

HALF-YEAR FINANCIAL REPORT

30 June 2016

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STATEMENT BY THE PERSON RESPONSIBLE FOR THE HALF-YEAR FINANCIAL REPORT

30 June 2016

Statement by the person responsible for the Half-Year Financial Report

Translation of the French original

I hereby declare that, to the best of my knowledge, the half-year consolidated accounts are prepared in accordance with the applicable accounting standards and give a true and fair picture of the assets and liabilities, the financial position and the results of the Group and all the entities included in the consolidation perimeter.

I declare that the half-year business report attached presents an accurate picture of the main events arisen during the first six months of the year, their incidence on the accounts, as well as a description of the key risks and uncertainties for the remaining six months of the year.

July 26th 2016

French original signed by Chairman of the board of Directors Clotilde DELBOS



BUSINESS REPORT

30 June 2016



BUSINESS REPORT FIRST HALF 2016

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RCI BANK AND SERVICES OVERVIEW

In 2016, RCI Banque becomes RCI Bank and Services*.

The primary role of RCI Bank and Services is to act as a key driver for the Renault-Nissan Alliance brands. Taking into account each one's characteristics and anticipating the new challenges arising from auto-mobility, we are partners in each brand's marketing policy and work with them to win new customers and build loyalty.

Every day, across the world, RCI Bank and Services supports the growth of the Renault-Nissan Alliance brands (Renault, Renault Samsung Motors, Dacia, Nissan, Infiniti, Datsun) and their distribution networks, by offering their customers a comprehensive range of financing products, insurance and services.

A new identity for a new ambition

RCI Bank and Services is today committed to becoming an even more innovative and accessible bank, which makes everyday life easier for its customers by offering them appropriate automotive mobility solutions for their needs.

Three core customer bases, one guiding principle: an appropriate solution for each

RCI Bank and Services offers **Retail Customers** a range of products and services relevant to their projects and requirements, and helps them to acquire, maintain, insure and guarantee an Alliance brand vehicle. Whatever the size of their vehicle fleet, RCI Bank and Services has a wide range of mobility solutions for **Corporate Customers**, which relieve the pressure of vehicle fleet management and leave them free to focus on their core business. RCI Bank and Services provides active support to Alliance brand **Dealer Networks**, providing financing for inventories of new vehicles, used vehicles and spare parts, as well as short-term cash requirements.

The Savings business: a huge success

The Savings business was launched in 2012 and has now been rolled out in four markets, namely France, Germany, Austria and the United Kingdom.

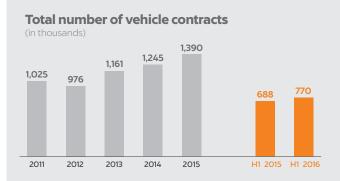
In four years, the group has made savings deposits a key instrument in the diversification of its refinancing of its automotive loan operations for Renault-Nissan Alliance brands.

Deposits collected exceeded €11.8 billion, or 34.1% of outstandings at end-June 2016.

Almost 3,000 employees over 4 continents

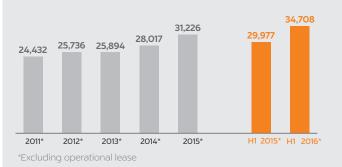
Our employees operate commercially in 36 countries, divided into 5 major world regions: Europe; Americas; Africa-Middle East-India; Eurasia; Asia-Pacific.

* At the beginning of 2016, RCI Banque adopted a new business identity by becoming RCI Bank and Services. Its corporate name, however, remains unchanged and is still RCI Banque SA.



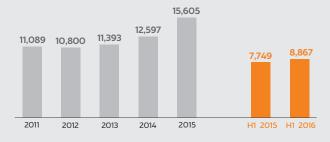
Net outstandings

(in million euros)



New financings

(excluding personal loans and credit cards / in million euros)





in million eur



Return On Equity (ROE)* * Excluding non-recurring items

BUSINESS ACTIVITY IN THE FIRST HALF OF 2016

With a record 770,305 contracts financed at end-June 2016, a 12.0% increase on the first half of 2015, RCI Banque confirms its profitable growth momentum and strengthens its strategy for supporting Alliance brand sales.

This healthy performance was driven both by growth in the automotive market, particularly in Europe where the rise in sales of new vehicles made up for the fall recorded in Brazil and in Russia, and by the increasing market shares held by the Alliance brands. The group's penetration rate was up 0.9 point compared to end-June 2015, at 36.5%. Excluding Turkey, Russia and India (companies accounted for under the equity method), it was 39.3%, against 38.5% in June 2015.

New financings (excluding cards and personal loans) increased for all Alliance brands to a volume of €8.9 billion, up 14.4% over one year.

Average performing assets (APA*) grew 14.4% compared to end-June 2015, to €31.9 billion. Of this amount, €24.0 billion are directly attributable to the Retail Customer business, which posted a 14.2% rise.

The Services business, a pillar of the RCI Banque group's strategy, helps to promote customer satisfaction and increase loyalty to Alliance brands. Its development is based on two main lines of action: profitable diversification of the range of products and international expansion. This business line continued to grow over the first half of 2016, posting a 21.7% leap in the volume of new contracts to near 1.7 million units (of which more than 60% in vehicle-related services).

On the geographical front, RCI Banque reaped the benefits of both a buoyant automotive market, particularly in Europe, and the good sales momentum enjoyed by the Alliance brands, which was fuelled by the success of their new models. In the Europe Region, the number of new vehicle financing contracts increased by 13.6% compared to end-June 2015. The financing penetration rate for the Region improved 1.2 points compared to the first six months of 2015, to 39.5%.

In the Asia-Pacific region, more than one in two new vehicles sold by Renault Samsung Motors was financed by RCI Banque, which enjoyed the benefit of the manufacturer's healthy sales performance. The financing penetration rate was 51.1%, showing a slight 1.1-point drop.

The Americas Region was affected by the slump in the Brazilian automotive market, which was down 25.1% compared to the first halfyear 2015. The financing penetration rate for the Region as a whole was sustained by the business performance in Argentina, and held at a high 37.8% (a 2.2-point fall compared to June 2015).

The Africa-Middle East-India region posted a penetration rate of 17.0%, showing a 3.7-point improvement on June 2015. In India, the rollout of the Financing business in 2015 drove a 9.6-point increase in the penetration rate to 11.7%, compared to June 2015.

In the Eurasia Region, the number of financing contracts rose 0.8% by comparison with the first half-year 2015. The penetration rate saw a 2.2-point increase to 24.4%. In Russia, where automotive sales are declining, the penetration rate improved by 5.1 points, returning to its pre-crisis level of 24.7%. In Turkey, where the automotive market is showing growth, the penetration rate was down 4 points to 24.0%.

* Average performing assets : average performing outstandings, including operational lease assets.

PC+LUV market*	pe	Financing enetration rate (%)	New vehicle contracts processed (thousands)	New financings excluding cards and PL (€m)	Net outstandings at end (€m)	Of which customer outstandings at end (€m)	Of which dealer outstandings at end (€m)
Europe	H1 2016 H1 2015	39.5% 38,3%	610 533	7,734 6,509	30,856 25,809	22,440 18,865	8,416 6,944
	H1 2016	39.2%	75	1,061	5,297	3,973	1,324
of which Germany	H1 2015	43.9%	73	995	4,338	3,357	981
	H1 2016	49.3%	67	770	3,199	2,397	802
of which Spain	H1 2015	45.4%	58	604	2,507	1,876	631
af u datala Escara	H1 2016	38.6%	209	2,593	10,889	7,751	3,138
of which France	H1 2015	37.6%	186	2,137	9,650	6,722	2,928
of which Italy	H1 2016	56.2%	90	1,155	3,639	2,966	673
of which italy	H1 2015	50.7%	66	832	2,763	2,252	511
of which United Kingdom	H1 2016	34.7%	77	1,189	4,238	3,258	980
or which officed kingdoff	H1 2015	34.7%	69	1,158	3,745	2,997	748
of other countries	H1 2016	29.8%	92	966	3,594	2,095	1,499
of other countries	H1 2015	29.0%	80	783	2,806	1,661	1,145
Asia-Pacific (South Korea)	H1 2016	51.1%	30	401	1,211	1,193	18
Asia Facilie (South Korea)	H1 2015	52.2%	26	382	1,114	1,097	17
Americas	H1 2016	37.8%	59	435	2,184	1,789	395
Americas	H1 2015	40.0%	68	578	2,650	2,046	604
of which Argentina	H1 2016	26.3%	13	90	305	188	117
	H1 2015	23.7%	10	79	327	207	120
of which Brazil	H1 2016	42.6%	46	345	1,879	1,601	278
	H1 2015	44.4%	59	499	2,323	1,839	484
Africa-Middle East-India	H1 2016	17.0%	19	100	355	291	64
	H1 2015	13.3%	9	68	323	259	64
Eurasia	H1 2016 H1 2015	24.4% 22.2%	52 52	198 213	102 81	96 76	6 5
	HI 2015	22.2% 36.5%	52 770	8,867	34,708	25,809	5 8,899
Total	H1 2015	35.6%	688	7,749	34,708 29,977	22,343	7.634
* Figures refer to passenger car and			000	7,749	29,977	22,343	7,054

* Figures refer to passenger car and light utility vehicle markets.

Figures related to commercial activity (penetration rate, contracts processed, new financing) include pro-rata of equity method consolidated entities. Balance sheet figures (outstandings) exclude entities consolidated by the equity method.

CONSOLIDATED FINANCIAL HIGHLIGHTS

In a mixed economic environment, with growth in Europe, a slowdown in emerging markets and adverse changes in exchange rates, RCI Banque records pre-tax income of €431 million.

Earnings

Net banking income (NBI) rose by 3.4% compared to end-June 2015, coming to €698 million. This increase is due to the growth in average performing assets (APA) to €31.9 billion (up 14.4% on the first half-year 2015) and to a 2.3% higher margin on services. The contribution made by services now accounts for almost one third of NBI.

Operating expenses amounted to €224 million, or 1.41% of APA, showing a fall of almost 11 basis points over the first six months of 2016. With an operating ratio of 32.0%, RCI Banque demonstrated its ability to control its costs while continuing to support strategic plans and the growth of its business.

