

## RCI BANQUE February 2013

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## RCI BANQUE BUSINESS MODEL AND STRATEGY





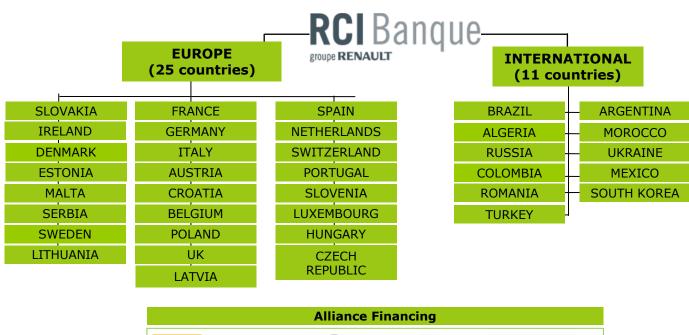








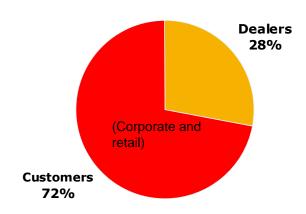
- 100% owned by Renault, RCI Banque is an autonomous Business Unit specialized in car financing and related services
- RCI Banque supports the Renault-Nissan Alliance's sales development strategy and helps winning customers and building loyalty to the Alliance's branded vehicles (including Renault, Renault Samsung Motors, Dacia, Nissan and Infiniti) by providing car financing and related services
- ROE's minimum target : 12% (historical)







- **35** % of new Renault-Nissan Alliance branded vehicles financed in 2012 in countries where RCI operates vs 33.6% in 2011
- 976,500 new vehicle contracts processed in 2012 -representing €10.8bn in new financings- vs 1,025,000 in 2011 (€11.1bn in 2011)
- **€25.7bn in performing loans outstanding** as of December 31, 2012, vs. €24.4bn as of December 31, 2011
- RCI Banque Group employs 2,697 people worldwide



Net performing loans outstanding by type as of end 2012

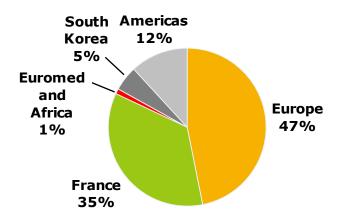












Net performing loans outstanding by region as of end 2012



#### **CUSTOMER FINANCING**

## **PRODUCTS**

#### Retail financing

- Leasing
- Balloon financing package

## **BUSINESS MODEL**

- 1.8 to 2 years WAL (Weighted Average Life)
- Pricing is based on "cost + margin" approach to achieve ROE/ROA target
- Variation of liquidity cost is transferred to the customer

- Financial lease
- Operational lease (including batteries for electric vehicles)
- Fleet Management (services and management without financing)

#### Diversified sources of funds

- Promotional Campaign (the difference between the pricing target and the customer's rate is subsidized and paid up-front by the car-makers)
- Residual value risk from leasing borne mainly by the Renault Group or dealers

#### **DEALER FINANCING**

- Inventories (new cars, second hand cars, spare parts)
- Standard loans: cash facilities, medium term loans, overdrafts

 Pricing of dealer financing indexed on "internal base rate", including liquidity costs and updated each month

#### **SERVICES**

- Maintenance contracts
- Extended warranties
- Insurance (loan, car)
- Electric Vehicle services

- Roadside assistance
- Replacement vehicles
- Revolving & Debit/credit cards













#### RATINGS RCI BANQUE DURABLY INVESTMENT GRADE

Moody's

- Bank Status since 1991: RCI Banque is regulated as credit institution and supervised by the French banking authorities (ACP)
- Independent risk management and funding
- No cross-guarantee, no support agreement, no cross default between RCI Banque and Renault
- RCI standalone rating close to average commercial bank ratings
- Higher rating than parent Renault SA (with cap at +2 notches) due to:
  - Strong financial profile (results, cost of risk, capitalization)
  - Bank Status
  - Stand alone and conservative funding
- Moody's considers French State would provide support in the event of need, securing RCI rating into Investment Grade category

_		
Standalone	bbb-*	D+ / baa3**
Support	Sovereign	Sovereign
Uplift	+1	+0
	•	•
LT Rating	ВВВ	Baa3
ST Rating	A2	Р3
Outlook	Negative	Stable

S&P

#### **RENAULT**

LT	BB+	Ba1				
ST	В	NP				
Outlook	Stable	Stable				

<sup>\*</sup>SACP: Stand Alone Credit Profile











<sup>\*\*</sup>BSFR / BCA : Bank Strengh Financial Rating / Baseline Credit Assessement



