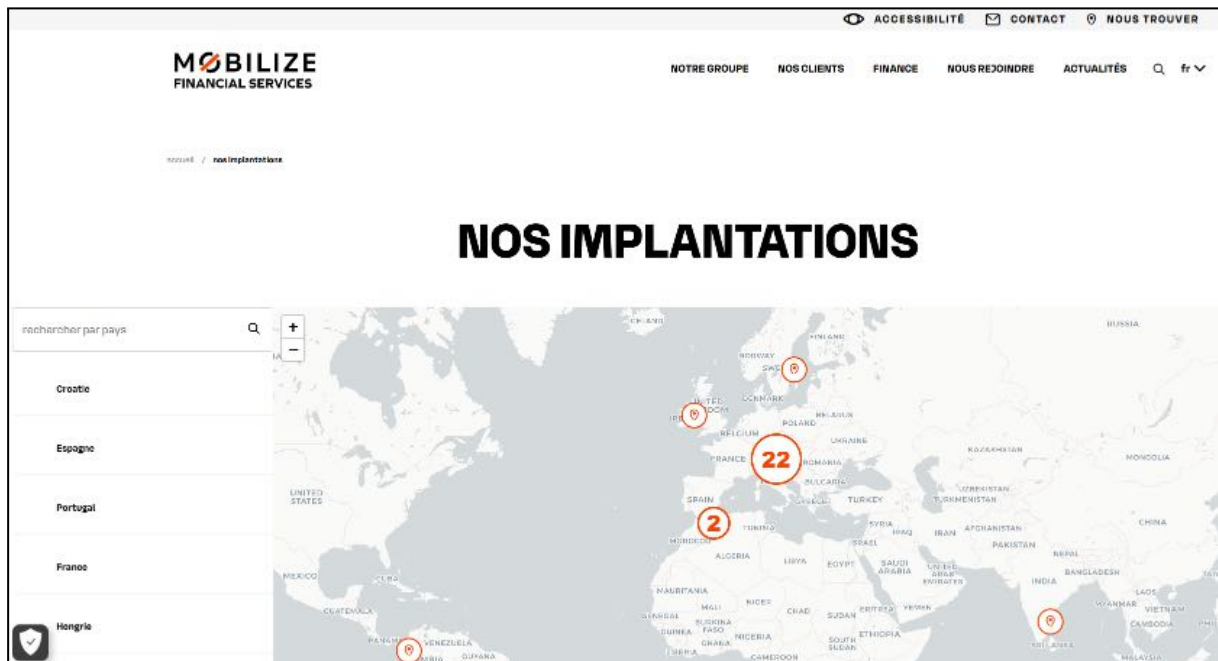
```
<ul>
```



```
<li>
<button aria-current="true">
<span class="sr-only">Diapositives 1 / 4</span>
</button>
<button>
<span class="sr-only">Afficher les diapositives 2 / 4</span>
</button>
<button>
<span class="sr-only">Afficher les diapositives 3 / 4</span>
</button>
<button>
<span class="sr-only">Afficher les diapositives 4 / 4</span>
</button>
</li>
</ul>
```

Severity: blocking

29. Page 15 - Our locations



<https://www.mobilize-fs.com/fr/nos-implantations>

See components:

- [Breadcrumb](#)
- [Inappropriate aria-hidden="true" attribute](#)



29.1. Status message - Rendering or no results

```
<div class="subsidiary-map__list" aria-live="polite">
<div class="views-element-container">
</div>
</div>
```

Issue

- 7.5 - Major: Number of results not rendered
- 7.5 - Major: No status message rendered when a search returns no results

Solution

- When the results are displayed, implement a <p> paragraph tag, optionally hidden using an sr-only class, indicating the number of results returned by the search:

```
<div class="subsidiary-map__list" aria-live="polite">
<p class="sr-only">5 résultats</p>
<div class="views-element-container">
</div>
</div>
```

- If the search returns no results, inform the user:

```
<div class="subsidiary-map__list" aria-live="polite">
<p class="sr-only">Votre recherche ne retourne aucun résultat</p>
<div class="views-element-container">
</div>
</div>
```

Severity: major



29.2. Inappropriate headings



Croatie

Espagne

Portugal

France

Hongrie

```
<a [...]>  
<h3 class="list_element--title">  
<span [...]>Croatie</span>  
</h3>  
[...]  
</a>
```

Issue

- 8.9 - Minor: Headings used for presentation purposes

Solution

- Remove the <h3> headings and use <p> paragraph tags

Severity: minor



29.3. Decorative image



```
<div class="subsidiary-map__icon-deco">
<svg width="15" height="20" viewBox="0 0 15 20" fill="none"
xmlns="http://www.w3.org/2000/svg">
[...]
```