The total cost of risk (including country risk) stayed well under control at 0.30% of APA, against 0.31% at end-June 2015. The cost of risk on Customer financing improved significantly, from 0.38% to 0.31% of APA at end-June 2016. The cost of risk on Dealer financing came to 0.23% of APA over the first six months of 2016, against -0.01% at end-June 2015.

Pre-tax income came to €431 million at end-June 2016, showing a 1.9% increase that continues to reflect the high level of performance achieved by the group despite an adverse exchange rate effect of -€27 million mainly concentrated on the Americas Region.

Consolidated net income –parent company shareholders' share – came to €275 million, against €247 million in the first half-year 2015.

Balance sheet

Good commercial performances, particularly in Europe, drove a record increase in net financing outstandings to €34.7 billion, against €30.0 billion at end-June 2015.

Consolidated equity amounted to €3,735 million, against €3,304 million at end-June 2015.

Deposits from retail customers in France, Germany, Austria and the United Kingdom (savings accounts and term deposits) reached a total of €11.8 billion at end-June 2016, against €7 billion at end-June 2015, representing 34.1% of outstandings at the end-June 2016.

Profitability

ROE* was 16.7%, stable compared to end-June 2015.

Solvency

The Core Tier One solvency ratio** came to 15.1% at end-June 2016, against 14.3% at end-June 2015. The calculation at the end-June 2015 includes an adjustment of the methodology on the capital requirement for operational risk. Excluding the impact of this adjustment, the ratio was 14.8 % at end-June 2015.

** Ratio including interim profits for the first half-year 2016, subject to regulator's approval in accordance with Article 26(2) of Regulation (EU) No 575/2013.

Consolidated income statement* (in million euros)	06/2016	06/2015	12/2015	12/2014
Net banking income	698	675	1,362	1,204
General operating expense ⁽¹⁾	(224)	(212)	(429)	(422)
Cost of risk	(47)	(42)	(93)	(109)
Share in net income (loss) of associates and joint ventures	4	2	4	(5)
Consolidated pre-tax income	431	423	844	668
Consolidated net income (parent company shareholders' share)	275	247	539	417

¹⁰ including depreciation and impairment losses on tangible and intangible assets, and gains less losses on non-current assets.

Consolidated balance sheet* (in million euros)	06/2016	06/2015	12/2015	12/2014
Net total outstandings of which	34,708	29,977	31,226	28,017
• Retail customer loans • Financial Lease rentals	17,834 7,975	15,680 6,663	16,316 6,870	14,068 6.072
• Pindi clai Lease rentais • Dealer loans	7,973 8,899	7,634	8,040	7,877
Operational lease transactions net of depreciation and impairment	652	449	558	309
Other assets	4,618	4,034	5,289	3,697
Shareholders' equity of which	3,747	3,316	3,507	3,412
• Equity (total) • Subordinated debts	3,735 12	3,304 12	3,495 12	3,151 261
Bonds	13,236	13,716	13,096	12,039
Negotiable debt securities (CD, CP, BT, BMTN)	1,557	1,213	1,662	952
Securitization	3,240	3,438	2,776	3,636
Customer savings accounts - ordinary accounts	8,263	5,105	7,330	5,102
Customer term deposit accounts	3,558	1,921	2,901	1,432
Banks, central banks and other lenders (including Schuldschein)	4,094	3,706	3,636	3,430
Other liabilities	2,283	2,045	2,165	2,020
TOTAL BALANCE SHEET	39,978	34,460	37,073	32,023

⁽⁷⁾ December 2014 and June 2015 consolidated financial statements have been restated following a correction pertaining to the spread of insurance commissions at RCI Banque SA Sucursal en España.

^{*} ROE: Return On Equity (excluding non-recurring items)

FINANCIAL POLICY

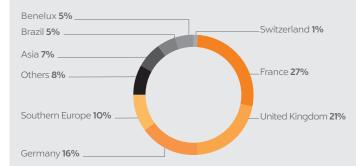
During the first six months of 2016, the ECB (European Central Bank) continued with its expansionary monetary policy, while the Fed (Federal Reserve) temporarily suspended the rate tightening cycle it had initiated in December 2015. Despite good growth and employment figures in the United States, the Fed decided to wait before taking any further action on account of the very accommodating monetary policies implemented by the ECB and Bank of Japan, and in light of the uncertain international environment (growth in emerging countries and the referendum on the United Kingdom's exit from the European Union).

In March 2016, the ECB unveiled a new series of monetary policy measures to boost Europe's economic recovery and raise inflation. Key rates were cut to record lows, with the lowest among them down to -0.40%, and a further round of long-term liquidity injections in the shape of TLTROS (Targeted Longer Term Refinancing Operations) was introduced. The ECB also launched the Corporate Sector Purchase Program (CSPP) under which it started buying corporate bonds issued by European companies.

In the last days of June, the vote by the British people to take the United Kingdom out of European Union created huge volatility in the markets.

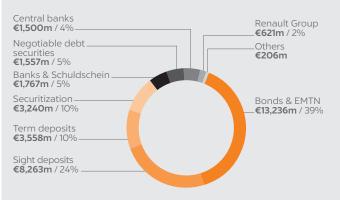
Spreads on the bonds issued by RCI Banque saw mixed fortunes in the first half-year. After widening suddenly in early January when investors' attention was focused on pollutant emissions in the automotive sector, they entered into a phase of narrowing and

Geographical breakdown of new resources with a maturity of one year or more (excluding deposits and TLTRO) as at 30/06/2016



Structure of total debt

as at 30/06/2016



this process accelerated when the ECB announced its private bond purchase program. Their levels at the end of the first six months of 2016 were similar to those at the end of the first half-year 2015, nearing record lows.

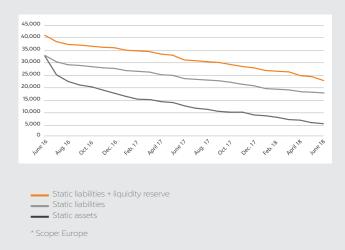
During the first half-year, RCI Banque made three bond issues in public format. The first, a three-year bond for a total amount of \in 500 million, posted a floating rate coupon. The following transaction, for a total amount of \in 600 million, was the group's third seven-year issue and confirmed its access to long maturities. The final transaction was a \in 750 million bond with a maturity of three years and one month, and a 0.375% coupon rate, the lowest ever paid by the group in euros. At the same time, a two-year private placement was also made, for a total of \in 300 million.

RCI Banque also carried out a public securitization transaction backed by German auto loans, of which €500 million were placed with investors. This transaction replaced one dating back to 2013 and being amortized since 2014.

This combination of maturities, types of coupon and issue formats is part of the strategy implemented by the group for a number of years to diversify its sources of funding and reach out to as many investors as possible.

Outside Europe, the group's entities in Brazil, South Korea, Morocco and Argentina also tapped their domestic bond markets.

Static liquidity position* (in million euros)



FINANCIAL POLICY

Retail customer deposits increased €4.8 billion to €11.8 billion at 30 June, representing 34.1% of outstandings, in line with the company's goal of collecting retail deposits equivalent to approximately one third of the financing granted to its customers.

These resources, to which should be added, based on the European scope, €4.1 billion of undrawn committed credit lines. €2.6 billion of assets eligible as collateral in ECB monetary policy operations, €1.1 billion of high quality liquid assets (HQLA), and €0.3 billion of short term financial assets, enable RCI Banque to maintain the financing granted to its customers for more than 11 months without access to external sources of liquidity.

In a complex and volatile environment, the conservative financial policy implemented by the group for a number of years proved especially justified. This policy protects the commercial margin of each entity while securing the refinancing required for its business activities. It is defined and implemented at a consolidated level by RCI Banque and applies to all sales financing entities within the group.

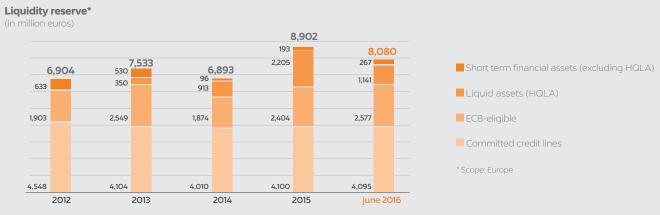
The strength of the group's balance sheet is also evidenced by very low market risks (interest rate, currency and counterparty risks), which are monitored daily on a consolidated basis:

- RCI Banque's overall sensitivity to the interest rate risk remained below the €40 million limit set by the group.
- At 30 June 2016, a 100-basis point rise in rates would have an impact of:

+€12.0 million in EUR, -€0.5 million in BRL. +€0.7 million in CHF. -€0.7 million in GBP,

-€0.6 million in KRW, +€1.0 million in MAD. -€0.02 million in PLN. +€0.1 million in USD.

- The absolute sensitivity values in each currency totaled €16.2 million.
- The RCI Banque group's consolidated foreign exchange position totaled €11.7 million.



RCI Banque group's programs and issuances

The group's issuances are concentrated on six issuers: RCI Banque, DIAC, Rombo Compania Financiera (Argentina), RCI Financial Services Korea Co Ltd (South Korea), Companhia de Crédito, Financiamento e Investimento RCI Brasil (Brazil) and RCI Finance Maroc (Morocco).

Issuer	Instrument	Market	Amount	S & P	Moody's	Others
RCI Banque SA	Euro CP Program	Euro	€2,000m	A-2 (stable outlook)	P2 (stable outlook)	R&I: A-2 (stable outlook))
RCI Banque SA	Euro MTN Program	Euro	€14,000m	BBB (stable outlook)	Baa1 (stable outlook)	R&I: BBB+ (stable outlook)
RCI Banque SA	EU CP* Program	French	€4,500m	A-2 (stable outlook)	P2 (stable outlook)	
RCI Banque SA	NEU MTN** Program	French	€2,000m	BBB (stable outlook)	Baa1 (stable outlook)	
Diac S.A.	NEU CP* Program	French	€1,000m	A-2 (stable outlook)		
Diac S.A.	NEU MTN** Program	French	€1,500m	BBB (stable outlook)		
Rombo Compania Financiera SA	Bond Program***	Argentinian	ARS1,400m		Aa2.ar (stable outlook)	Fix Scr: AA (stable outlook)
RCI Financial Services Korea Co Ltd	Bonds***	South Korean	KRW1,120bn			KR, KIS, NICE: A+
CFI RCI do Brasil	Bonds***	Brazilian	BRL3,695m		Aaa.br	
RCI Finance Maroc	BSF Program	Moroccan	MAD1,000m			

* Negotiable European Commercial Paper' (NEU CP), new name for Certificates of Deposit ** Negotiable European Medium-Term Note' (NEU MTN), new name for Negotiable Medium-Term Notes *** Local rating







AUDITORS' REPORT

30 June 2016

KPMG S.A.