### RCI BANQUE 2012 OPERATING HIGHLIGHTS







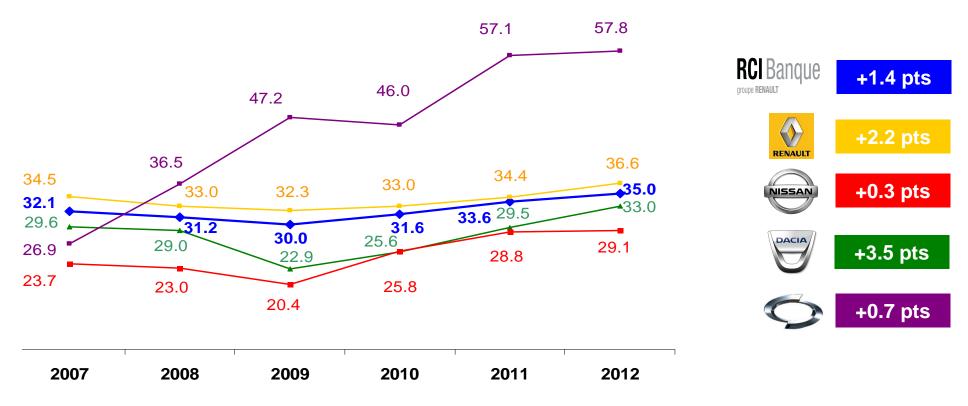






#### RCI Banque Intervention rate\* by brand (%)





\* Number of vehicles financed / Total sales





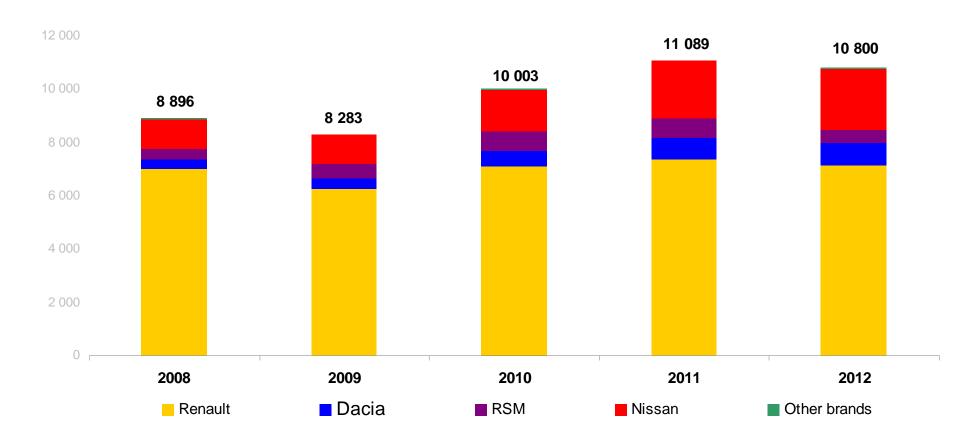








#### In million euros







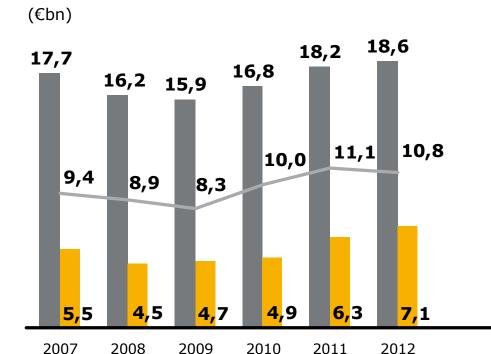








#### **Increase in outstanding loans in 2012**



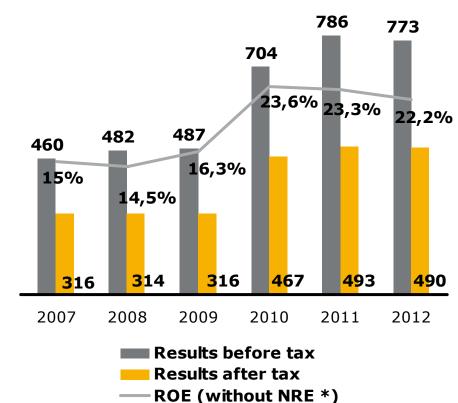
Customer Loans Outstanding

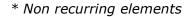
Dealer Loans Outstanding

— New financing

#### High profitability maintained in 2012



















#### IN A TOUGH ECONOMIC ENVIRONMENT, RCI BANQUE MAINTAINS EXCELLENT FINANCIAL RESULTS

#### RCI Banque selected profitability metrics<sup>1</sup>

In % of average performing loans oustanding - APL	2009	2010	2011	2012	ľ	
Gross Financial Margin	4.91%	5.16%	4.98%	4,94%		Increasing profitability
Services and other products <sup>2</sup>	1.48%	1.52%	1.50%	1.67%		Increasing profitabilty with the development of insurance business
Intermediation fee	-1.21%	-1.28%	-1.26%	-1.49%		Impact Brazil, services, penetration rate
Net banking income	5.17%	5.40%	5.22%	5.12%		
Cost of risk	-0.99%	-0.40%	-0.23%	-0.38%	<b>—</b>	2012 CoR remains at historical low level
Operating expenses <sup>3</sup>	-1.71%	-1.64%	-1.58%	-1.57%		
Pre-tax income	2.41%	3.35%	3.45%	3.19%		
Pre-tax income (€mm)	487	704	786	773		

<sup>&</sup>lt;sup>1</sup> Certain data is derived from RCI Banque's financial control reporting system

<sup>&</sup>lt;sup>3</sup> Excluding OEIC: Other Exceptional Income and Charges











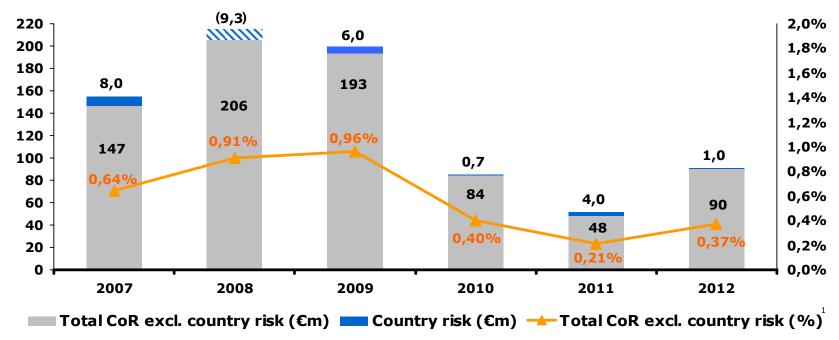
<sup>&</sup>lt;sup>2</sup> Other products: income from investments, income & charges related to residual value risk management