Issue

- 1.2 - Major: Decorative image rendered by assistive technologies

Solution

- Add an aria-hidden="true" attribute to the <svg> container

Severity: major



30. Appendix

30.1. List of compliant criteria

- 1.1 Does each informative image have a text alternative?
- 3.1 On each web page, information must not be conveyed by colour alone. Is this rule respected?
- 3.3 On each web page, are the colours used in interface components or informative graphical elements sufficiently contrasted (except in special cases)?
- 5.5 For each data table with a title, is this title relevant?
- 6.2 On each web page, does each link have a text?
- 8.1 Is each web page defined by a document type?
- 8.2 For each web page, is the generated source code valid according to the specified document type (except in special cases)?
- 8.3 On each web page, is the default language present?
- 8.4 For each web page with a default language, is the language code relevant?
- 8.5 Does each web page have a page title?
- 9.2 On each web page, is the document structure consistent (except in special cases)?
- 10.1 On the website, are style sheets used to control the presentation of information?
- 10.4 On each web page, does the text remain readable when the font size is increased to at least 200% (except in special cases)?
- 10.5 On each web page, are the CSS declarations for element background colours and font colours used correctly?
- 10.8 For each web page, is hidden content intended to be ignored by assistive technologies?
- 10.10 On each web page, information must not be conveyed by shape, size or position alone. Is this rule implemented in a relevant way?
- 11.1 Does each form field have a label?
- 11.3 In each form, is each label associated with a form field that has the same function and is repeated several times on the same page or across a set of pages consistent?
- 11.4 In each form, are each field label and its associated field placed next to each other (except in special cases)?
- 11.5 In each form, are fields of the same nature grouped together, if necessary?
- 11.6 In each form, does each group of fields of the same nature have a legend?
- 11.7 In each form, is each legend associated with a group of fields of the same nature relevant?
- 12.1 Does each set of pages have at least two different navigation systems (except in special cases)?



- 12.2 In each set of pages, are the menu and navigation bars always in the same place (except in special cases)?
- 12.3 Is the “site map” page relevant?
- 12.4 In each set of pages, can the “site map” page be reached in the same way?
- 12.5 In each set of pages, can the search engine be reached in the same way?
- 12.7 On each web page, is there a skip link or quick access link to the main content area (except in special cases)?
- 12.9 On each web page, navigation must not contain a keyboard trap. Is this rule respected?
- 12.11 On each web page, can additional content appearing on hover, focus or activation of an interface component be reached with the keyboard, if necessary?
- 13.2 On each web page, the opening of a new window must not be triggered without user action. Is this rule respected?
- 13.9 On each web page, can the content be viewed regardless of screen orientation (portrait or landscape) (except in special cases)?
- 13.11 On each web page, can actions triggered by a pointing device on a single point of the screen be cancelled (except in special cases)?
- 16.1 Does each support service provide information on accessibility features and accessibility compatibility, as described in the website documentation?

30.2. List of non-compliant criteria

- 1.2 Is each decorative image correctly ignored by assistive technologies?
- 1.3 For each informative image with a text alternative, is this alternative relevant (except in special cases)?
- 1.8 Each informative image of text must, where possible, be replaced by styled text if there is no replacement mechanism. Is this rule respected (except in special cases)?
- 3.2 On each web page, is the contrast between the text colour and its background colour sufficiently high (except in special cases)?
- 5.3 For each layout table, does the linearised content remain understandable?
- 5.4 For each data table with a title, is the title correctly associated with the data table?
- 5.6 For each data table, are each column header and each row header correctly declared?
- 5.7 For each data table, is the appropriate technique for associating each cell with its headers used (except in special cases)?
- 5.8 Each layout table must not use elements specific to data tables. Is this rule respected?
- 6.1 Is each link explicit (except in special cases)?



- 7.1 Is each script, if necessary, compatible with assistive technologies?
- 7.3 Can each script be controlled by the keyboard and by any pointing device (except in special cases)?
- 7.4 For each script that initiates a change of context, is the user warned or do they have control over it?
- 7.5 On each web page, are status messages correctly rendered by assistive technologies?
- 8.6 For each web page with a page title, is this title relevant?
- 8.7 On each web page, is each change of language indicated in the source code (except in special cases)?
- 8.9 On each web page, tags must not be used solely for presentation purposes. Is this rule respected?
- 9.1 On each web page, is the information structured through the appropriate use of headings?
- 9.3 On each web page, is each list correctly structured?
- 9.4 On each web page, is each quotation correctly indicated?
- 10.2 On each web page, does visible informative content remain present when style sheets are disabled?
- 10.3 On each web page, does the information remain understandable when style sheets are disabled?
- 10.7 On each web page, for each element receiving focus, is the focus visible?
- 10.9 On each web page, information must not be conveyed by shape, size or position alone. Is this rule respected?
- 10.11 For each web page, can the content be presented without loss of information or functionality and without requiring either vertical scrolling for a window with a height of 256 px or horizontal scrolling for a window with a width of 320 px (except in special cases)?
- 10.12 On each web page, can the text spacing properties be redefined by the user without loss of content or functionality (except in special cases)?
- 11.2 Is each label associated with a form field relevant (except in special cases)?
- 11.9 In each form, is the text of each button relevant (except in special cases)?
- 11.10 In each form, is input validation used in a relevant way (except in special cases)?
- 12.6 Can content grouping areas present on several web pages (header, main navigation, main content, footer and search engine areas) be reached or skipped?
- 12.8 On each web page, is the tab order consistent?
- 13.3 On each web page, does each downloadable office document have an accessible version, if necessary (except in special cases)?
- 14.1 Does the website documentation describe the available accessibility features and information on accessibility compatibility?
- 14.3 Is the website documentation accessible?
- 16.3 Is the documentation provided by the support service accessible?



[Back to project summary](#)