Tour EQHO 2, avenue GambettaCS6055 92066 Paris-La Défense Cedex Commissaire aux Comptes Membre de la compagnie régionale de Versailles

ERNST & YOUNG Audit 1/2, place des Saisons

92400 Courbevoie - Paris-La Défense 1 S.A.S. à capital variable

> Commissaire aux Comptes Membre de la compagnie régionale de Versailles

RCI Banque Period from January 1 to June, 30, 2016

Statutory auditors' review report on the first half-yearly financial information for 2016

To the Shareholders,

In compliance with the assignment entrusted to us by your shareholders' general meetings and in accordance with the requirements of article L. 451-1-2 III of the French monetary and financial code (code monétaire et financier), we hereby report to you on:

- the review of the accompanying condensed half-yearly consolidated financial statements of RCI Banque, for the period from January 1 to June 30, 2016, and
- the verification of the information contained in the interim management report.

These condensed half-yearly consolidated financial statements are the responsibility of the board of directors. Our role is to express a conclusion on these financial statements based on our review.

1. Conclusion on the financial statements

We conducted our review in accordance with professional standards applicable in France. A review of interim financial information consists in making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with professional standards applicable in France and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

Based on our review, nothing has come to our attention that causes us to believe that these condensed half-yearly consolidated financial statements are not prepared in all material respects in accordance with IAS 34 – standard of the IFRSs as adopted by the European Union applicable to interim financial information.

2. Specific verification

We have also verified the information provided in the interim management report in respect of the condensed halfyearly consolidated financial statements subject to our review.

We have no matters to report as to its fair presentation and its consistency with the condensed half-yearly consolidated financial statements.

Paris-La-Défense, July 29, 2016

The statutory auditors *French original signed by*

KPMG S.A.

ERNST & YOUNG Audit

Valéry Foussé

Bernard Heller



CONSOLIDATED FINANCIAL STATEMENTS

30 June 2016

SUMMARY

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ASSETS - In millions of euros	Notes	06/2016	12/2015
Cash and balances at central banks		843	1 937
Derivatives	2	242	374
Financial assets available for sale and other financial assets	3	756	643
Amounts receivable from credit institutions	4	1 060	851
Loans and advances to customers	5 et 6	35 068	31 579
Current tax assets	7	20	21
Deferred tax assets	7	87	105
Tax receivables other than on current income tax	7	298	189
Adjustment accounts & miscellaneous assets	7	756	623
Investments in associates and joint ventures		79	72
Operating lease transactions	5 et 6	652	558
Tangible and intangible non-current assets		30	28
Goodwill		87	93
TOTAL ASSETS	ł	39 978	37 073

CONSOLIDATED BALANCE SHEET

LIABILITIES AND EQUITY - In millions of euros	Notes	06/2016	12/2015
Central Banks	8.1	1 500	1 501
Derivatives	2	95	68
Amounts payable to credit institutions	8.2	1 767	1 433
Amounts payable to customers	8.3	12 648	10 933
Debt securities	8.4	18 033	17 534
Current tax liabilities	9	88	79
Deferred tax liabilities	9	287	324
Taxes payable other than on current income tax	9	8	20
Adjustment accounts & miscellaneous liabilities	9	1 344	1 274
Provisions	10	139	112
Insurance technical provisions	10	322	288
Subordinated debt - Liabilities	12	12	12
Equity		3 735	3 495
- Of which equity - owners of the parent		3 723	3 482
Share capital and attributable reserves		814	814
Consolidated reserves and other		2 834	2 295
Unrealised or deferred gains and losses		(200)	(166)
Net income for the year		275	539
- Of which equity - non-controlling interests		12	13
TOTAL LIABILITIES & EQUITY	ł	39 978	37 073

12/2015

06/2015

In millions of euros

In millions of euros	Notes	06/2016	Restated*	12/2015
Interest and similar income	18	900	952	1 878
Interest expenses and similar charges	19	(378)	(446)	(861)
Fees and commission income		12	11	23
Fees and commission expenses		(8)	(6)	(14)
Net gains (losses) on financial instruments at fair value through profit or loss		(3)		(6)
Net gains (losses) on AFS securities and other financial assets		2		1
Income of other activities	20	518	483	959
Expense of other activities	20	(345)	(319)	(618)
NET BANKING INCOME		698	675	1 362
General operating expenses	21	(221)	(209)	(423)
Depreciation and impairment losses on tangible and intangible assets		(3)	(3)	(6)
GROSS OPERATING INCOME		474	463	933
Cost of risk	22	(47)	(42)	(93)
OPERATING INCOME		427	421	840
Share in net income (loss) of associates and joint ventures		4	2	4
Gains less losses on non-current assets				
PRE-TAX INCOME		431	423	844
Income tax	23	(146)	(160)	(271)
NET INCOME		285	263	573
Of which, non-controlling interests		10	16	34
Of which owners of the parent		275	247	539
Net Income per share (1) in euros		275,01	247,46	538,62
Diluted earnings per share in euros		275,01	247,46	538,62
		-	-	

CONSOLIDATED INCOME STATEMENT

Notes

06/2016

(1) Net income - Owners of the parent compared to the number of shares

(*) The June 2015 financial statements have been restated. Details of the adjustments made are given in section 3.D

CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

In millions of euros	06/2016	06/2015 Restated*	12/2015
NET INCOME	285	263	573
Actuarial differences on post-employment benefits	(4)	2	3
Total of items that will not be reclassified subsequently to profit or loss	(4)	2	3
Unrealised P&L on cash flow hedge instruments	(26)	6	7
Exchange differences	(12)	46	(55)
Total of items that will be reclassified subsequently to profit or loss	(38)	52	(48)
Other comprehensive income	(42)	54	(45)
TOTAL COMPREHENSIVE INCOME	243	317	528
Of which Comprehensive income attributable to non-controlling interests	2	18	39
Comprehensive income attributable to owners of the parent	241	299	489

(*) The June 2015 financial statements have been restated. Details of the adjustments made are given in section 3.D

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

In millions of euros	Share capital	Attribut. reserves	Consolid. reserves	Translation adjust.	Unrealized or deferred P&L (4)	Net income (Shareholders of the parent company)	Equity (Shareholders of the parent company)	Equity (Non- controlling interests)	Total Consolidat ed equity
Equity at 31 December 2014*	100	714	2 023	(112)	(4)	417	3 138	13	3 151
Appropriation of net income of previous year			417			(417)			
Restatement of Equity opening amount			4				4		4
Equity at 1 January 2015*	100	714	2 444	(112)	(4)		3 142	13	3 155
Change in value of financial instruments (CFH & AFS) recognized in equity Actuarial differences on defined-benefit pension plans					4		4 2	2	6 2
Exchange differences				46			46		46
Net income for the year (before appropriation)						247	247	16	263
Total comprehensive income for the period				46	6	247	299	18	317
Dividend for the period			(150)				(150)	(14)	(164)
Repurchase commitment of non-controlling interests								(4)	(4)
Equity at 30 June 2015*	100	714	2 294	(66)	2	247	3 291	13	3 304
Change in value of financial instruments (CFH & AFS) recognized in equity					(1)		(1)	2	1
Actuarial differences on defined-benefit pension plans					1		1		1
Exchange differences				(102)			(102)	1	(101)
Net income for the year (before appropriation)						292	292	18	310
Total comprehensive income for the period				(102)		292	190	21	211
Effect of acquisitions, disposals and others			1				1	(1)	(0)
Dividend for the period								(5)	(5)
Repurchase commitment of non-controlling interests								(15)	(15)
Equity at 31 December 2015	100	714	2 295	(168)	2	539	3 482	13	3 495
Appropriation of net income of previous year			539			(539)			
Equity at 1 January 2016	100	714	2 834	(168)	2		3 482	13	3 495
Change in value of financial instruments (CFH & AFS) recognized in equity					(17)		(17)	(9)	(26)
Actuarial differences on post-employment benefits					(4)		(4)		(4)
Exchange differences				(13)			(13)	1	(12)
Net income for the year (before appropriation)						275	275	10	285
Total comprehensive income for the period				(13)	(21)	275	241	2	243
Dividend for the period								(12)	(12)
Repurchase commitment of non-controlling interests								9	9
Equity at 30 June 2016	100	714	2 834	(181)	(19)	275	3 723	12	3 735

(1) The share capital of RCI Banque S.A. (100 million euros) consists of 1,000,000 fully paid up shares with par value of 100 euros each, of which 999,994 shares are owned by Renault s.a.s.

(2) Attributable reserves include the share premium account of the parent company.(3) The translation adjustment balance booked at 30 June 2016 relates primarily to Argentina, Brazil, and United Kingdom. At 31 December 2015, it mainly related to Brazil, (4) Includes the fair value of derivatives used as cash flow hedges and available-for-sale assets for € -10.1 m and IAS 19 actuarial gains and losses for € 9.4 m at end-June 2016.

(*) The 2014 financial statements have been restated. Details of the adjustments made are given in section 3 of the Consolidated Financial Statements in the 2015 Annual Report.

Opening equity at 1 January 2015 has been restated for the impacts of IFRIC 21, for a total of +4.4 million euros.

Equity at 30 June 2015 has been restated. Details of the adjustments made are given in section 3.D of this document.