#### RCI Banque 2007-2012 cost of risk (CoR) metrics

#### **Total CoR 2012 = €91M**

Dealer CoR: €1mCustomer CoR: €89mCountry Risk: €1m



**Cost of risk** = Impairment allowances - Reversal of impairment + Losses on receivables written off - Amounts recovered on loans written off **Country risk** = Allowances are determined on the basis of the systemic credit risk to which debtors are exposed in the event of a continued and persistent deterioration in the economic and general situation of the countries included in this base.

The provision concerns assets located in countries that are not part of the Euro Zone where the sovereign S&P rating is below BBB+, and whose outstanding risk is borne by the RCI Banque group.

<sup>&</sup>lt;sup>1</sup> Total cost of risk excl country risk (%) is a percentage of average performing loans outstanding for the period





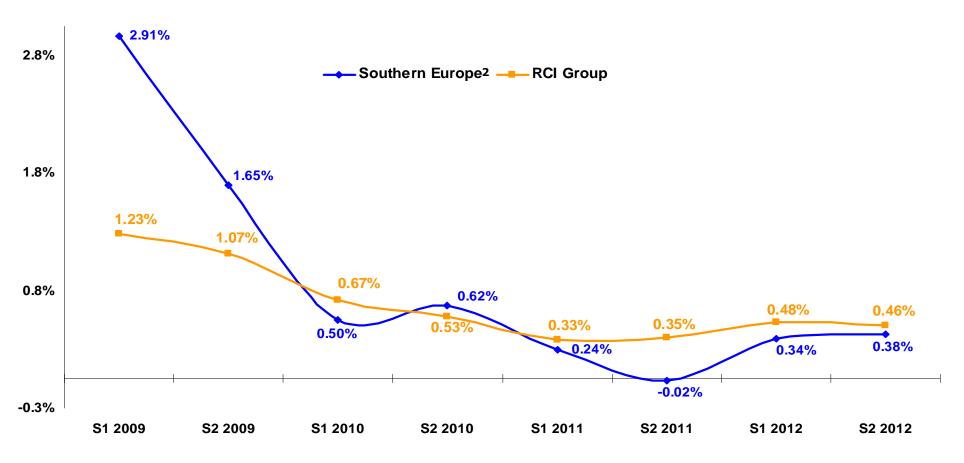








#### RCI Banque half-year customer cost of risk in 2009-2012<sup>1</sup>



 $<sup>^{\</sup>rm 1}$  percentage of average performing loans outstanding for the period, country risk excluded

<sup>&</sup>lt;sup>2</sup> Italy, Spain, Portugal













#### **RCI** Banque residual value metrics

	2008	2009	2010	2011	2012
Residual value risk (€mm)	322	297	319	413	463
Provisions (€mm)	21	11.8	4.7	3.6	2.5
% Provisions	6.5%	4.0%	1.5%	0.9%	0.6%

- Marginal exposure policy of RCI Banque on residual values
- Risks carried by carmakers or dealers
- RV set at "market price" for corporates
- RV set below "market price" for individuals



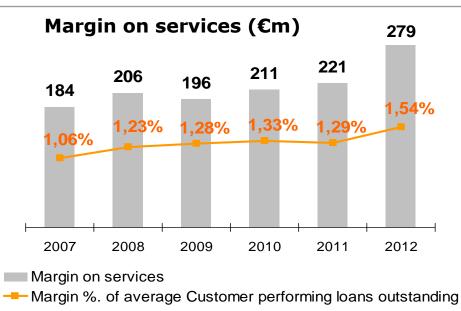






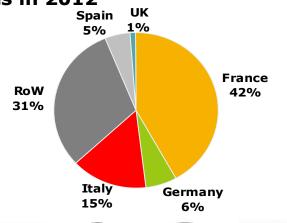






#### Geographical breakdown of margin on

#### **New services contracts (in thousands)** services in 2012



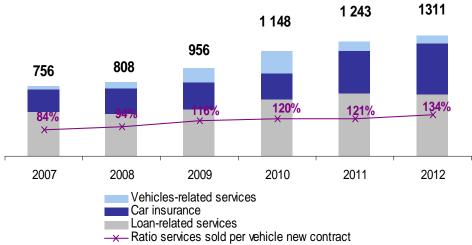
















Initial target at end 2012

**500 MEUR** 

Target raised at end 2012

**750 MEUR** 

#### **RESULTS AT END 2012**

**Contracts** 

**Outstandings** 

Average outstanding (KEUR)

22 250

**893 MEUR** 

40

by RCI Banque

ZEST

#### **Objectives in 2013**



- Expansion in Germany through Renault Bank direkt
- Two products :
  - Savings account
  - Term deposit account



- Launch term deposit :
  - Developing banking offer
  - Increasing clients' loyalty
  - Monitoring outstandings