CONSOLIDATED CASH FLOW STATEMENT

En millions d'euros	06/2016	06/2015 Restated*	12/2015
Net income attributable to owners of the parent company	275	247	539
Depreciation and amortization of tangible and intangible non-current assets	3	3	5
Net allowance for impairment and provisions	35	(4)	27
Share in net (income) loss of associates and joint ventures	(4)	(2)	(4)
Deferred tax (income) / expense	3	(8)	(18)
Net loss / gain from investing activities		(1)	
Net income attributable to non-controlling interests	10	16	34
Other (gains/losses on derivatives at fair value through profit and loss)	4	72	(18)
Cash flow	326	323	565
Other movements (accrued receivables and payables)	(63)	(143)	76
Total non-monetary items included in net income and other adjustments	(11)	(66)	102
Cash flows on transactions with credit institutions	108	(41)	406
- Inflows / outflows in amounts receivable from credit institutions	5	(139)	(73)
- Inflows / outflows in amounts payable to credit institutions	103	98	479
Cash flows on transactions with customers	(1 929)	(1 331)	(225)
- Inflows / outflows in amounts receivable from customers	(3 821)	(1 808)	(3 860)
- Inflows / outflows in amounts payable to customers	1 892	477	3 635
Cash flows on other transactions affecting financial assets and liabilities	317	1 660	1 260
- Inflows / outflows related to AFS securities and similar	(112)	(80)	99
- Inflows / outflows related to debt securities	557	1 757	1 167
- Inflows / outflows related to collections	(128)	(17)	(6)
Cash flows on other transactions affecting non-financial assets and liabilities	217	(284)	(170)
Net decrease / (increase) in assets and liabilities resulting from operating activities	(1 287)	4	1 271
Net cash generated by operating activities (A)	(1 023)	185	1 912
Flows related to financial assets and investments	(10)	(16)	(16)
Flows related to tangible and intangible non-current assets	(5)	(3)	(7)
Net cash from / (used by) investing activities (B)	(15)	(19)	(23)
Net cash from / (to) shareholders	(12)	(414)	(419)
- Outflows related to repayment of Equity instruments and subordinated borrowings		(250)	(250)
- Dividends paid	(12)	(164)	(169)
Net cash from / (used by) financing activities (C)	(12)	(414)	(419)
Effect of changes in exchange rates and scope of consolidation on cash and equivalents (2	2	(43)
Change in cash and cash equivalents (A+B+C+D)	(1 048)	(246)	1 427
Cash and cash equivalents at beginning of year:	2 382	956	955
- Cash and balances at central banks	1 937	466	465
- Balances in sight accounts at credit institutions	445	490	490
Cash and cash equivalents at end of year:	1 334	710	2 382
- Cash and balances at central banks	843	351	1 937
- Credit balances in sight accounts with credit institutions	863	693	650
- Debit balances in sight accounts with credit institutions	(372)	(334)	(205)
Change in net cash	(1 048)	(246)	1 427

(*) The June 2015 financial statements have been restated. Details of the adjustments made are given in section 3.D

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

RCI Banque S.A., the group's parent company, is a limited company (*Société Anonyme* under French law) with a Board of Directors and a fully paid up share capital of 100,000,000 euros. It is subject to all legislation and regulations applicable to credit institutions and is listed on the Bobigny Register of Trade and Companies under number 306 523 358.

RCI Banque S.A's registered office is located at 14, avenue du Pavé-Neuf, 93168 Noisy-le-Grand Cedex, France.

RCI Banque S.A's main business is to provide financing for the Alliance brands.

The condensed consolidated interim financial statements of the RCI Banque S.A. group for the six months ended 30 June relate to the Company and its subsidiaries, and to the group's interests in associates and jointly-controlled entities.

1. APPROVAL OF FINANCIAL STATEMENTS - DISTRIBUTIONS

The summary consolidated financial statements of the RCI Banque group for the six months to 30 June 2016 were established by the Board of Directors on 26 July 2016 which authorized their publication.

The consolidated financial statements of the RCI Banque group for the year 2015 were established by the Board of Directors on 8 February 2016 and approved at the Ordinary General Meeting of 20 May 2016. That meeting also put forward a proposal not to distribute dividends on the 2015 result.

The consolidated financial statements are expressed in millions of euros unless otherwise indicated.

2. KEY HIGHLIGHTS

Changes in the scope of consolidation in 2016

Merger by absorption of Companhia de Crédito, Financiamento e Investimento RCI Brasil by Banco RCI Brasil S.A in February 2016. No changes were made in the acquiring company's consolidation method.

Foreign affiliates that do not have a tax agreement with France

In accordance with the Order of 6 October 2009 in application of Article L. 511-45 of the *Code monétaire et financier* (French Monetary and Financial Code), RCI Banque declares that it has a 95% holding in RCI Servicios Colombia S.A. in Colombia. The latter's business consists in receiving commissions on lending provided to a business partner. This affiliate's main management indicators are monitored on a monthly basis. At 30 June 2016, its income came to $\notin 0.722m$.

3. ACCOUNTING RULES AND METHODS

The interim financial statements for the six months to 30 June 2016 were prepared in accordance with the principles set out in IAS 34 "Interim Financial Reporting". They do not include all the information required when preparing annual consolidated financial statements and must therefore be read in conjunction with the financial statements for the year ended 31 December 2015.

The RCI Banque group's financial statements for the year ended 31 December 2015 were prepared in accordance with the IFRS (International Financial Reporting Standards) guidelines published by the IASB (International Accounting Standards Board) as at 31 December 2015 and as adopted in the European Union by the statement closing date. With the exception of the changes indicated hereafter, the accounting rules and methods used are identical to those applied in the consolidated financial statements for the year ended 31 December 2015.

A – Changes in accounting policies

The RCI Banque group applies the standards and amendments published in the Official Journal of the European Union, application of which has been mandatory since 1 January 2016.

The only one of these texts concerning the group is the amendment to IAS 19 "Defined Benefit Plans - Employee Contributions" which refers to the way contributions received from employees are incorporated into the calculation of the cost of services rendered. This amendment is to be applied retrospectively and has no significant impact. The group is currently examining implementation of new IFRS standards that will shortly become applicable.

New IFRS standards not adopted by the European Union		Application date according to the IASB
IFRS 9	Financial Instruments	1 st January 2018 ⁽¹⁾
IFRS 15	Revenue from contracts with customers	1 st January 2018 ⁽¹⁾
IFRS 16	Leases	1 st January 2019 ⁽¹⁾

(1) Early application possible.

IFRS 9 - Financial Instruments, published by the IASB in July 2014 to replace IAS 39 "Financial Instruments: Recognition and Measurement", covers the following three stages: classification and measurement, impairment, and hedge accounting. The IASB has decided to treat macro hedging as a separate project.

As at 30 June 2016, IFRS 9, implementation of which will be mandatory as from 1st January 2018, had not been adopted by the European Union. Its impact on RCI Banque's financial statements is currently being analyzed.

The changes brought by IFRS 9 include:

- an approach to the classification and measurement of financial assets reflecting the business model in which
 they are managed and their contractual cash flows: loans and debt instruments that are not considered as
 "basic" under the standard (Solely Payments of Principal and Interest) will be measured at fair value through
 profit or loss, whereas "basic" loans and debt instruments will be measured at amortized cost or fair value
 through equity, depending on the management model used for those assets. The classification of financial
 liabilities remains almost unchanged, with the exception of liabilities measured under the fair value option for
 own credit risk.
- a single credit risk impairment model: IFRS 9 moves from provisioning based on actual credit losses to an expected credit loss model;
 - The new impairment model will require 12-month expected credit losses on issued or acquired instruments to be booked as soon as those instruments are recognized on the balance sheet.
 - o Lifetime expected credit losses will have to be recognized whenever there is a significant increase in credit risk since initial recognition.
- a noticeably reformed approach to hedge accounting: the aim of the IFRS 9 model is to better reflect risk management, notably by extending eligible hedging instruments. Pending a future macro-hedging standard, IFRS 9 allows current hedge accounting rules (IAS 39) to be applied to all hedge relationships or just to macro hedge relationships.

Disclosure requirements in the notes to consolidated financial statements have also been expanded significantly. The aim of these new credit risk disclosures is to enable users of financial statements to understand the effect of credit risk on the amount, timing and uncertainty of future cash flows.

Aware of the major challenge that IFRS 9 represents for banking institutions, the RCI Banque group initiated its IFRS 9 project, using a structure common to the Risk and Finance functions, in the final quarter of 2015. Initial work has mainly focused at this stage on the principles of classification and measurement, a review of the financial instruments currently used with respect to these principles, and on determining the methodology for the new provisioning model.

On 8 May 2014, the IASB published IFRS 15 "Revenue from contracts with customers". This standard will replace IAS 11 and IAS 18 and the related IFRIC and SIC interpretations. Analysis work on implementation of this standard is in progress. The standard could have impacts on recognition of revenue from contracts containing several performance obligations with transaction prices that have a variable component. However, at this stage, the group does not expect application of this standard to have any significant impacts.

On 16 January 2016, the IASB published IFRS 16 "Leases", which will replace IAS 17 and the related IFRIC and SIC interpretations and, for the lessee, will eliminate the distinction previously made between operating leases and finance leases. Under IFRS 16, a lessee recognizes a right-of-use asset and a financial liability representing its obligation to

make lease payments. The right-of-use asset is amortized and the obligation to make lease payments is measured initially at the present value of the lease payments payable over the lease term, discounted at the rate implicit in the lease if that can be readily determined. If that rate cannot be readily determined, the lessee's incremental borrowing rate is to be used.

On the other hand, for the lessor, the treatment of leases under this standard is very similar to that under the existing standard.

B. Estimates and judgments

The main areas of estimates and judgments made in preparing the summary consolidated financial statements for the six months to 30 June 2016 are the same as those described in Note 3-B of the Notes to the 2015 Annual Financial Statements.

C. Changes to presentation

In 2016, the group made a change to the presentation of its financial statements, relating to the classification of taxes that meet the definition of a tax computed on a net interim result within the meaning of IAS 12 "Income Taxes" as current taxes on the income statement and balance sheet.

This change of classification concerns the French CVAE (*Cotisation sur la Valeur Ajoutée des Entreprises*) tax paid by French entities.

D. Restated June 2015 financial statements:

Following the correction of an error pertaining to the spread of insurance commissions at RCI Banque-SA-Sucursalen-España, the June 2015 consolidated financial statements have been restated.

Up until 2014, certain policy marketing commissions were wrongly booked directly to income instead of being recognized over the lifespan of the policies concerned.

The following chart shows the impact of the restatements on the various items in the financial statements for the comparative period of June 2015:

Line concerned	Restated amount in €m 06/2015	Statements or notes concerned
Deferred tax assets	+ 4	NA
Adjustment accounts, liabilities	+ 13	NA
Equity	- 9	Statement of changes in equity
- of which consolidated reserves	- 10	
- of which net income	+ 1	
Net income and expense of other activities:		
Income from finance contracts	+ 1	Consolidated income statement and note 20
Net income	+ 1	Consolidated income statement
		Consolidated statement of comprehensive
		income
		Consolidated cash flow statement

4. ADAPTING TO THE ECONOMIC AND FINANCIAL ENVIRONMENT

In a challenging economic environment, RCI Banque continues to implement a prudent financial policy and to reinforce its liquidity management and control system.