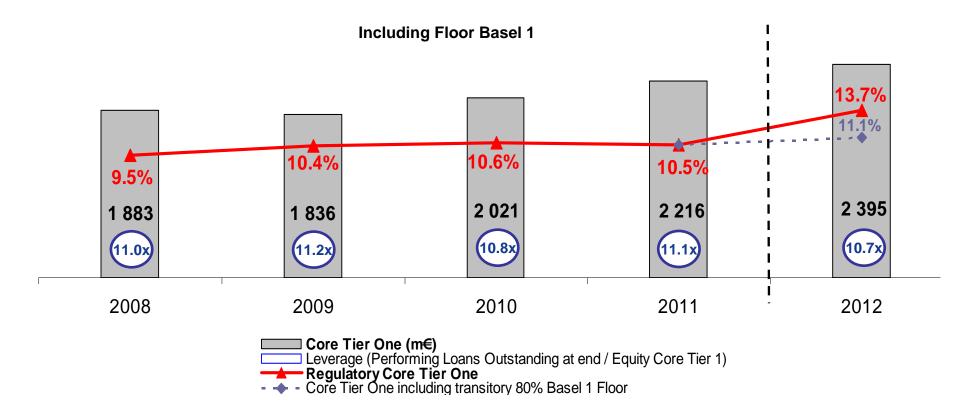








- Core Tier One 2012 at 13.7%¹ (+0.1 pt vs 2011)
- Pro forma Core Tier One including 80% Basel 1 Floor: 11.1% (+0.6 pt vs 2011)



<sup>1</sup>Excluding Basel 1 floor requirements which are no longer required by the French regulator as of January, 2012.













## RCI BANQUE 2012 FINANCIAL POLICY & OUTLOOK













### Aiming at protecting commercial margin

- Credit exposure limited to loan book (no financial investment)
- Interest Rate risk maintained at low level
- Insignificant FX risk exposure
- Centralized funding only in "single A" minimum rated countries (Transfer & Convertibility Risk)

### While maintaining a permanent liquidity reserve deriving from

- Assets being funded with longer dated liabilities
- Bilateral committed credit lines no binding conditions
- ECB eligible collateral
- Positive cash balance invested mainly in short term bank and ECB deposits
- "Retained Master Trust" ABS programs: Outstanding increases or investor bond redemptions are funded through new issues bought by RCI Banque and refinanced at the ECB