Liquidity

RCI Banque pays great attention to diversifying its sources of access to liquidity. Since the start of the financial crisis, the company has largely diversified its sources of funding. In addition to its traditional bond investor base in euros, new investment areas have also been successfully worked. By extending its maximum maturities issued in Euros to

seven years, the group has been able to reach out to new investors looking for duration. It has also operated on bond markets in numerous currencies (USD, GBP, CHF, BRL, ARS, KRW, MAD, etc.), with a view to both funding European assets and supporting growth outside Europe.

Recourse to funding through securitization transactions in private and public format also helps RCI Banque to expand its investor base.

The retail savings business, launched in 2012 and rolled out in four countries, has added to diversification of the company's sources of funding, and helped it to adjust to future liquidity requirements arising from Basel 3 standards.

RCI Banque's management of liquidity risk is based on the following components:

- **Risk appetite:** This is determined by the Board of Directors' Risk Committee.
- **Refinancing:** The funding plan is constructed with a view to diversifying access to liquidity by product, by currency and by maturity. Funding requirements are regularly reviewed and clarified so that the funding plan can be adjusted accordingly.
- Liquidity reserve: The company's aim is to have available at all times a liquidity reserve consistent with its appetite for liquidity risk. The liquidity reserve consists of cash, High Quality Liquid Assets (HQLA), financial assets, assets eligible as collateral in European Central Bank monetary policy transactions and committed credit lines. It is reviewed every month by the Finance Committee.
- Transfer prices: Refinancing for the group's European entities is mainly delivered by the Group Finance and Treasury Division, which centralizes liquidity management and pools costs. Internal liquidity costs are reviewed at regular intervals by the Finance Committee and are used by sales subsidiaries to construct their pricing.
- Stress scenarios: Every month, the Finance Committee is informed of the length of time for which the company would be able to maintain its business activity using its liquidity reserve in various stress scenarios. The stress scenarios used include assumptions about deposit outflows, loss of access to new funding, partial unavailability of certain components of the liquidity reserve and forecasts of new gross lending. Assumptions about runs on deposits under stress are very conservative and are regularly back-tested.

Emergency plan: An established emergency plan identifies the steps to be taken in the event of stress on the liquidity position.

Credit business risk

By taking the Probability of Default derived from scoring systems into account in the management of new gross lending, portfolio quality across all major markets was maintained.

As the economic outlook remained uncertain, the centralized oversight of the approval policy introduced at the start of the crisis was maintained. Acceptance systems are adjusted according to stress tests, which are updated quarterly for the main countries per segment (retail customers, corporate customers). All in all, the quality of gross lending is in line with the objectives set.

In a constantly changing environment, RCI Banque's aim is to maintain overall credit risk at a level compatible with the expectations of the financial community and profitability targets.

Profitability

RCI Banque regularly reviews the costs of internal liquidity used to price customer transactions, thereby maintaining a margin on new lending in line with budget targets. Similarly, the pricing of financing granted to dealers is indexed on an internal base rate reflecting the cost of borrowed resources and liquidity cushions needed for business continuity. This method maintains a steady return for this business.

Governance

Liquidity indicators are the subject of particular scrutiny at each monthly financial committee meeting.

The country management committees also monitor risk and instant projected margin indicators more systematically, thereby supplementing the routine assessments of subsidiary profitability.

Exposure to non-commercial credit risk

RCI Banque's exposure to bank counterparty risk mainly arises from the investment of temporary cash surpluses as short-term deposits and from interest-rate or forex hedging with derivatives.

Such transactions are made with first-class banks approved beforehand by the Counterparty Committee. RCI Banque pays close attention to diversifying its counterparties.

To meet regulatory requirements resulting from implementation of the 30-day liquidity coverage ratio (LCR), RCI Banque now invests in liquid assets, mainly in EUR and GBP, as defined by the Basel Committee. These liquid assets mainly consist of securities issued by governments or supranational European issuers held directly. The duration of this portfolio is less than one year.

In addition, RCI Banque has also invested in a fund whose assets consist of debt securities issued by European agencies and sovereigns and by supranational issuers. Targeted average exposure to credit risk is seven years with a limit at nine years. The fund is aiming for zero exposure to the interest rate risk with a maximum of two years.

Main risks and uncertainties in the second six months of 2016

During the first six months of 2016, the ECB (European Central Bank) continued with its expansionary monetary policy, while the Fed (Federal Reserve) temporarily suspended the rate tightening cycle it had initiated in December 2015. Despite good growth and employment figures in the United States, the Fed decided to wait before taking any further action on account of the very accommodating monetary policies implemented by the ECB and Bank of Japan, and in light of the uncertain international environment (growth in emerging countries and the referendum on the United Kingdom's exit from the European Union).

In March 2016, the ECB unveiled a new series of monetary policy measures to boost Europe's economic recovery and raise inflation. Key rates were cut to record lows, with the lowest among them down to -0.40%, and a further round of long-term liquidity injections in the shape of TLTROs (Targeted Longer-Term Refinancing Operations) was introduced. The ECB also launched the Corporate Sector Purchase Program (CSPP) under which it started buying corporate bonds issued by European companies.

In the last days of June, the vote by the British people to take the United Kingdom out of European Union created huge volatility in the markets.

Spreads on the bonds issued by RCI Banque saw mixed fortunes in the first half-year. After widening suddenly in early January when investors' attention was focused on pollutant emissions in the automotive sector, they entered into a phase of narrowing and this process accelerated when the ECB announced its private bond purchase program. Their levels at the end of the first six months of 2016 were similar to those at the end of the first half-year 2015, nearing record lows.

RCI Banque is expected to benefit from the low interest rate environment in the eurozone and from access to liquidity in still-attractive conditions as it carries through its borrowing program in the second half-year.

5. **REFINANCING**

RCI Banque launched three bond issues in public format during the first half- year. The first, a 3-year bond for a total amount of €500 million, posted a floating rate coupon. The following transaction, for a total amount of €600 million, was the group's third seven-year issue and confirmed its access to long maturities. The last transaction was a €750 million bond with a maturity of three years and one month, and a 0.375% coupon rate, the lowest ever paid by the group in euros. At the same time, a two-year private placement was also made, for a total of €300 million.

RCI Banque also carried out a public securitization transaction backed by German auto loans, of which €500 million were placed with investors. This transaction replaced one dating back to 2013 and being amortized since 2014.

This system of alternating maturities, types of coupon and issue formats is part of the strategy that has been implemented by the group for a number of years to diversify its sources of funding. It also enables the group to reach out to as many investors as possible.

Outside Europe, the group's entities in Brazil, South Korea, Morocco and Argentina also borrowed on their respective domestic bond markets.

Retail customer deposits increased by \notin 4.8 billion to reach a total of \notin 11.8 billion at 30 June 2016, representing 34.1% of outstandings. This was in line with the company's goal of collecting retail deposits equivalent to approximately one third of the financing granted to its customers.

These resources, to which should be added \notin 4.1 billon of undrawn committed credit lines, \notin 2.6 billion of assets eligible as collateral in European Central Bank (ECB) monetary policy operations, \notin 1.1 billion of high quality liquid assets (HQLA), and \notin 0.3 billion of financial assets short-term, secure the continuity of RCI Banque's commercial business activity for more than 11 months without access to external sources of liquidity.

6. REGULATORY REQUIREMENTS

In accordance with the prudential banking regulations transposing EU Directive 2013/36/EU on access to the activity of credit institutions and the prudential supervision of credit institutions and investment firms (CRD IV) and EU Regulation 575/2013 into French law, the RCI Banque group is subject to compliance with the solvency ratio and liquidity ratios, risk division ratio and balance sheet balancing (leverage ratio).

At end of June 2016, the ratios calculated do not show any non-compliance with the regulatory requirements.

7. NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

Note 1 : Segment information

In millions of euros	Customer	Dealer financing	Other	Total 06/2016
Average performing loan outstandings	23 427	7 917		31 344
Net banking income	554	106	38	698
Gross operating income	388	86		474
Operating income	350	77		427
Pre-tax income	350	77	4	431

In millions of euros	Customer	Dealer financing	Other	Total 12/2015
Average performing loan outstandings	21 363	6 885		28 248
Net banking income	1 064	199	99	1 362
Gross operating income	738	161	34	933
Operating income	654	152	34	840
Pre-tax income	654	152	38	844

In millions of euros	Customer	Dealer financing	Other	Total 06/2015
Average performing loan outstandings	20 682	6 891		27 573
Net banking income	528	100	47	675
Gross operating income	368	82	13	463
Operating income	326	82	13	421
Pre-tax income	324	82	17	423

A breakdown by market is provided for the main income statement as well as for average performing loan outstandings in the corresponding periods.

At the Net Banking Income level, given that most of the RCI Banque group's segment comes from interest, the latter are shown net of interest expenses.

The earnings of each business segment are determined on the basis of internal analytical conventions for intercompany billing and valuation of funds allocated. The equity allocated to each business segment is the capital effectively made available to the affiliates and branches and then divided among them according to internal analytical rules.

Average performing loans outstanding is the operating indicator used to monitor outstandings. As this indicator is the arithmetic mean of outstandings, its value therefore differs from the outstandings featuring in the RCI Banque group's assets, as presented in Notes 5 and 6: Customer finance transactions and similar / Customer finance transactions by business segment.

Note 2 : Derivatives

In millions of euros	06/2	2016	12/2015	
The minimum of euros	Assets	Liabilities	Assets	Liabilities
Fair value of financial assets and liabilities recognized	49	33	48	32
as derivatives held for trading purposes				
Interest-rate derivatives		1		1
Currency derivatives	49	27	48	27
Other derivatives		5		4
Fair value of financial assets and liabilities recognized	193	62	326	36
as derivatives used for hedging				
Interest-rate and currency derivatives: Fair value hedges	177	21	292	23
Interest-rate derivatives: Cash flow hedges	16	41	34	13
Total derivatives (*)	242	95	374	68
(*) Of which related parties	7	•	4	

These line items mainly include OTC derivatives contracted by the RCI Banque group as part of its currency and interest-rate risk hedging policy.