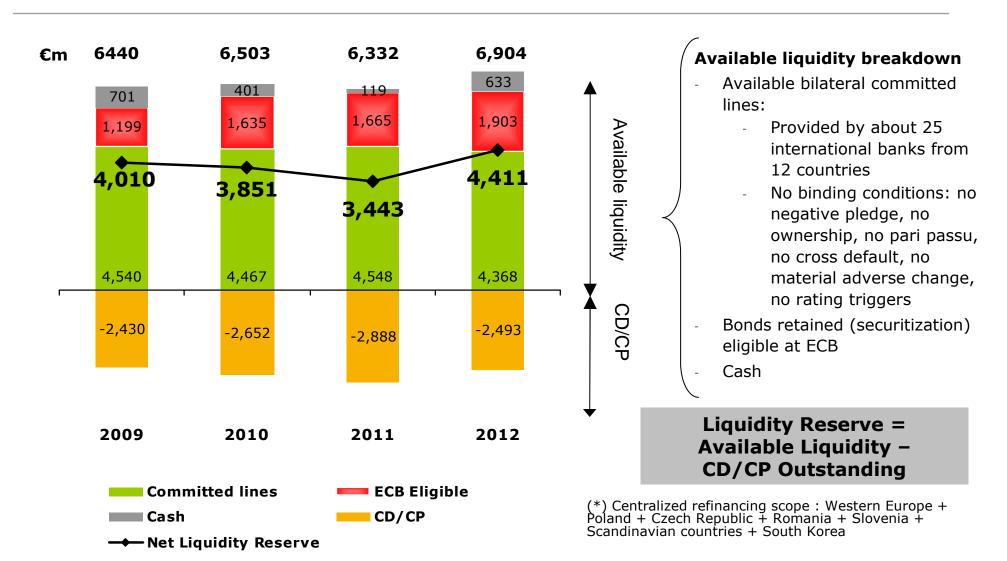








#### RCI BANQUE GROUP LIQUIDITY RESERVE\* STRONG LIQUIDITY POSITION







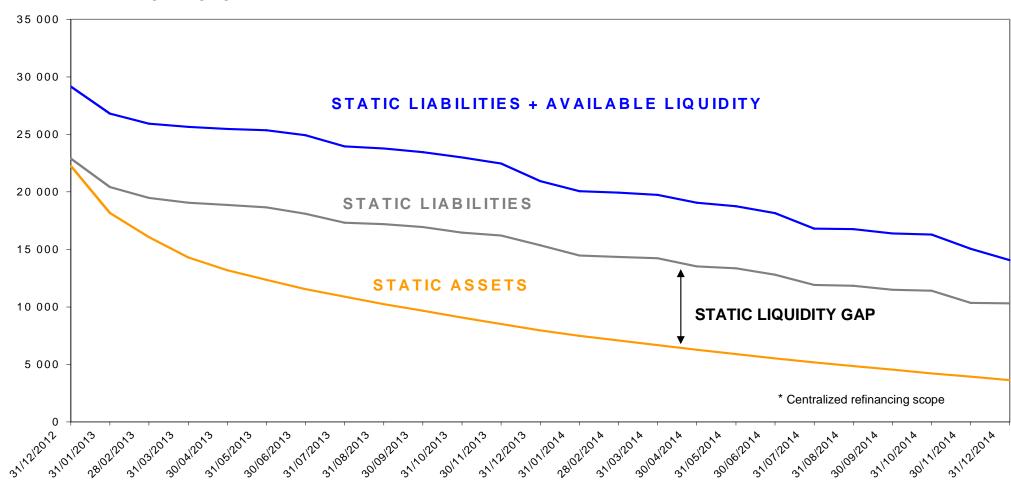








#### (€m) Static liquidity¹ position\*



<sup>&</sup>lt;sup>1</sup> The static liquidity means as of any date as the sum of the outstanding financial liabilities plus equity, minus the outstanding commercial assets (loans to dealers and customers), in each case assuming no balance sheet changes from the date of calculation





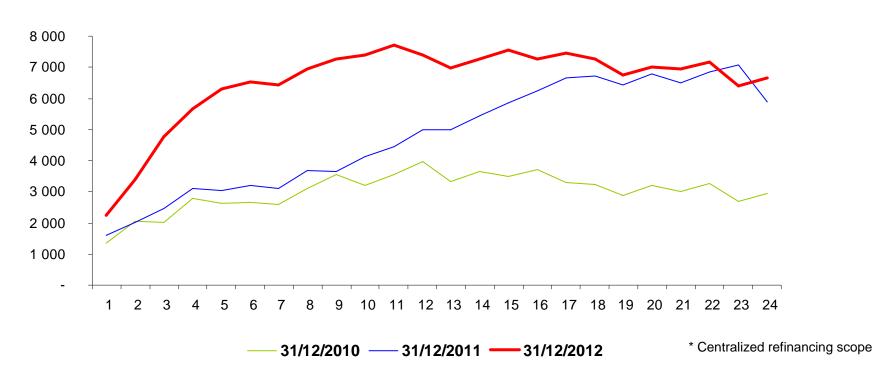












- Assets are funded with longer dated liabilities.
- Strong improvement of liabilities duration and strengthening of funding sources diversification.







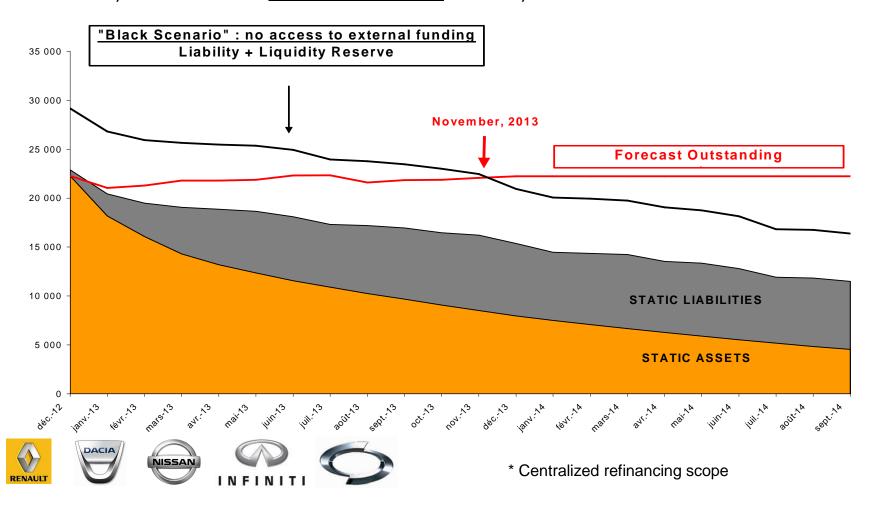






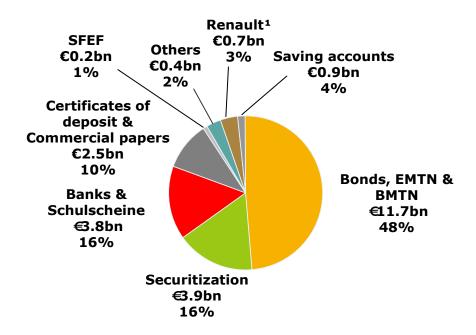
#### "Black" Stress Scenario\*

- Maximum stress test scenario based on continued commercial activity with no access to any new funding (full use of existing liquidity reserve)
- Visibility as of end 2012: more than 11 months of activity.

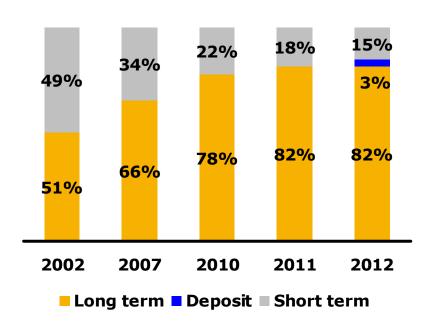




#### RCI Banque debt mix (as of December 31, 2012)



#### RCI Banque liabilities breakdown by initial term



<sup>&</sup>lt;sup>1</sup> of which €550mm deposit granted by Renault as collateral to offset credit exposure on Renault owned dealers













(€bn, excluding Brazil, Argentina,	Morocco)	2010	2011	2012	2013 Objective
Total Long Term	Refinancing	5.0	7.2	5.7	5
Capital Markets		3.8	5.1*	3.2*	3.6
Asset-Backed (pul	blic or conduit)	1.0	1.8	1.9	8.0
Other		0.2	0.3	0.6	0.6
* Capital Markets breakdow of which:	EUR Publi EUR Priva USD CHF KRW NOK: 500	ite ) M 5 M	<b>5,1</b> 3,5 0,4 0,9 0,1 0,2	3,2 2,4 0,1 0,2 0,3 0,07 0,15 0,06	













# APPENDICES





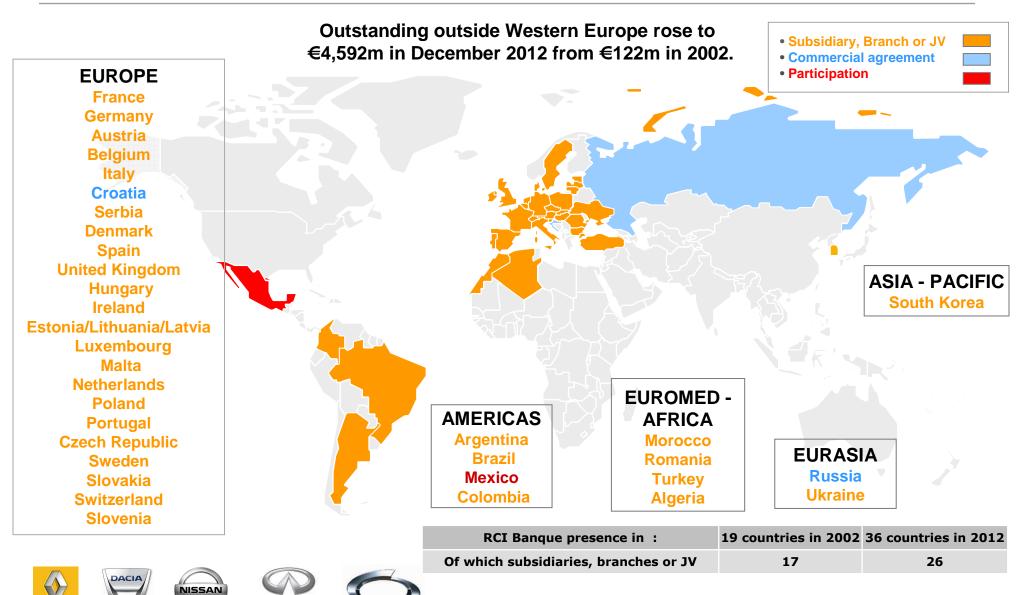






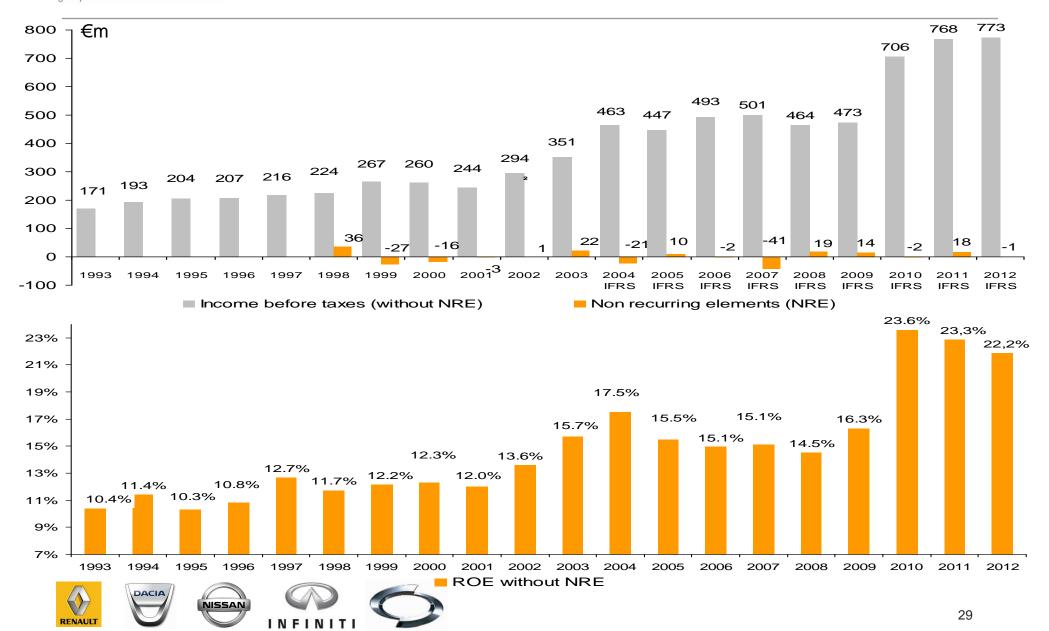


#### RCI BANQUE IN THE WORLD INTERNATIONAL DEVELOPMENT SUPPORTING THE ALLIANCE





#### RCI BANQUE HAD VERY LITTLE VOLATILITY IN ITS RESULTS AND ITS PROFITABILITY OVER THE LAST 15 YEARS





	2007	2008	2009	2010	2011	2012
	IFRS	IFRS	IFRS	IFRS	IFRS	IFRS
Customer average outstanding (⊕n)	17.39	16.76	15.31	15.91	17.10	18.10
Customer cost of risk	(0.69%)	(1.05%)	(1.15%)	(0.59%)	(0.35%)	(0.49%)
Dealer average outstanding (⊕n)	5.47	5.94	4.88	5.07	5.70	6.10
Dealer cost of risk	(0.51%)	(0.51%)	(0.35%)	0.21%	0.19%	(0,02%)
Customer and dealer cost of risk	(0.64%)	(0.91%)	(0.96%)	(0.40%)	(0.21%)	(0,37%)

- Statistical provisioning on customer outstanding.
- Expert provisioning maintained for dealer financing for many years.