Nominal values of derivative instruments by maturity and management intent

In millions of euros	< 1 year	1 year to 5 years	> 5 years	Total 06/2016	Related parties
Hedging of currency risk					
Forward forex contracts					
Sales	1 482			1 482	
Purchases	1 499			1 499	
Spot forex transactions					
Loans	24			24	
Borrowings	24			24	
Currency swaps					
Loans	419	721		1 140	143
Borrowings	437	643		1 080	150
Hedging of interest-rate risk					
Interest rate swaps					
Lender	4 140	5 672	1 000	10 812	
Borrower	4 140	5 672	1 000	10 812	

In millions of euros	< 1 year	1 year to 5 years	> 5 years	Total 12/2015	Related parties
Hedging of currency risk					
Forward forex contracts					
Sales	2 215			2 215	
Purchases	2 224			2 224	
Spot forex transactions					
Loans	12			12	
Borrowings	12			12	
Currency swaps					
Loans	694	863		1 557	108
Borrowings	606	769		1 375	130
Hedging of interest-rate risk					
Interest rate swaps					
Lender	3 345	6 443	900	10 688	
Borrower	3 345	6 443	900	10 688	

Note 3 : Financial assets available for sale and other financial assets

In millions of euros	06/2016	12/2015
Financial assets available for sale	738	635
Government debt securities and similar	461	411
Variable income securities	103	103
Bonds and other fixed income securities	174	121
Other financial assets	18	8
Interests in companies controlled but not consolidated	18	8
Total financial assets available for sale and other financial assets (*)	756	643
(*) Of which related parties	18	8

Note 4 : Amounts receivable from credit institutions

In millions of euros	06/2016	12/2015
Credit balances in sight accounts at credit institutions	863	650
Ordinary accounts in debit	816	626
Overnight loans	47	24
Term deposits at credit institutions	197	201
Term loans	196	199
Reverse repurchase agreement or bought outright	1	1
Accrued interest		1
Total amounts receivable from credit institutions (*)	1 060	851
(*) Of which related parties	150	130

Credit balances in sight accounts are included in the "Cash and cash equivalents" line item in the cash flow statement.

Current bank accounts held by the Fonds Commun de Titrisation (FCTs) contribute in part to the funds' credit enhancement. They totaled €520 million at end of June 2016 and are included in "Ordinary Accounts in debit".

Overnight loan transactions with the Central Banks are included in "Cash and balances at Central Banks".

Note 5 : Customer finance transactions and similar

In millions of euros	06/2016	12/2015
Loans and advances to customers	35 068	31 579
Customer finance transactions	27 093	24 709
Finance lease transactions	7 975	6 870
Operating lease transactions	652	558
Total customer finance transactions and similar	35 720	32 137

At 30 June 2016, direct financing of Renault Group subsidiaries and branches amounted to €733m against €628m at 31 December 2015.

At 30 June 2016, the dealer network, as a business contributor, had collected an income of \in 338 million as compared to \notin 237 million at 30 June 2015.

Under their commercial policies and as part of promotional campaigns, manufacturers help to subsidize the financings granted to the RCI Banque group's customers. At 30 June 2016, their contribution in this respect amounted to \notin 242 million compared with \notin 213 million at 30 June2015.

The gross value of forborne loans outstanding, further to measures and concessions made towards borrowers experiencing financial difficulty (or likely to experience financial difficulty in the future), came to \notin 118m and is impaired by \notin 41m at 30 June 2016.

5.1 - Customer finance transactions

In millions of euros	06/2016	12/2015
Loans and advances to customers	27 502	25 216
Factoring	820	636
Other commercial receivables	1	1
Other customer credit	25 970	23 620
Ordinary accounts in debit	238	276
Doubtful and compromised receivables	473	683
Interest receivable on customer loans and advances	69	46
Other customer credit	36	33
Ordinary accounts	26	3
Doubtful and compromised receivables	7	10
Total of items included in amortized cost - Customer loans and advances	78	15
Staggered handling charges and sundry expenses - Received from customers	(28)	(43)
Staggered contributions to sales incentives by manufacturer or dealers	(469)	(423)
Staggered fees paid for referral of business	575	481
Impairment on loans and advances to customers	(556)	(568)
Impairment on delinquent or at-risk receivables	(215)	(184)
Impairment on doubtful and compromised receivables	(304)	(350)
Impairment on residual value	(37)	(34)
Total customer finance transactions, net	27 093	24 709

The securitization transactions were not intended to result in derecognition of the receivables assigned. The assigned receivables as well as the accrued interest and impairment allowances on them continue to appear on the asset side of the group's balance sheet.

The factoring receivables result from the acquisition by the Group of the Renault-Nissan Alliance's commercial receivables.

5.2 - Finance lease transactions

In millions of euros	06/2016	12/2015
Finance lease transactions	8 059	6 970
Leasing and long-term rental	7 954	6 858
Doubtful and compromised receivables	105	112
Accrued interest on finance lease transactions	7	7
Leasing and long-term rental	5	5
Doubtful and compromised receivables	2	2
Total of items included in amortized cost - Finance leases	(6)	(15)
Staggered handling charges	(16)	(13)
Staggered contributions to sales incentives by manufacturer or dealers	(111)	(100)
Staggered fees paid for referral of business	121	98
Impairment on finance leases	(85)	(92)
Impairment on delinquent or at-risk receivables	(12)	(11)
Impairment on doubtful and compromised receivables	(72)	(80)
Impairment on residual value	(1)	(1)
Total finance lease transactions, net	7 975	6 870

5.3 - Operating lease transactions

In millions of euros	06/2016	12/2015
Fixed asset net value on operating lease transactions	664	564
Gross value of tangible assets	785	656
Depreciation of tangible assets	(121)	(92)
Receivables on operating lease transactions	4	4
Accrued interest	1	1
Non-impaired receivables	6	5
Doubtful and compromised receivables	1	1
Income and charges to be staggered	(4)	(3)
Impairment on operating leases	(16)	(10)
Impairment on residual value	(16)	(10)
Total operating lease transactions, net	652	558

Note 6 : Customer finance transactions by business segment

In millions of euros	Customer	Dealer financing	Other	Total 06/2016
Gross value	26 906	9 110	361	36 377
Non-impaired receivables	26 472	8 959	358	35 789
Doubtful receivables	157	118	2	277
Compromised receivables	277	33	1	311
% of doubtful and compromised receivables	1,61%	1,66%	0,83%	1,62%
Impairment allowance on individual basis	(405)	(125)	(1)	(531)
Non-impaired receivables	(86)	(69)		(155)
Doubtful receivables	(94)	(23)	(1)	(118)
Compromised receivables	(225)	(33)		(258)
Impairment allowance on collective basis	(40)	(86)		(126)
Impairment	(9)	(86)		(95)
Country risk	(31)			(31)
Net value (*)	26 461	8 899	360	35 720
(*) Of which: related parties (excluding participation in incentives and fees paid	25	733	225	<i>983</i>

In millions of euros	Customer	Dealer financing	Other	Total 12/2015
Gross value	24 209	8 244	354	32 807
Non-impaired receivables	23 737	7 911	351	31 999
Doubtful receivables	159	297	2	458
Compromised receivables	313	36	1	350
% of doubtful and compromised receivables	1,95%	4,04%	0,85%	2,46%
Impairment allowance on individual basis	(425)	(135)	(1)	(561)
Non-impaired receivables	(74)	(57)		(131)
Doubtful receivables	(96)	(42)	(1)	(139)
Compromised receivables	(255)	(36)		(291)
Impairment allowance on collective basis	(40)	(69)		(109)
Impairment	(9)	(69)		(78)
Country risk	(31)			(31)
Net value (*)	23 744	8 040	353	32 137
(*) Of which: related parties (excluding participation in incentives and fees paid	15	628	254	897

Business segment information is given in detail in note 1.

The "Other" category mainly includes buyer and ordinary accounts with dealers and the Renault group.

At end of June 2016, the provision for country risk primarily affects Argentina and Brazil, and to a lesser extent Morocco and Romania.

Note 7 : Adjustment accounts & miscellaneous assets

In millions of euros	06/2016	12/2015
Tax receivables	405	315
Current tax assets	20	21
Deferred tax assets	87	105
Tax receivables other than on current income tax	298	189
Adjustment accounts and other assets	756	623
Social Security and employee-related receivables	1	
Other sundry debtors	232	166
Adjustment accounts - Assets	49	33
Items received on collections	323	288
Reinsurer part in technical provisions	151	136
Total adjustment accounts – Assets and other assets (*)	1 161	938
(*) Of which related parties	136	94

Note 8 : Liabilities to credit institutions and customers & debt securities

8.1 - Central Banks

In millions of euros	06/2016	12/2015
Term borrowings Accrued interest	1 500	1 500 1
Total Central Banks	1 500	1 501

The book value of the collateral presented to the Bank of France (3G) amounted to \notin 4,830m at 30 June 2016, including \notin 645m of private accounts receivable and \notin 4,185m in collateralized security entity shares.

8.2 - Amounts payable to credit institutions

In millions of euros	06/2016	12/2015
Sight accounts payable to credit institutions	372	205
Ordinary accounts	12	21
Overnight borrowings		52
Other amounts owed	360	132
Term accounts payable to credit institutions	1 395	1 228
Term borrowings	1 289	1 148
Accrued interest	106	80
Total liabilities to credit institutions	1 767	1 433

Sight accounts are included in the "Cash and cash equivalents" line item in the cash flow statement.

8.3 - Amounts payable to customers

In millions of euros	06/2016	12/2015
Amounts payable to customers	12 569	10 885
Ordinary accounts in credit	159	83
Term accounts in credit	589	571
Ordinary saving accounts	8 263	7 330
Term deposits (retail)	3 558	2 901
Other amounts payable to customers and accrued interest	79	48
Other amounts payable to customers	33	35
Accrued interest on ordinary accounts in credit	3	10
Accrued interest on term accounts in credit	1	
Accrued interest on ordinary saving accounts	15	2
Accrued interest on csutomers term accounts	27	1
Total amounts payable to customers (*)	12 648	10 933
(*) Of which related parties	681	600

Term accounts in credit include a €550m cash warrant agreement given to RCI Banque SA by the manufacturer Renault, covering, without any geographical exceptions, against the risks of the Renault Retail Group defaulting. This cash warrant agreement replaces the two existing agreements.

RCI Banque launched its savings business in France in February 2012, in Germany in February 2013, in Austria in April 2014, and in United Kingdom in June 2015, marketing instant access savings accounts and term deposit accounts.