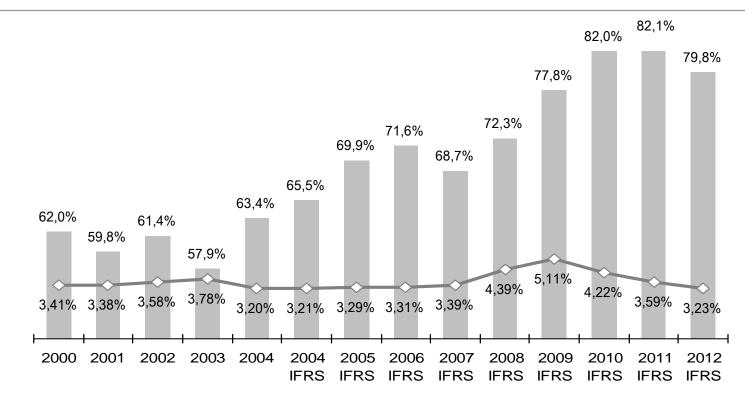








#### PROVISIONS FOR THE RETAIL ACTIVITY



Loan loss reserve/ non performing loans — Non performing loans/ total outstanding

	2004 IFRS	2005 IFRS	2006 IFRS	2007 IFRS	2008 IFRS	2009 IFRS	2010 IFRS	2011 IFRS	2012 IFRS
Loan loss reserve/ Non performing loans	63,4%	69,9%	71,6%	68,7%	72,3%	77,8%	82,0%	82,1%	79,8%
Non performing loans / Total outstanding	3.21%	3.29%	3.31%	3.39%	4.39%	5.11%	4.22%	3,59%	3,23%



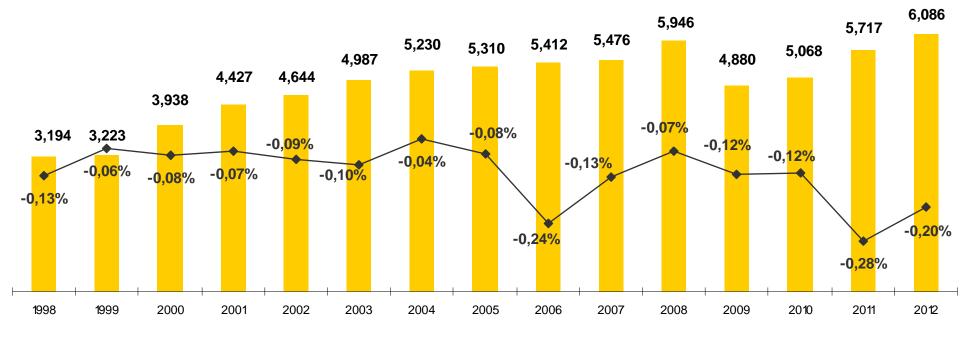
















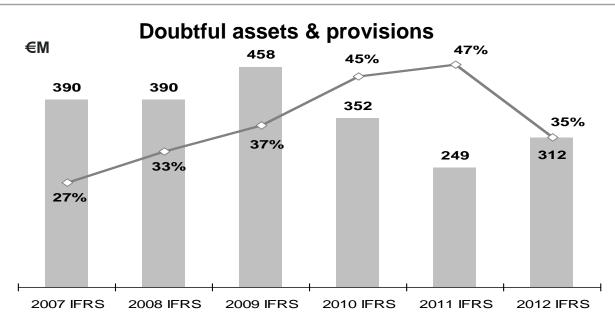












Doubtful dealer outstanding •	→ % Provision/ Doubtful dealer outstanding
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	2007	2008	2009	2010	2011	2012
	IFRS	IFRS	IFRS	IFRS	IFRS	IFRS
Doubtful dealer outstanding	390	390	458	352	249	312
Provisions	107	127	169	158	118	110
% provisions / Total doubtful dealer outstanding	27,4%	32,6%	36,9%	45,0%	47,2%	35,2%

The doubtful classification does not generally result from an unpaid installment but rather from an internal decision to put a dealer on watch list due to the worsening of its financial conditions (profitability, indebtedness, equity, etc.).



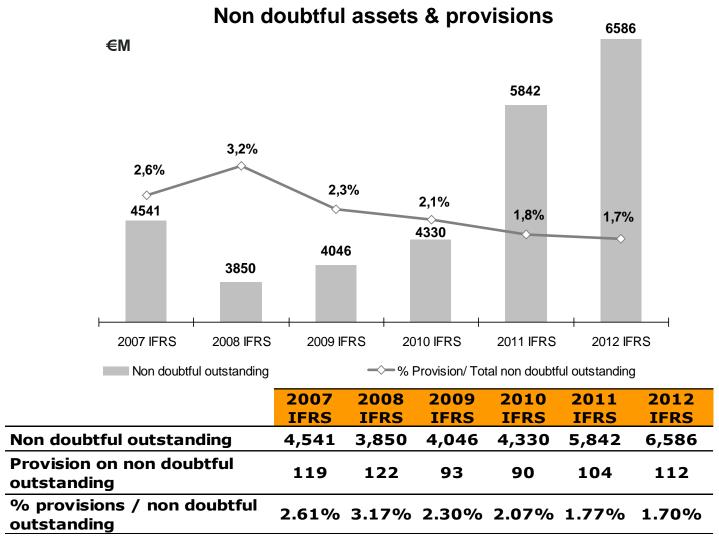


















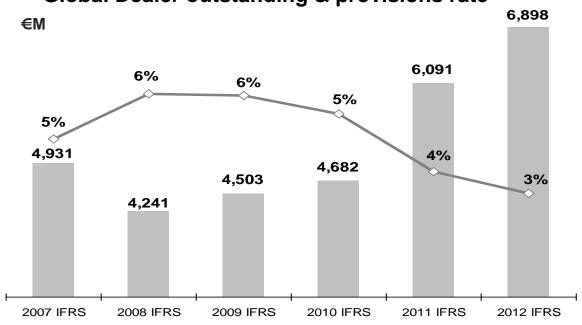




RCI Banque has maintained a very cautious provisioning policy on non doubtful outstanding for several years.







Gross dealer outstanding (outstanding on risk included) ——— % Provision/ Total dealer outstanding

	2007 IFRS	2008 IFRS	2009 IFRS	2010 IFRS	2011 IFRS	2012 IFRS
	IFKS	IFKS	IFKS	IFKS	IFKS	IFKS
Gross dealer outstanding (risk carried)	4,931	4,241	4,503	4,682	6,091	6,898
Provisions	225	249	262	248	221	212
% provisions / Total gross outstanding	4.57%	5.88%	5.82%	5.30%	3.63%	3.08%













#### **COMMERCIAL ACTIVITY AT DECEMBER 2012**

CP+LUV* MARKET		Market share RENAULT group brands %	Market share NISSAN %	RCI Banque penetration rate %	New vehicle contracts processed Number	New financings Excluding cards and pl (€m)	Net loans Outstanding at year-end** (€m)	of which Dealers Outstanding at year-end (€m)
Western Europe	<b>2012</b> 2011	<b>9.3%</b> 10.4%	<b>3.2%</b> 3.1%	<b>33.9</b> % 33.0%	<b>726,465</b> 801,066	<b>8,301</b> 8,846	<b>21,144</b> 20,419	<b>6,105</b> 5,333
of which Germany	2012 2011	5.1% 5.3%	2.1% 2.2%	<b>30.1%</b> 33.4%	100,421 114,804	<b>1,192</b> 1,432	3,800 3,850	<b>995</b> 958
of which Spain	<b>2012</b> 2011	10.7% 10.9%	<b>5.2%</b> 5.0%	<b>42.5%</b> 40.5%	<b>61,161</b> 65,646	<b>669</b> 713	1,658 1,716	<b>497</b> 409
of which France	2012 2011	<b>24.2%</b> 26.1%	3.5% 3.1%	<b>36.9</b> % 34.5%	305,941 338,068	<b>3,666</b> 3,950	<b>9,029</b> 8,813	<b>2,554</b> 2,230
of which United Kingdom	2012 2011	<b>2.5%</b> 4.0%	<b>5.1%</b> 4.9%	<b>27.5%</b> 25.5%	<b>70,724</b> 68,140	<b>882</b> 743	1,882 1,581	<b>415</b> 285
of which Italy	2012 2011	<b>6.3%</b> 6.4%	3.6% 3.6%	<b>49.8%</b> 40.5%	<b>82,438</b> 83,121	<b>1,099</b> 1,067	<b>2,240</b> 2,064	<b>603</b> 545
of other countries	2012 2011	<b>8.9%</b> 9.6%	2.4% 2.3%	<b>24.6%</b> 27.3%	105,780 131,287	<b>794</b> 941	<b>2,536</b> 2,395	1,041 906
Asia-Pacific (South Korea)	<b>2012</b> 2011	<b>4.0%</b> 7.0%	0.2% 0.4%	<b>57.3%</b> 56.6%	<b>42,957</b> 71,282	<b>526</b> 819	1,213 1,323	12 12
Americas	2012 2011	8.1% 7.1%	2.4% 1.9%	<b>37.1%</b> 33.4%	185,996 136,082	1,817 1,307	3,055 2,436	<b>963</b> 878
of which Argentina	2012 2011	14.8% 13.0%	<b>0.2%</b> 1.7%	<b>24.8%</b> 22.9%	<b>34,342</b> 32,073	<b>232</b> 198	<b>484</b> 379	180 122
of which Brazil	<b>2012</b> 2011	<b>6.6%</b> 5.7%	2.9% 2.0%	<b>41.3</b> % 38.2%	<b>151,654</b> 104,009	<b>1,585</b> 1,109	<b>2,571</b> 2,058	<b>783</b> 756
Euromed-Africa	<b>2012</b> 2011	<b>35.5%</b> 37.1%	0.8% 1.0%	<b>26.3%</b> 19.0%	21,031 16,341	<b>156</b> 117	<b>323</b> 253	<b>62</b> 41
TOTAL RCI BANQUE Group	2012 2011	8.9% 9.7%	2.8% 2.7%	35.0% 33.6%	976,449 1,024,771	10,800 11,089	25,736 24,432	7,140 6,263

<sup>\*</sup>Figures refer to passenger car and light utility vehicle market. 
\*\*Excluding operating lease business.













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