8.4 - Debt securities

In millions of euros	06/2016	12/2015
Negotiable debt securities (1)	1 557	1 662
Certificates of deposit	783	1 149
Commercial paper and similar	618	261
French MTNs and similar	128	228
Accrued interest on negotiable debt securities	28	24
Other debt securities (2)	3 240	2 776
Other debt securities	3 239	2 775
Accrued interest on other debt securities	1	1
Bonds and similar	13 236	13 096
Bonds	13 091	12 886
Accrued interest on bonds	145	210
Total debt securities (*)	18 033	17 534
(*) Of which related parties	155	156

(1) Certificates of deposit, treasury notes and commercial paper are issued by RCI Banque S.A., Banco RCI Brasil S.A. et Diac S.A.

(2) Other debt securities consist primarily of the securities issued by the SPVs created for the German (RCI Banque S.A. Niederlassung Deutschland), UK (RCI Financial Services Ltd), French (Diac S.A.), Brazilian (Banco RCI Brasil S.A.) securitizations and Italian (RCI Banque Succursale Italiana).

Note 9 : Adjustment accounts & miscellaneous liabilities

In millions of euros	06/2016	12/2015
Taxes payable	383	423
Current tax liabilities	88	79
Deferred tax liabilities	287	324
Taxes payable other than on current income tax	8	20
Adjustment accounts and other amounts payable	1 344	1 274
Social security and employee-related liabilities	37	40
Other sundry creditors	1 043	1 011
Adjustment accounts - liabilities	258	216
Collection accounts	6	7
Total adjustment accounts - Liabilities and other liabilities (*)	1 727	1 697
(*) Of which related parties	283	282

Note 10 : Provisions

In millions of euros			Reversals			
	12/2015	12/2015 Charge	Used	Not Used	Other (*)	06/2016
Provisions on banking operations	317	112	(11)	(69)	4	353
Provisions for litigation risks	10	2		(1)	1	12
Insurance technical provisions	288	108	(10)	(63)	(1)	322
Other provisions	19	2	(1)	(5)	4	19
Provisions on non-banking operations	83	17	(2)	(1)	11	108
Provisions for pensions liabilities and related	40	3	(2)		5	46
Provisions for restructuring	1					1
Provisions for tax and litigation risks	39	13			6	58
Other	3	1		(1)		3
Total provisions	400	129	(13)	(70)	15	461

(*) Other = Reclassification, currency translation effects, changes in scope of consolidation

Each of the known disputes in which RCI Banque or the group's companies are involved was reviewed at the closing date. On the advice of the legal counsel, provisions were established when deemed necessary to cover estimated risks.

Every so often, the group's companies are subject to tax audits in the countries where they are based. Uncontested deficiency notices are booked by means of tax provisions. Contested deficiency notices are recognized case by case on the basis of estimates taking into account the merit of the claims against the company concerned and the risk that it may not prevail in its case.

Other provisions on banking operations mainly consist of the insurance technical provision for captive insurance company commitments towards policy holders and beneficiaries. The insurance technical provision came to \leq 322m at end-June 2016.

Provisions for restructuring at end-June 2016, €1m,mainly concern Spain.

Provisions for litigation risks on banking operations include the provision for the German branch (RCI Banque S.A. Niederlassung Deutschland), for \notin 5m at 30 June 2016 against \notin 6m at end-December 2015 following a revesal (not used) of \notin 1m for unfair administration/processing \pounds es. The remaining provisions relate to administration/processing fees billed to business customers.

		~	Reversals			
In millions of euros	12/2015	Charge	Used	Not Used	Other (*)	06/2016
Impairments on banking operations	670	171	(105)	(72)	(7)	657
Customer finance transactions (on individual basis)	561	150	(105)	(70)	(5)	531
Customer finance transactions (on collective basis)	109	21		(2)	(2)	126
Impairment on non-banking operations	5	1				6
Other impairment to cover counterparty risk	5	1				6
Impairment on banking operations	10	2		(1)	1	12
Provisions for litigation risks	10	2		(1)	1	12
Total provisions to cover counterparty risk	685	174	(105)	(73)	(6)	675

Note 11 : Impairments allowances to cover counterparty risk

(*) Other = Reclassification, currency translation effects, changes in scope of consolidation

A breakdown by market segment of allowances for impairment of assets in connection with customer finance operations is provided in note 6.

Note 12 : Subordinated debt - Liabilities

In millions of euros	06/2016	12/2015
Participating loan stocks	12	12
Total subordinated liabilities	12	12

The remuneration on the participating loan stock issued in 1985 by Diac SA includes a fixed component equal to the money market rate and a variable component obtained by applying the rate of increase in the Diac sub-group's consolidated net income for the year compared to that of the previous year, to 40% of the money market rate.

Annual remuneration is between 100% and 130% of the money market rate, with a floor rate of 6.5%.

Note 13 : Financial assets and liabilities by remaining term to maturity

In millions of euros	Up to 3 months	3 months to 1 year	1 year to 5 years	> 5 years	Total 06/2016
Financial assets	10 385	11 987	15 210	387	37 969
Cash and balances at central banks	843				843
Derivatives	21	48	147	26	242
Financial assets available for sale and other	168	299	168	121	756
Amounts receivable from credit institutions	909		151		1 060
Loans and advances to customers	8 444	11 640	14 744	240	35 068
Financial liabilities	12 159	5 327	14 106	2 463	34 055
Central Banks	500		1 000		1 500
Derivatives	3	48	44		95
Amounts payable to credit institutions	654	615	498		1 767
Amounts payable to customers	8 969	1 359	1 770	550	12 648
Debt securities	2 033	3 305	10 794	1 901	18 033
Subordinated debt				12	12

In millions of euros	Up to 3 months	3 months to 1 year	1 year to 5 years	> 5 years	Total 12/2015
Financial assets	10 989	10 561	13 500	334	35 384
Cash and balances at central banks	1 937				1 937
Derivatives	46	137	167	24	374
Financial assets available for sale and other	275	196	62	110	643
Amounts receivable from credit institutions	720		131		851
Loans and advances to customers	8 011	10 228	13 140	200	31 579
Financial liabilities	11 035	4 554	14 060	1 832	31 481
Central Banks		1	1 500		1 501
Derivatives	9	29	30		68
Amounts payable to credit institutions	390	566	477		1 433
Amounts payable to customers	7 635	984	1 764	550	10 933
Debt securities	3 001	2 974	10 289	1 270	17 534
Subordinated debt				12	12

Central Bank borrowings correspond to the Targeted Longer-Term Refinancing Operations (TLTRO) introduced at the end of 2014 and gradually being used by RCI Banque.

Note 14 : Fair value of assets and liabilities (in accordance with IFRS 7 & IFRS 13)
and breakdown of assets and liabilities by fair value hierarchy

In millions of euros - 30/06/2016	Book Value		Fair V	Value		Con (*)
In minious of euros - 30/00/2010	DOOK value	Level 1	Level 2	Level 3	FV (*)	Gap (*)
Financial assets	37 969	738	2 145	35 124	38 007	38
Cash and balances at central banks	843		843		843	
Derivatives	242		242		242	
Financial assets available for sale and other	756	738		18	756	
Amounts receivable from credit institutions	1 060		1 060		1 060	
Loans and advances to customers	35 068			35 106	35 106	38
Financial liabilities	34 055	12	34 239		34 251	(196)
Central Banks	1 500		1 500		1 500	
Derivatives	95		95		95	
Amounts payable to credit institutions	1 767		1 800		1 800	(33)
Amounts payable to customers	12 648		12 648		12 648	
Debt securities	18 033		18 196		18 196	(163)
Subordinated debt	12	12			12	

(*) FV : Fair value - Difference : Unrealized gain or loss

Financial assets available for sale classified as Level 3 are holdings in non-consolidated companies. Available-for-sale financial assets that qualify as Level 1 assets are mainly treasury bills and undertakings for collective investment in transferable securities (UCITS) eligible as HQLA (high quality liquid assets) in the short-term LCR (Liquidity Coverage Ratio).

In millions of euros - 31/12/2015	Book Value		Fair V	Value		Con (*)
	DOOK value	Level 1	Level 2	Level 3	FV (*)	Gap (*)
Financial assets	35 384	635	3 162	31 615	35 412	28
Cash and balances at central banks	1 937		1 937		1 937	
Derivatives	374		374		374	
Financial assets available for sale and other	643	635		8	643	
Amounts receivable from credit institutions	851		851		851	
Loans and advances to customers	31 579			31 607	31 607	28
Financial liabilities	31 481	12	31 532		31 544	(63)
Central Banks	1 501		1 501		1 501	
Derivatives	68		68		68	
Amounts payable to credit institutions	1 433		1 426		1 426	7
Amounts payable to customers	10 933		10 933		10 933	
Debt securities	17 534		17 604		17 604	(70)
Subordinated debt	12	12			12	

(*) FV : Fair value - Difference : Unrealized gain or loss

Assumptions and methods used:

The three-level hierarchy for financial instruments recognized on the balance sheet at fair value, as required by IFRS 7 is as follows:

- Level 1: measurements based on quoted prices on active markets for identical financial instruments.
- Level 2: measurements based on quoted prices on active markets for similar financial instruments or measurements for which all significant data are based on observable market data.
- Level 3: measurement techniques for which significant data are not based on observable market data.

Estimated fair values have been determined using available market information and appropriate valuation methods for each type of instrument.

However, the methods and assumptions used are by nature theoretical, and a substantial amount of judgment comes into play in interpreting market data. Using different assumptions and/or different valuation methods could have a significant effect on the estimated values.

Fair values have been determined on the basis of information available at the closing date of each period, and thus do not reflect later changes.

As a general rule, whenever a financial instrument is traded on an active, liquid market, its most recent quoted price is used to calculate market value. For instruments without a quoted price, market value is determined by applying recognized valuation models that use observable market parameters. If RCI Banque does not have the necessary valuation tools, including for complex products, valuations are obtained from leading financial institutions.

The main assumptions and valuation methods used are the following:

• Financial assets

Fixed-rate loans have been estimated by discounting future cash flows at the interest rates offered by RCI Banque at 31 December 2015 and at 30 June 2016 for loans with similar conditions and maturities.

Level 3 securities are non-consolidated holdings for which there is no quoted price.

Loans and advances to customers

Sales financing receivables have been estimated by discounting future cash flows at the interest rate that would have applied to similar loans (conditions, maturity and borrower quality) at 31 December 2015 and at 30 June 2016.

Customer receivables with a term of less than one year are not discounted, as their fair value is not significantly different from their net book value.

• Financial liabilities

Fair value of financial liabilities has been estimated by discounting future cash flows at the interest rates offered to RCI Banque at 31 December 2015 and 30 June 2016 for borrowings with similar conditions and maturities. Projected cash flows are therefore discounted according to the zero-coupon yield curve, augmented by the spread specific to RCI Banque for issues on the secondary market against 3 months.

Note 15 : Netting agreements and other similar commitments

Master Agreement relating to transactions on forward financial instruments and similar agreements

The RCI Banque group negotiates its forward derivative agreements under International Swaps and Derivatives Association (ISDA) and FBF (Fédération Bancaire Française) Master Agreements.

The occurrence of an event of default entitles the non-defaulting party to suspend performance of its payment obligations and to payment or receipt of a settlement amount for all terminated transactions.

ISDA and FBF Master Agreements do not meet the criteria for offsetting in the financial statements. The RCI Banque group currently only has a legally enforceable right to offset booked amounts in the event of default or a credit event.

Synthesis of financial assets and liabilities agreements

				Non o	compensated a	ompensated amount		
In millions of euros - 30/06/2016	Gross book value before agreement	Netted gross amounts	Net amount in balance sheet	Financial instruments on the liability	Guarantees on the liability	Off-balance sheet guarantees	Net Exposure	
Assets	1 166		1 166	44	688		434	
Derivatives	242		242	44			198	
Network financing receivables (1)	924		924		688		236	
Liabilities	95		95	44			51	
Derivatives	95		95	44			51	

(1) The gross book value of dealer financing receivables breaks down into \in 629m for the Renault RetailGroup, whose exposures are hedged for up to \notin 540m by a cash warant agreement given by the Renault manufacturer (see note 7.3), and \notin 295m for dealers financed by Banco RCI BrasilS.A, whose exposures are hedged for up to \notin 148m by*letras de cambio* subscribed by the dealers.

				Non c	compensated a	mount	
In millions of euros - 31/12/2015	Gross book value before agreement	Netted gross amounts	Net amount in balance sheet	Financial instruments on the liability	Guarantees on the liability	Off-balance sheet guarantees	Net Exposure
Assets	1 278		1 278	49	681		548
Derivatives	374		374	49			325
Network financing receivables (1)	904		904		681		223
Liabilities Derivatives	68 68		68 68	49 49			19 19
Derivatives	08		00	49			19

(1) The gross book value of dealer financing receivables breaks down into \notin 547m for the Renault RetailGroup, whose exposures are hedged for up to \notin 542m by a cash warant agreement given by the Renault manufacturer (see note 7.3), and \notin 357m for dealers financed by Companhia de Credto, Financiamento e Investimento RCI Brasil, whose exposures are hedged for up to \notin 139m by*letras de cambio* subscribed by the dealers.

Note 16 : Commitments given

In millions of euros	06/2016	12/2015
Financing commitments	2 219	1 952
Commitments to customers	2 219	1 952
Guarantee commitments	54	46
Commitments to credit institutions	37	41
Customer guarantees	17	5
Other commitments given	27	
Commitments given for equipment leases and real estate leases	27	
Total commitments given (*)	2 300	1 998
(*) Of which related parties	47	6

Other commitments given correspond for 6 M \in to the commitments given for equipment leases rents and for 21 M \in in the commitments given for real-estate rents.

Note 17 : Commitments received

In millions of euros	06/2016	12/2015
Financing commitments	4 533	4 492
Commitments from credit institutions	4 533	4 492
Guarantee commitments	9 369	8 629
Guarantees received from credit institutions	165	146
Guarantees from customers	4 814	4 565
Commitments to take back leased vehicles at the end of the contract	4 390	3 918
Total commitments received (*)	13 902	13 121
(*) Of which related parties	3 116	2 893

At 30 June 2016 RCI Banque had \notin 4,524m in unused confirmed lines of credit as well as broadly diversified short-term and medium-term issuance programs. RCI Banque also held \notin 2,577m of receivables eligible as European central bank collateral (after haircuts, excluding securities and receivables already in use to secure financing at year-end).

Most of the commitments received from related parties concern buy-back commitments agreed with the builders in connection with the finance lease.

Guarantees and collateral

Guarantees or collateral offer partial or total protection against the risk of losses due to debtor insolvency (mortgages, pledges, comfort letters, bank guarantees on first demand for the granting of loans to dealers and private customers in certain cases). Guarantors are the subject of internal or external rating updated at least annually.

With a view to reducing its risk-taking, the RCI Banque group thus actively and rigorously manages its sureties, among other things by diversifying them: credit insurance, personal and other guarantees.

Note 18 : Interest and similar income

In millions of euros	06/2016	06/2015	12/2015
Interests ans similar incomes	1 109	1 141	2 266
Transactions with credit institutions	14	9	22
Customer finance transactions	825	837	1 660
Finance lease transactions	224	236	465
Accrued interest due and payable on hedging instruments	40	58	110
Accrued interest due and payable on Financial assets available for sale	6	1	9
Staggered fees paid for referral of business:	(209)	(189)	(388)
Customer Loans	(170)	(157)	(322)
Finance leases	(39)	(32)	(66)
Total interests and similar income (*)	900	952	1 878
(*) Of which related parties	279	271	545

As the receivables assigned under the securitization transactions have not been derecognized, interest on those receivables continues to appear under interest and similar income in customer finance transactions.

Note 19 : Interest expenses and similar charges

In millions of euros	06/2016	06/2015	12/2015
Transactions with credit institutions	(73)	(97)	(174)
Customer finance transactions	(75)	(51)	(114)
Finance lease transactions			(1)
Accrued interest due and payable on hedging instruments	(9)	(12)	(16)
Expenses on debt securities	(215)	(276)	(537)
Other interest and similar expenses	(6)	(10)	(19)
Total interest and similar expenses (*)	(378)	(446)	(861)
(*) Of which related parties	(12)	(15)	(31)

Note 20 : Produits et charges nets des autres activités

In millions of euros	06/2016	06/2015	12/2015
Other income from banking operations	510	474	936
Incidental income from finance contracts	147	165	313
Income from service activities	228	196	404
Income related to non-doubtful lease contracts	52	46	91
of which reversal of impairment on residual values	8	6	13
Income from operating lease transactions	64	40	95
Other income from banking operations	19	27	33
of which reversal of charge to reserve for banking risks	7	15	18
Other expenses of banking operations	(339)	(312)	(600)
Cost of services related to finance contracts	(63)	(64)	(129)
Cost of service activities	(110)	(98)	(198)
Expenses related to non-doubtful lease contracts	(64)	(50)	(103)
of which allowance for impairment on residual values	(23)	(10)	(24)
Distribution costs not treatable as interest expense	(52)	(45)	(83)
Expenses related to operating lease transactions	(42)	(27)	(61)
Other expenses of banking operations	(8)	(28)	(26)
of which charge to reserve for banking risks	(3)	(1)	(3)
Other operating income and expenses	2	2	5
Other operating income	8	9	23
Other operating expenses	(6)	(7)	(18)
Total net income (expense) of other activities (*)	173	164	341
(*) Of which related parties	1	(1)	1

Incidental income and cost of services related to finance contracts as well as income and expenses of service activities primarily concern insurance and maintenance contracts.

"Income from service activities" and "Cost of service activities" include the income and expenses booked for insurance policies issued by the group's captive insurance companies.

Note 21 : General operating expenses and personnal costs

In millions of euros	06/2016	06/2015	12/2015
Personnel costs	(117)	(113)	(232)
Employee pay	(77)	(78)	(156)
Expenses of post-retirement benefits	(9)	(8)	(17)
Other employee-related expenses	(26)	(25)	(52)
Other personnel expenses	(5)	(2)	(7)
Other administrative expenses	(104)	(96)	(191)
Taxes other than current income tax	(24)	(23)	(29)
Rental charges	(4)	(5)	(11)
Other administrative expenses	(76)	(68)	(151)
Total general operating expenses (*)	(221)	(209)	(423)
(*) Of which related parties	(1)	(1)	(2)

Other personnel expenses include amounts charged to and reversed from provisions for restructuring and for personnel-related risks.

Note 22 : Cost of risk by customer category

In millions of euros	06/2016	06/2015	12/2015
Cost of risk on customer financing	(36)	(40)	(84)
Impairment allowances	(84)	(115)	(213)
Reversal of impairment	112	145	231
Losses on receivables written off	(83)	(78)	(134)
Amounts recovered on loans written off	19	8	32
Cost of risk on dealer financing	(9)		(10)
Impairment allowances	(59)	(42)	(108)
Reversal of impairment	52	44	113
Losses on receivables written off	(2)	(2)	(15)
Other cost of risk	(2)	(2)	1
Change in allowance for country risk		1	
Change in allowance for impairment of other receivables	(2)	(3)	1
Total cost of risk	(47)	(42)	(93)

This item includes the net increase (decrease) in impairment allowances, losses on receivables written off, and amounts recovered on receivables written off.

Note 23 : Income tax

In millions of euros	06/2016	06/2015	12/2015
Current tax expense	(143)	(168)	(289)
Current tax expense	(143)	(168)	(289)
Deferred taxes	(3)	8	18
Income (expense) of deferred taxes, gross	(3)	8	18
Total income tax	(146)	(160)	(271)

Le taux effectif d'impôts du Groupe s'établit à 33,84% au 30 juin 2016 contre 37,87% au 30 juin 2015 et 32,17% au 31 décembre 2015.

The amount of the French CVAE tax (*Cotisation sur la Valeur Ajoutée des Entreprises*, a tax computed on the added value generated by the company) includes in current income tax is €-5 m

Current tax expense is equal to the amount of income tax due and payable to tax authorities for the year, under the rules and tax rates applicable in each country.

Certain differences between companies' income for tax purposes and their income for consolidated financial reporting purposes give rise to the recognition of deferred taxes. These differences result mainly from rules for accounting for lease-purchase and long-term rental transactions and for recognizing impairment on doubtful receivables.

Note 24 : Events after the end of the reporting period

No events occurred between the reporting period end date and 26 July 2016, when the Board of Directors approved the financial statements, that might have a significant impact on the financial statements ended 30 June 2016.